

MINES AND GEOSCIENCES BUREAU CITIZEN'S CHARTER

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VISION

The Mines and Geosciences Bureau envisions a minerals industry that is not only prosperous but also socially, economically and environmentally sustainable, with broad community and political support while positively and progressively assisting in Government's program on poverty alleviation and contributing to the general economic well being of the nation.

MGB also aims to be the leading geosciences and georesources institution serving the public and nation with scientific reliability.

MISSION

The Mines and Geosciences Bureau, as steward of the country's mineral resources, is committed to the promotion of sustainable mineral resources development, aware of its contribution to national economic growth and countryside community development. It fully recognizes that the development of a responsive policy framework in partnership with stakeholders to govern mineral exploration, mining and investment decisions, and an effective institutional structure, are fundamental requisites for the sustainable utilization of the country's mineral resources. It is adherent to the promotion of geological studies as an integral element of socio-economic development, environmental protection and human safety. Yet, it is sensitive to the known environmental impacts of mining and the need for restoration and rehabilitation of mining-affected areas and the development and adoption of environmental and geoscientific technologies.

PERFORMANCE PLEDGE

We, the Men and Women of the Mines and Geosciences Bureau, do hereby pledge and commit to serve you, our clients and stakeholders, according to our service standards, guided by the principles of –

- **M** utual accountability, integrity and professionalism;
- **G** enuine customer service; and
- **B** est performance possible.

FEEDBACK AND REDRESS MECHANISMS

Please let us know how we have served you by doing any of the following:

- Accomplish and submit the Feedback Form at the Public Assistance and Complaints Desk.
- Send your feedback through e-mail (central@mgb.gov.ph) or write us at Mines and Geosciences Bureau, North Avenue, Diliman, Quezon City.
- ✓ Talk to the OFFICER OF THE DAY.

If you are not satisfied with our service, your written/verbal complaints shall immediately be attended to by the Officer of the Day at the Public Assistance and Complaints Desk.

THANK YOU for helping us continuously improve our services.

MANAGEMENT

LIST OF FRONTLINE SERVICES

CENTRAL OFFICE

Type of Frontline Service	Fees**	Forms*	Processing Time***	Person/Office in Charge
METALLURGICAL LABORATORY SERVICES ✓ Conduct of Chemical Analysis*** ✓ Conduct of Fire Assay*** ✓ Conduct of Metallurgical Tests***				Chemical Laboratory Services Section - Metallurgical Technology Division Metallurgical Services Section - Metallurgical Technology Division Metallurgical Services Section - Metallurgical Technology Division
GEOLOGICAL LABORATORY SERVICES Conduct of Sample Preparation Conduct of Megascopic and Microchemical Rock/Mineral Analysis Conduct of Petrography and Mineragraphy Analysis Conduct of Petrochemical Analysis Conduct of Paleontological Analysis Conduct of X-ray Diffraction/Fluorescence Analysis 				Petrolab Section - Lands Geological Survey Division Petrolab Section - Lands Geological Survey Division
GEOLOGICAL SERVICES ✓Request for Review of Engineering Geological and Geohazard Assessment Report (EGGAR) ✓Request for Geological Investigation				Urban Geology Section -Lands Geological Survey Division Quadrangle Mapping Section -Lands Geological Survey Division

REGIONAL OFFICE

Type of Frontline Service	Fees**	Forms*	Processing Time***	Person/Office in Charge
GEOLOGICAL SERVICES ✓Request for Geohazard Identification Survey ✓Request for Geological Site Scoping ✓Request for Geological Investigation/Geohazard Assessment				Geosciences Division Geosciences Division Geosciences Division
LABORATORY SERVICES ✓ Conduct of Megascopic Rock/Mineral Analysis ✓ Conduct of Chemical Analysis			_	Chemistry Section, Geosciences Division Chemistry Section, Geosciences Division

*Form : Available FREE OF CHARGE

Fees and Charges : Based on the Schedule of Fees and Charges *Metallurgical Services (complex) take more than 10 days, hence, do not fall within the period of completion of transaction prescribed in the Anti-Red Tape Act (ARTA).

CENTRAL OFFICE FRONTLINE SERVICES

METALLURGICAL LABORATORY SERVICES

•	Conduct of Chemical Analysis	7
•	Conduct of Fire Assay	8
•	Conduct of Metallurgical Tests	9

GEOLOGICAL LABORATORY SERVICES

Conduct of Sample Preparation	10
Conduct of Megascopic and Microchemical Rock/Mineral Analysis	11
Conduct of Petrography and Mineragraphy Analysis	12
Conduct of Petrochemical Analysis	13
Conduct of Paleontological Analysis	14
Conduct of X-Ray Diffraction/Fluorescence Analysis	15
	Conduct of Megascopic and Microchemical Rock/Mineral Analysis Conduct of Petrography and Mineragraphy Analysis Conduct of Petrochemical Analysis Conduct of Paleontological Analysis

GEOLOGICAL SERVICES

•	Request for Review of Engineering Geo	plogical and Geohazard Assessment Report	16
•	Request for Geological Investigation		18

METALLURGICAL LABORATORY SERVICES

Conduct of Chemical Analysis

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	Samples
Duration	:	4 – 15 working days
How to Avail of the Service:		

