

MINES AND GEOSCIENCES BUREAU

CITIZEN'S CHARTER

2021 (1st edition)



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Approved by:

Atty. WILFREDO G. MONCANO

Director



I. Mandate

The Mines and Geosciences Bureau (MGB) is the primary government agency under the Department of Environment and Natural Resources (DENR), responsible for the conservation, management, development and proper use of the country's mineral resources including those in reservations and lands of public domain.

In pursuing that mandate, it envisions "a mining and minerals industry that is not only prosperous but also socially, economically and environmentally sustainable", with broad community and political support while positively and progressively assisting in the government's program on revitalizing the minerals industry and contribution to the general economic well-being of the nation.

I. Vision

The Mines and Geosciences Bureau envisions a mineral industry that is not only prosperous but also socially, economically and environmentally sustainable, with broad community and political support while positively and progressively assisting in government's program on poverty alleviation and contributing to the general economic well-being of the nation. The Mines and Geosciences Bureau also aims to be the leading geoscience and georesources Bureau serving the public and nation with scientific reliability.

II. Mission

The Mines and Geosciences Bureau, as steward of the country's mineral resources, is committed to the promotion of sustainable mineral resources development, aware of its contribution to national economic growth and countryside community development. It fully recognizes that the development of a responsive policy framework in partnership with stakeholders to govern mineral exploration, mining and investment decisions and an effective institutional structure, are fundamental requisites for the sustainable utilization of the country's mineral resources. It is adherent to the promotion of geological studies as an integral element of socio-economic development, environmental protection and human safety. Yet, it is sensitive to the known environmental impacts of mining and the need for restoration and rehabilitation of environmental and geoscientific technologies.

III. Service Pledge

We the men and women of the Mines and Geosciences Bureau do hereby pledge and commit to serve you, our clients and stakeholders according to our service standards, guided by the principles of:

Mutual accountability, integrity and professionalism;

Genuine customer service; and



Best performance possible.

Moreover, we comply to the provisions of Republic Act No. 11032, specifically on Section 12 (f) to wit: "all applicants or requesting parties who are within the premises of the office or agency concerned prior to the end of official working Hours and during lunch break shall be attended to."



LIST OF SERVICES

Central Office

External Services

Conduct of Sample Preparation	Page 8
Conduct of Megascopic Analysis	Page 11
Conduct of Petrographic/Mineragraphic Analysis	Page 14
Conduct of Petrochemical Analysis	Page 18
Conduct of Paleontological Analysis	Page 21
Conduct of X-Ray Diffraction/Fluorescence Analysis	Page 25
Conduct of Chemical Analysis	Page 28
Conduct of Fire Assay	Page 31
Conduct of Metallurgical Tests	Page 34
Conduct of Mineral Resource Validation/Evaluation of Final	Page 37
Exploration Report	Page 37
Processing and Approval of Environmental Protection and	
Enhancement Programs (EPEP) and Final Mine Rehabilitation	Page 40
and/or Decommissioning Plan (FMR/DP)	
Application for Authority to Hire Foreign Nationals (AHFN)	Page 48
Payment of Mine Wastes and Tailings Fee	Page 53
Processing of Mineral Ore Export Permit Application (First Time	
MOEP Applications in accordance with DENR Memorandum	Page 56
Order No. 2010-07)	

Internal Services

Rudget Proparation	Dago (1
Budget Preparation	Page 61
Work and Financial Plan Preparation	Page 65
Monitoring of Monthly Physical Accomplishments	Page 67
Request for Publication of Laws/Guidelines/Policies in	Page 69
Newspapers	
Processing of Leave Application	Page 71
Issuance of Trip Tickets	Page 73
Dispatching of Mails	Page 75
Posting of Notices	Page 77
Payment and Collection Process	Page 79
Requisition and Issuance of Supplies, Materials and	Page 91
Equipment	Page 81
Submission of Waste Material Report	Page 82
Annual Procurement Plan Report	Page 83
Processing of Obligation Request and Status (ORS) for	Page 84
Reimbursement	Tuge 04
Processing of Obligation Request and Status (ORS) for Cash	Page 87
Advance	Page 87
Processing of Obligation Request and Status (ORS) for Claims	Page 91
of Payment for Contractual Services	
Processing