Step	Applicant/Client	Service Provider	Duration of Activity***	Person In Charge	Fees**	Form*
1	Proceeds to the Chemical Laboratory Services Section (CLSS) - Metallurgical Technology Division (METD) and accomplishes/submits Request for Analysis Form	 Computes the fees/charges based on the parameters requested and prepares Order of Payment in two (2) copies Reviews Order of Payment Signs Order of Payment 	 5 minutes 5 minutes 5 minutes 	 Administrative Staff, CLSS Chief, CLSS Chief, METD 		
2	Pays Analysis Fee/s	 Accepts payment and issues Official Receipt (OR) 	• 15 minutes	Cashier		
3	Submits Order of Payment duplicate to CLSS	 Conducts sample preparation Conducts chemical analysis and submits results of analysis to the Chief, CLSS Evaluates results of analysis (in case of rectification, returns to Chemist) Prepares Report of Analysis Initials Report of Analysis 	 1-2 working days*** 2-12 working days*** 1 hour 1 hour 30 minutes 	 Laboratory Technician/Aide, CLSS Science Research Specialists (Chemists), CLSS Chief, CLSS Administrative Staff, CLSS Science Research Specialists (Chemists), CLSS 		
4		Signs Report of Analysis	• 1 hour	Chief, CLSS		
5		 Reviews and approves Report of Analysis (in case of rectification, returns to CLSS Chief) 	• 5 minutes	• Chief, METD		
6	Presents ID to CLSS (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of Report of Analysis	 Releases Report of Analysis and files duplicate copy 	• 5 minutes	Administrative Staff, CLSS		
		END OF T	RANSACTION		1	
*Eorm						

*Form : Available FREE OF CHARGE

**Fees and Charges : Based on the Schedule of Fees and Charges

***Processing Time : Number of working days for sample preparation and chemical analysis will depend on the type of sample and number of parameters (i.e. elements/constituents) requested. Waiting time may also be incorporated due to the heavy influx of samples.

NOTE: Client/s will always be informed on the time/date of release of Report of Analysis.

METALLURGICAL LABORATORY SERVICES

Conduct of Fire Assay

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	Samples
Duration	:	4 – 15 days
How to Avail of the Service:		

Step	Applicant/Client	Service Provider	Duration of Activity***	Person In Charge	Fees**	Form*
1	Proceeds to the Metallurgical Services Section (MSS) - Metallurgical Technology Division (METD) and accomplishes/submits Request for Analysis Form	 Computes the fees/charges based on the parameters requested and prepares Order of Payment in two (2) copies Reviews Order of Payment Signs Order of Payment 	 5 minutes 5 minutes 5 minutes 	 Administrative Staff, MSS Chief, MSS Chief, METD 		
2	Pays Analysis Fee/s	 Accepts payment and issues Official Receipt (OR) 	• 15 minutes	Cashier		
3	Submits Order of Payment duplicate to MSS	 Conducts sample preparation Conducts fire assay tests and submits results of analysis to the Chief, MSS Evaluates results of analysis (in case of rectification, returns to Metallurgical Engineer) Prepares Report of Analysis Initials Report of Analysis 	 1-2 working days*** 2-12 working days*** 1 hour 1 hour 30 minutes 	 Laboratory Technician/Aide, MSS Metallurgical Engineer, MSS Chief, MSS Administrative Staff, MSS Metallurgical Engineers, MSS 		
4		Signs Report of Analysis	• 1 hour	Chief, MSS		
5		Reviews and approves Report of Analysis (in case of rectification, returns to MSS Chief)	• 5 minutes	Chief, METD		
6	Presents ID to MSS (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of Report of Analysis	Releases Report of Analysis and files duplicate copy	• 5 minutes	Administrative Staff, MSS		
		END OF T	RANSACTION			

*Form : Available FREE OF CHARGE

NOTE: Client/s will always be informed on the time/date of release of Report of Analysis.

METALLURGICAL LABORATORY SERVICES

Conduct of Metallurgical Tests

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	Samples
Duration	:	4 – 8 days
How to Avail of the Service:		

Step	Applicant/Client	Service Provider	Duration of Activity***	Person In Charge	Fees**	Form*
1	Proceeds to the Metallurgical Services Section (MSS)- Metallurgical Technology Division (METD) and accomplishes/ submits Request	 Computes the fees/charges based on the parameters requested and prepares Order of Payment in two (2) copies Reviews Order of Payment Signs Order of Payment 	 5 minutes 5 minutes 5 minutes 	 Administrative Staff, MSS Chief, MSS Chief, METD 		
	for Analysis Form		• 5 minutes			
2	Pays Analysis Fee/s	 Accepts payment and issues Official Receipt (OR) 	• 15 minutes	Cashier		
3	Submits Order of Payment duplicate to MSS	 Conducts sample preparation Conducts metallurgical tests and submits results of analysis to Chief, MSS Evaluates results of metallurgical tests (in case of rectification, returns to Metallurgical Engineer) Prepares Report of Metallurgical Tests Initials Report of Metallurgical Tests 	 1-2 working days*** 2-5 working days*** 1 hour 1 hour 30 minutes 	 Laboratory Technician/Aide, MSS Metallurgical Engineer, MSS Chief, MSS Administrative Staff, MSS Metallurgical Engineers, MSS 		
4		Signs Report of Metallurgical Tests	• 1 hour	Chief, MSS		
5		 Reviews and approves Report of Metallurgical Tests (in case of rectification, returns to MSS Chief) 	• 5 minutes	Chief, METD		
6	Presents ID to MSS (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of Report of Metallurgical Tests	Releases Report of Metallurgical Tests and files duplicate copy	• 5 minutes	Administrative Staff, MSS		

: Available FREE OF CHARGE *Form

etc.) requested.

NOTE: Client/s will always be informed on the time/date of release of Report of Metallurgical Tests.

Conduct of Sample Preparation (Processing of rock/soil, i.e. cutting, grinding, polishing, etc.)

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	Samples
Duration		1 day per sample

How to Avail of the Service:

Step	Applicant/Client	Service Provider	Duration of Activity***	Person In Charge	Fees**	Form*
1	Proceeds to the Megascopic and Microchemical Testing Laboratory Unit (MMTLU), Petrolab Section -Lands Geological Survey Division (LGSD) and accomplishes/ submits Request Form for Sample Preparation	 Records name, address, source of the sample, contact number in a log book Computes the fees/charges based on the parameters requested and prepares Order of Payment in two (2) copies Reviews Order of Payment Signs Order of Payment 	 15 minutes 5 minutes 5 minutes 5 minutes 	 Administrative Staff, MMTLU Geologist, MMTLU Chief, MMTLU Chief, LGSD 		
2	Pays Analysis Fee/s	Accepts payment and issues Official Receipt (OR)	15 minutes	Cashier		
3	Submits Order of Payment duplicate to MMTLU	Conduct/s required sample preparation and records job completed	• 1 day	Laboratory Technician/s, Sample Preparation Unit (SPU)-Petrolab Section		
4	Presents ID to MMTLU (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of prepared sample/s	Releases prepared sample/s	• 5 minutes	Administrative Staff, MMTLU		
		END OF T	RANSACTION			1

*Form : Available FREE OF CHARGE
**Fees and Charges : Based on the Schedule of Fees and Charges
*** Processing Time : Depends on number of samples, procedures required and work load at SPU.
NOTE: Client will always be informed on the time/date of release of prepared sample/s.

Conduct of Megascopic and Microchemical Rock/Mineral Analysis

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	Samples
Duration	:	2 days per sample
How to Avail of the Service:		

ds name, address, source of the sample, et number in a log book utes the fees/charges based on the eters requested and prepares Order of ent in two (2) copies ws Order of Payment Order of Payment ts payment and issues Official Receipt	 15 minutes 5 minutes 5 minutes 5 minutes 	 Administrative Staff, MMTLU Geologist, MMTLU Chief, MMTLU Chief, LGSD 	
ts payment and issues Official Receipt			
	15 minutes	• Cashier	
acts required sample preparation acts megascopic/microchemical analysis repares Report of Analysis ws/Signs Report of Analysis ws/Signs Report of Analysis ws/Initials Report of Analysis (in case of cation, returns to Geologist/Laboratory ician, MMTLU)	 1 day 30 minutes*** 30 minutes 30 minutes 30 minutes 30 minutes 30 minutes 	 Laboratory Technician/s, SPU Geologist- MMTLU for megascopic analysis or Laboratory Technician/s- MMTLU for microchemical analysis Administrative Staff, MMTLU Geologist/Laboratory Technician Chief, MMTLU Chief, Petrolab Section 	
Report of Anal <mark>ysis (in c</mark> ase of rectification, s to Chief, Petrolab Section)	• 5 minutes	• Chief, LGSD	
ses Report of Analysis	• 5 minutes	Administrative Staff, MMTLU	
END OF T	RANSACTION		±
	es Report of Analysis END OF TI	es Report of Analysis • 5 minutes END OF TRANSACTION E	es Report of Analysis • 5 minutes • Administrative Staff, MMTLU END OF TRANSACTION

Microchemical analysis – 5 samples/day NOTE: Client will always be informed on the time/date of release of Report of Analysis.

Conduct of Petrography and Mineragraphy Analysis

Schedule of Availability of Service :	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service :	General Public
What Are the Requirements	Samples
Duration	3 days
How to Avail of the Service:	

Step	Applicant/Client	Service Provider	Duration of Activity (Under Normal Circumstances)***	Person In Charge	Fees**	Form*
1	Proceeds to the Megascopic and Microchemical Testing Laboratory Unit (MMTLU), Petrolab Section -Lands Geological Survey Division (LGSD) and accomplishes/ submits Request Form for Petrography and Mineragraphy Analysis	 Records name, address, source of the sample, contact number in a log book Computes the fees/charges based on the parameters requested and prepares Order of Payment in two (2) copies Reviews Order of Payment Signs Order of Payment 	 15 minutes 5 minutes 5 minutes 5 minutes 	 Administrative Staff, MMTLU Geologist, MMTLU Chief, MMTLU Chief, LGSD 		
2	Pays Analysis Fee/s	Accepts payment and issues Official Receipt (OR)	15 minutes	• Cashier		
3	Submits Order of Payment duplicate to MMTLU	 Conducts required sample preparation Conducts petrography/mineragraphy analysis and prepares Report of Analysis Encodes Report of Analysis Reviews/Signs Report of Analysis Reviews/Signs Report of Analysis Reviews/Initials Report of Analysis (in case of rectification, returns to Petrography and Mineragraphy Laboratory Unit) 	 1 day 1 day 20 minutes 20 minutes 30 minutes 	 Laboratory Technician/s, SPU Geologist, Petrography and Mineragraphy Laboratory Unit Administrative Staff, MMTLU Geologist Chief, Petrography and Mineragraphy Laboratory Unit Chief, Petrolab Section 		
4		 Signs Report of Analysis (in case of rectification, returns to Chief, Petrolab Section) 	• 5 minutes	Chief, LGSD		
5	Presents ID to MMTLU (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of Report of Analysis	Releases Report of Analysis	• 5 minutes	Administrative Staff, MMTLU		

END OF TRANSACTION

*Form : Available FREE OF CHARGE

**Fees and Charges
** Processing Time
Depends on number of samples, procedures required and work load at SPU.
NOTE: Client will always be informed on the time/date of release of Report of Analysis.

Conduct of Petrochemical Analysis

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	Samples
Duration	:	4 - 18 days
How to Avail of the Service:		

Step	Applicant/Client	Service Provider	Duration of Activity (Under Normal Circumstances)***	Person In Charge	Fees**	Form*
1	Proceeds to the Megascopic and Microchemical Testing Laboratory Unit (MMTLU), Petrolab Section -Lands Geological Survey Division (LGSD) and accomplishes/ submits Request Form for Petrochemical Analysis	 Records name, address, source of the sample, contact number in a log book Computes the fees/charges based on the parameters requested and prepares Order of Payment in two (2) copies Reviews Order of Payment Signs Order of Payment 	 15 minutes 5 minutes 5 minutes 5 minutes 	 Administrative Staff, MMTLU Geologist, MMTLU Chief, MMTLU Chief, LGSD 		
2	Pays Analysis Fee/s	Accepts payment and issues Official Receipt (OR)	15 minutes	Cashier		
3	Submits Order of Payment duplicate to MMTLU	 Conducts required sample preparation Conducts petrochemical analysis and prepares Report of Analysis Encodes Report of Analysis Reviews/Signs Report of Analysis Reviews/Signs Report of Analysis Reviews/Initials Report of Analysis (in case of rectification, returns to Petrochemistry Laboratory Unit) 	 1-2 days 2-15 days 20 minutes 20 minutes 30 minutes 30 minutes 	 Laboratory Technician/s, SPU Chemist, Petrochemistry Laboratory Unit Administrative Staff, MMTLU Chemist, Petrochemistry Laboratory Unit Chief, Petrochemistry Laboratory Unit Chief, Petrolab Section 		
4		• Signs Report of Analysis (in case of rectification, returns to Chief, Petrolab Section)	• 5 minutes	Chief, LGSD		
5	Presents ID to MMTLU (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of Report of Analysis	Releases Report of Analysis	• 5 minutes	Administrative Staff, MMTLU		
	•	END OF TR	RANSACTION		•	•
*Form	: Available FREE O	F CHARGE				

**Fees and Charges : Based on the Schedule of Fees and Charges

***Processing Time : Number of working days for sample preparation and chemical analysis will depend on the type of sample and number of parameters (i.e. elements/constituents) requested. Waiting time may also be incorporated due to the heavy influx of samples.

NOTE: Client will always be informed on the time/date of release of Report of Analysis.

Conduct of Paleontological Analysis

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	Samples
Duration	:	3 days
How to Avail of the Service:		

Step	Applicant/Client	Service Provider	Duration of Activity***	Person In Charge	Fees**	Form [*]
1	Proceeds to the Megascopic and Microchemical Testing Laboratory Unit (MMTLU), Petrolab Section -Lands Geological Survey Division (LGSD) and accomplishes/ submits Request Form for Paleontological Analysis	 Records name, address, source of the sample, contact number in a log book Computes the fees/charges based on the parameters requested and prepares Order of Payment in two (2) copies Reviews Order of Payment Signs Order of Payment 	 15 minutes 5 minutes 5 minutes 5 minutes 	 Administrative Staff, MMTLU Geologist, MMTLU Chief, MMTLU Chief, LGSD 		
2	Pays Analysis Fee/s	Accepts payment and issues Official Receipt (OR)	15 minutes	• Cashier		
3	Submits Order of Payment duplicate to MMTLU	 Conducts required sample preparation Conducts paleontological analysis and prepares Report of Analysis Encodes Report of Analysis Reviews/Signs Report of Analysis Reviews/Signs Report of Analysis Reviews/Initials Report of Analysis (in case of rectification, returns to Paleontology Laboratory Unit) 	 1 day 1 day 20 minutes 20 minutes 30 minutes 30 minutes 	 Laboratory Technician/s, SPU Geologist, Paleontology Laboratory Unit Administrative Staff, MMTLU Geologist, Paleontology Laboratory Unit Chief, Paleontology Laboratory Unit Chief, Petrolab Section 		
4		 Signs Report of Analysis (in case of rectification, returns to Chief, Petrolab Section) 	• 5 minutes	Chief, LGSD		
5	Presents ID to MMTLU (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of Report of Analysis	Releases Report of Analysis	• 5 minutes	Administrative Staff, MMTLU		
	1	END OF T	RANSACTION			1

*** Processing time : Clastic rocks (Foraminifera) – 1 day; 4 samples/day
 2-5 samples per day with or without taxonomic description (molluscs)
 NOTE: Client will always be informed on the time/date of release of Report of Analysis.

Conduct of X-ray Diffraction/Fluorescence Analysis

Schedule of Availability of Service 4 Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break Who May Avail of the Service General Public : What Are the Requirements Samples : Duration : 3 – 4 days How to Avail of the Service:

Step	Applicant/Client	Service Provider	Duration of Activity***	Person In Charge	Fees**	Form*
1	Proceeds to the Megascopic and Microchemical Testing Laboratory Unit (MMTLU), Petrolab Section -Lands Geological Survey Division (LGSD) and accomplishes/ submits Request Form for X- Ray Diffraction/ Flourescence Analysis	 Records name, address, source of the sample, contact number in a log book Computes the fees/charges based on the parameters requested and prepares Order of Payment in two (2) copies Reviews Order of Payment Signs Order of Payment 	 15 minutes 5 minutes 5 minutes 5 minutes 	 Administrative Staff, MMTLU Geologist, MMTLU Chief, MMTLU Chief, LGSD 		
2	Pays Analysis Fee/s	 Accepts payment and issues Official Receipt (OR) 	15 minutes	Cashier		
3	Submits Order of Payment duplicate to MMTLU	 Conducts required sample preparation Conducts x-ray diffraction/flourescence analysis and prepares Report of Analysis Encodes Report of Analysis Reviews/Signs Report of Analysis Reviews/Signs Report of Analysis Reviews/Signs Report of Analysis Reviews/Initials Report of Analysis (in case of rectification, returns to XRD Unit) 	 1-2 day/s 1 day 20 minutes 20 minutes 30 minutes 30 minutes 	 Laboratory Technician/s, SPU Geologist, X-Ray Diffraction (XRD) Unit Administrative Staff, MMTLU Geologist, XRD Unit Chief, XRD Unit Chief, Petrolab Section 		
4		 Signs Report of Analysis (in case of rectification, returns to Chief, Petrolab Section) 	• 5 minutes	Chief, LGSD		
5	Presents ID to MMTLU (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of Report of Analysis	Releases Report of Analysis	• 5 minutes	Administrative Staff, MMTLU		
		END OF T	RANSACTION			1

*Form : Available FREE OF CHARGE

**Fees and Charges : Based on the Schedule of Fees and Charges

*** Processing time : Depends on number and type of samples NOTE: Client will always be informed on the time/date of release of Report of Analysis.

GEOLOGICAL SERVICES

Request for Review of Engineering Geological and Geohazard Assessment Report (EGGAR)

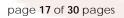
Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	1. Letter of request addressed to the Director, Mines and Geosciences Bureau
		2. Attachment to the letter: Engineering Geological and Geohazard Report (EGGAR)
Duration	:	10 - 12 days

How to Avail of the Service:

Step	Applicant/Client	Service Provider	Duration of Activity	Person In Charge	Fees*	Form
	Submits Letter Request with three (3) copies of	 Receives Letter-Request with EGGAR and forwards to the Office of the Director (OD) 	• 1 day	Records Section - Administrative Division		
	Engineering Geological and Geohazard Assessment Report (EGGAR)	Transmits to Lands Geological Survey Division (LGSD)	• 1 day	Office of the Director		
1		Transmits to Urban Geology Section (UGS)	• 5 minutes	Chief, LGSD		
		 Transmits to Technical Staff 	 5 minutes 	Chief, UGS		
		 Prepares Order of Payment in two (2) copies 	20 minutes	Administrative Staff, UGS		
		 Reviews/initials Order of Payment 	 20 minutes 	Chief, UGS		
		Signs Order of Payment	 10 minutes 	Chief, LGSD		
2	Pays the Fee/s	Accepts payment and issues Official Receipt (OR)	• 15 minutes	Cashier	PhP6,000.00	
	Submits Order of Payment duplicate to Technical/	Reviews EGGAR & prepares Geological Review Report (GRR)	• 2-3 working days	Geologist/Technical Staff, UGS		
3	Administrative Staff-UGS	 Submits GRR with Letter-Endorsement to Environmental Management Bureau, (cc Applicant/Client) to Section Chief 	• 1 day	Geologist/Technical Staff, UGS		
		 Evaluates GRR and initials Letter- Endorsement (in case of rectification, returns to Geologist/Technical Staff) 	• 2-3 days	• Chief, UGS		
		 Reviews GRR and initials Letter- Endorsement and transmits documents to OD (in case of rectification, returns to 	• 1 day	Chief, LGSD		
4		UGS) • Reviews GRR and signs Letter- Endorsement and forwards to Record Section (in case of rectification, returns to LGSD)	• 1 day	• Director		

5	Presents ID (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of GRR	 Releases GRR to client 	• 5 minutes	Administrative Staff, Records Section, Administrative Division	
			END OF TRANSACTION		

*Fees and Charges: Based on the Schedule of Fees and Charges



GEOLOGICAL SERVICES Request for Geological Investigation (GI)

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	Letter of request addressed to the Director, Mines and Geosciences Bureau
Duration		21 - 23 days excluding laboratory analysis

How to Avail of the Service:

Step	Applicant/Client	Service Provider	Duration of Activity	Person In Charge	Fees*	Form
	Submits Letter Request	• Receives Letter-Request and forwards to the Office of the Director (OD)	• 1 day	Records Section - Administrative Division		
1		Transmits to Lands Geological Survey Division (LGSD)	• 1 day	Office of the Director		
		Transmits to Quadrangle Mapping Section (QMS)	• 5 minutes	Chief, LGSD		
		Transmits to Technical Staff	• 5 minutes	Chief, QMS		
	Meets with Geologist/ Technical Staff	 Geologist/Technical Staff discusses & arranges schedule for the conduct of Geological Investigation (GI) 	• 2 hours	Geologists		
2		 Prepares Order of Payment in two (2) copies 	• 20 minutes	Administrative Staff, QMS		
		 Reviews/initials Order of Payment Signs Order of Payment 	 20 minutes 10 minutes	 Chief, QMS Chief, LGSD 		
2	Pays the Fee/s	Accepts payment and issues Official Receipt (OR)	• 15 minutes	Cashier	PhP 2,000.00/person/day, minimum of PhP6,000.00.	
3	-				Transportation and other incidental expenses to be provided by requesting party	
	Accompany/ies the Geologist/s to site/study area	Conducts GI	 1 week including travel time; 	Geologist/s		
4	Geologist's to site/study area		 Dependent on size of coverage area 			
	Submit/s samples to MGB Laboratory (see Laboratory	Geologist/s assist client/s in the submission of samples	• 1 day	MGB Laboratory		
5	for Procedures)	Conduct/s laboratory analyses	 Dependent on number of samples submitted and type of analysis required 	MGB Laboratory		

6		Prepare/s Technical Report	 2 weeks (after release of results of laboratory analyses) 	Geologists	
7		 Prepares Letter of Endorsement Reviews Technical Report and initials Letter-Endorsement (in case of rectification, returns to LGSD) Reviews Technical Report and signs Letter-Endorsement (in case of rectification, returns to LGSD) 	 10 minutes 1 day 1 day 	 Chief Geologist Assistant Director Director 	
8	Presents ID (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of Technical Report	Releases Technical Report	 Anytime at the client's convenience 	Administrative Staff, LGSD	
			END OF TRANSACTION		

*Fees and Charges: Based on the Schedule of Fees and Charges

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REGIONAL OFFICE FRONTLINE SERVICES

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LABORATORY SERVICES

•	Conduct of Megascopic Rock/Mineral Analysis	27
•	Conduct of Chemical Analysis	28

GEOLOGICAL SERVICES

Request for Geohazard Identification Survey (GIS)

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	1. Letter of request addressed to the Regional Director, Mines and Geosciences Bureau
		2. Attachment to the letter: Project description and Site development plan
Duration		7 – 10 days

How to Avail of the Service:

Step	Applicant/Client	Service Provider	Duration of Activity	Person In Charge	Fees*	Form
	Submits Letter Request	Receives Letter-Request and forwards to the Office of the Regional Director (ORD)	• 1 day	Records Section - Administrative Division		
1		Transmits to Geosciences Division (GD)	• 1 day	Office of the Regional Director		
		Transmits to Geologist/Technical Staff	 5 minutes 	Chief, GD		
	Meets with Geologist/ Technical Staff	Geologist/Technical Staff discusses & arranges schedule for the conduct of Geohazard Identification Survey (GIS)	• 2 hours	Geologists/Technical Staff, GD		
2		Prepares Order of Payment in two (2) copies	20 minutes	Administrative Staff, GD		
		Reviews/initials Order of Payment	20 minutes	 Geologist/Technical Staff, GD 		
		Signs Order of Payment	10 minutes	Chief, GD		
3	Pays the Fee/s	Accepts payment and issues Official Receipt (OR)	• 15 minutes	Cashier	PhP 2,000.00/person/day, minimum of PhP6,000.00. Transportation and other incidental expenses to be provided by	
					requesting party	
4	Submits Order of Payment duplicate to LGSD/MGSD	Conducts GIS	• 1-4 days	Geologists/Technical Staff, GD		
5		Prepares/Signs Geohazard Identification Report (GIR)	• 2 days	Geologists/Technical Staff, GD		

6		 Prepares/Initials Letter of Endorsement Signs Letter of Endorsement 	15 minutes1 day	Chief, GD Regional Director				
7	Presents ID to GD (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of GIR	Releases GIR to client	Anytime at the client's convenience	Administrative Staff, GD				
	END OF TRANSACTION							

*Fees and Charges : Based on the Schedule of Fees and Charges

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GEOLOGICAL SERVICES Request for Geological Site Scoping (GSS)

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	1. Letter of request addressed to the Regional Director, Mines and Geosciences Bureau
		2. Attachment to the letter: Project description and Site development plan
Duration		15 – 20 days

How to Avail of the Service:

Step	Applicant/Client	Service Provider	Duration of Activity	Person In Charge	Fees* Form
	Submits Letter Request	Receives Letter-Request and forwards to the Office of the Regional Director (ORD)	• 1 day	Records Section - Administrative Division	
1		Transmits to Geosciences Division (GD)	• 1 day	Office of the Regional Director	
		Transmits to Geologist/Technical Staff	 5 minutes 	Chief, GD	
	Meets with Geologist/ Technical Staff	Geologist/Technical Staff discusses & arranges schedule for the conduct of Geological Site Scoping (GSS)	• 2 hours	Geologists/Technical Staff, GD	
2		Prepares Order of Payment in two (2) copies	20 minutes	Administrative Staff, GD	
		Reviews/initials Order of Payment	20 minutes	 Geologist/Technical Staff, GD 	
		Signs Order of Payment	• 10 minutes	Chief, GD	
2	Pays the Fee/s	Accepts payment and issues Official Receipt (OR)	• 15 minutes	Cashier	PhP 2,000.00/person/day, minimum of PhP6,000.00.
3					Transportation and other incidental expenses to be provided by requesting party
4	Submits Order of Payment duplicate to GD	Conducts GSS	• 1-3 days (within the provincial area)	• Geologists/Technical Staff, GD	
5		Prepares/Signs Geological Site Scoping Report (GSSR)	• 2 days	Geologists/Technical Staff, GD	
6		Prepares/Initials Letter of Endorsement Signs Letter of Endorsement	• 15 minutes • 1 day	Chief, GD Regional Director	

presents proof of authorization) and acknowledges receipt of GSSR		convenience		
Submits Letter Request with three (3) copies of Engineering Geological and Geohazard Assessment Report (EGGAR)	 Receives EGGAR and forwards to the ORD Transmits to GD Transmits to Technical Staff Prepares Order of Payment in two (2) copies Reviews/initials Order of Payment for EGGAR Review Signs Order of Payment 	 1 day 1 day 5 minutes 5 minutes 20 minutes 10 minutes 	 Records Section - Administrative Division Office of the Regional Director Chief, GD Administrative Staff, GD Geologist/Technical Staff, GD Chief, GD 	
Pays the Fee/s	Accepts payment and issues Official Receipt (OR)	• 15 minutes	Cashier	PhP 6,000.00
Submits Order of Payment duplicate to Technical/ Administrative Staff-GD	 Reviews EGGAR & prepares Geological Review Report (GRR) Forwards GRR with Letter of Endorsement to the Chief, GD Evaluates GRR and initials Letter- Endorsement (in case of rectification, returns to Geologist/Technical Staff) 	 2-5 working days 1 day 2-3 days 	 Geologist/Technical Staff, GD Geologist/Technical Staff, GD Chief, GD 	
	Reviews GRR and signs Letter of Endorsement (in case of rectification, returns to GD)	• 1 day	Regional Director	
Presents ID (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of GRR	Releases GRR to client	Anytime at the client's convenience	Administrative Staff, GD	
	GSSR Submits Letter Request with three (3) copies of Engineering Geological and Geohazard Assessment Report (EGGAR) Pays the Fee/s Submits Order of Payment duplicate to Technical/ Administrative Staff-GD Presents ID (or in cases of authorized representative, presents proof of authorization) and	GSSRSubmits Letter Request with three (3) copies of Engineering Geological and Geohazard Assessment Report (EGGAR)• Receives EGGAR and forwards to the ORD • Transmits to GD • Transmits to Technical Staff • Prepares Order of Payment in two (2) copies • Reviews/initials Order of Payment for EGGAR Review • Signs Order of PaymentPays the Fee/s• Accepts payment and issues Official Receipt (OR)Submits Order of Payment duplicate to Technical/ Administrative Staff-GD• Reviews EGGAR & prepares Geological Review Report (GRR) • Forwards GRR with Letter of Endorsement to the Chief, GD • Evaluates GRR and initials Letter- Endorsement (in case of rectification, returns to Geologist/Technical Staff)Presents ID (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of GRR• Releases GRR to client	GSSR	GSSRImage: constraint of the constraint o

*Fees and Charges : Based on the Schedule of Fees and Charges

GEOLOGICAL SERVICES Request for Geological Investigation (GI)/Geohazard Assessment (GA)

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	Letter of request addressed to the Regional Director, Mines and Geosciences Bureau
Duration	:	20 – 25 days

How to Avail of the Service:

Step	Applicant/Client	Service Provider	Duration of Activity	Person In Charge	Fees*	Form
	Submits Letter Request	 Receives Letter-Request and forwards to the Office of the Regional Director (ORD) 	• 1 day	Records Section - Administrative Division		
1		• Transmits to Geosciences Division (GD)	• 1 day	Office of the Regional Director		
		Transmits to Geologist/Technical Staff	 5 minutes 	Chief, GD		
	Meets with Geologist/ Technical Staff	Geologist/Technical Staff discusses & arranges schedule for the conduct of Geological Investigation/Geohazard	• 2 hours	Geologists/Technical Staff, GD		
2		Assessment (GI/GA) Prepares Order of Payment in two (2) copies 	• 20 minutes	Administrative Staff, GD		
		Reviews/initials Order of Payment	20 minutes	Geologist/Technical Staff, GD		
		Signs Order of Payment	• 10 minutes	Chief, GD		
3	Pays the Fee/s	 Accepts payment and issues Official Receipt (OR) 	• 15 minutes	Cashier	PhP 2,000.00/person/day, minimum of PhP6,000.00. Transportation and other incidental expenses to be provided by requesting party	
4	Submits Order of Payment duplicate to LGSD/MGSD and accompanies the Geologist/Technical Staff to the site/study area	Conducts GI/GA	1 week including travel time; also dependent on size of coverage area	Geologists/Technical Staff, GD		
	Submit/s samples to MGB Laboratory (see Laboratory	Accepts samples	• 1 day	MGB Regional Laboratory		
5	for Procedures)	Laboratory analyses	 Dependent on number of samples submitted and type of analysis required 	MGB Regional Laboratory	Refer to fees & charges	

6		 Prepares/signs Technical Report (Geological Investigation Report/Geohazard Assessment Report) 	 2 weeks (after release of results of laboratory analyses) 	Geologist/Technical Staff	
6		 Prepares/Initials Letter of Endorsement Signs Letter of Endorsement 	 15 minutes 1 day	Chief, GD Regional Director	
7	Presents ID to GD (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of Report	Releases Technical Report to client	Anytime at the client's convenience	Administrative Staff, GD	
	END OF TRANSACTION				

*Fees and Charges : Based on the Schedule of Fees and Charges

LABORATORY SERVICES

Conduct of Megascopic Rock/Mineral Analysis (only in Regions IV, V, VII, XIII and CAR)

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	Samples
Duration	:	2 – 3 hour/s per sample
How to Avail of the Service:		

Step	Applicant/Client	Service Provider	Duration of Activity***	Person In Charge	Fees**	Form
1	Proceeds to the Chemistry Section - Geosciences Division (GD) and accomplishes/submits Request Form for Megascopic	 Records name, address, source of the sample, contact number in a log book Computes the fees/charges based on the parameters requested and prepares Order of 	15 minutes5 minutes	 Administrative Staff, Chemistry Section Geologist, Chemistry Section 		
	Rock/Mineral Determination	Payment in two (2) copies • Reviews Order of Payment • Signs Order of Payment	 5 minutes 5 minutes	Chief, Chemistry SectionChief, GD		
2	Pays Analysis Fee/s	Accepts payment and issues Official Receipt (OR); Issues duplicate order of payment to the Geologic Aide/Administrative Staff of Chemistry Section	• 15 minutes	• Cashier		
3		 Conducts megascopic/microchemical analysis and evaluates results of analysis Prepares Report of Analysis Initials Report of Analysis Reviews/Initials Report of Analysis (in case of rectification, returns to Geologist, Chemistry Section) 	 30 minutes 20 minutes 20 minutes 30 minutes 	 Geologist, Chemistry Section Administrative Staff, Chemistry Section Geologist, Chemistry Section Chief, Chemistry Section 		
4		Signs Report of Analysis (in case of rectification, returns to LSS Chief)	• 5 minutes	Chief, GD		
5	Presents ID to GD (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of Report of Analysis	 Releases Report of Analysis and files duplicate copy 	• 5 minutes	Administrative Staff, GD		
		END OF T	RANSACTION			
	Megascopic analy Microchemical ana		RANSACTION			

***Processing Time : Megascopic analysis – 5 samples/day Microchemical analysis – 5 samples/day
 NOTE: Client will always be informed on the time/date of release of Report of Analysis.

LABORATORY SERVICES Conduct of Chemical Analysis (only in Regions IV, V, VII, XIII and CAR)

Schedule of Availability of Service	:	Monday – Friday; 8:00 A.M. – 5:00 P.M. without noon break
Who May Avail of the Service	:	General Public
What Are the Requirements	:	Samples
Duration	:	3 -13 working days
How to Avail of the Service:		

Step	Applicant/Client	Service Provider	Duration of Activity***	Person In Charge	Fees**	Form*
1	Proceeds to the Chemistry Section - Geosciences Division (GD) and accomplishes/submits Request Form for Chemical Analysis	 Records name, address, source of the sample, contact number in a log book Computes the fees/charges based on the parameters requested and prepares Order of Payment in two (2) copies Reviews Order of Payment Signs Order of Payment 	 15 minutes 5 minutes 5 minutes 5 minutes 	 Administrative Staff, Chemistry Section Geologist, Chemistry Section Chief, Chemistry Section Chief, GD 		
2	Pays Analysis Fee/s	Accepts payment and issues Official Receipt (OR); Issues duplicate order of payment to the Geologic Aide/Administrative Staff of Chemistry Section	• 15 minutes	• Cashier		
3		 Conducts laboratory analysis and evaluates results of analysis Prepares Report of Analysis Initials Report of Analysis Reviews/Initials Report of Analysis (in case of rectification, returns to Chemist/Laboratory Technician , Chemistry Section) 	 2 – 12 days*** 20 minutes 20 minutes 30 minutes 	 Chemist/ Laboratory Technician, Chemistry Section Administrative Staff, Chemistry Section Chemist/ Laboratory Technician, Chemistry Section Chief, Chemistry Section 		
4		Signs Report of Analysis (in case of rectification, returns to LSS Chief)	• 1 hour	Chief, GD		
5	Presents ID to GD (or in cases of authorized representative, presents proof of authorization) and acknowledges receipt of Report of Analysis	Releases Report of Analysis and files duplicate copy	• 5 minutes	Administrative Staff, GD		

: Available FREE OF CHARGE *Form

**Fees and Charges : Based on the Schedule of Fees and Charges

***Processing Time : Number of working days for sample preparation and chemical analysis will depend on the type of sample and number of parameters (i.e. elements/constituents) requested. Waiting time may also be incorporated due to the heavy influx of samples. NOTE: Client will always be informed on the time/date of release of Report of Analysis.

FEEDBACK FORM (Pananawa o Puna)

	n for compliments, complaints or suggestions. Simply check the corresponding box. Amitin ito para sa papuri, reklamo o mungkahi. Mangyaring i-tsek lamang ang kahong naayon).
COMPLIMENT (Papuri) COMPLAINT (Reklamoi)	SUGGESTION (Mungkahi)
Person(s)/Unit/Office Concerned or Involved	
Facts or Details Surrounding the Incident: (Kaganapan o detalyeng bumabalot sa pangyayari)	
(Please use additional sheet/s if necessary) (Mangyaring gumamit ng karagdagang papel kung kinakailangan)	
Recommendation(s)/Suggestion(s)/Desired Action from our Office (Rekomendasyon/Mungkahi/Nais na aksiyon mula sa aming tanggapan)	
(Please use additional sheet/s if necessary) (Mangyaring gumamit ng karagdagang papel kung kinakailangan)	
Name:	Office/Agency:
Contact Number(s) (if any):	E-mail Address (if any):
Signature:	Date:

ABBREVIATIONS

CLSS	-	Chemistry Laboratory Services Section	METD
EGGAR	-	Engineering Geological and Geohazard Assessment Report	MSS
GA	-	Geohazard Assessment	MMTLU
GD	-	Geosciences Division	MGSD
GI	-	Geological Investigation	OD
GIR	-	Geohazard Identification Report	OR
GIS	-	Geohazard Identification Survey	ORD
GRR	-	Geological Review Report	QMS
GSS	-	Geologic Site Scoping	SPU
GSSR	-	Geologic Site Scoping Report	UGS
LGSD	-	Lands Geological Survey Division	XRD

C	-	Metallurgical Technology Division
	-	Metallurgical Services Section
LU	-	Megascopic and Microchemical Testing Laboratory Unit
D	-	Marine Geological Survey Division
	-	Office of the Director
	-	Official Receipt
)	-	Office of the Regional Director
	-	Quadrangle Mapping Section
	-	Sample Preparation Unit
	-	Urban Geology Section
	-	X-Ray Diffraction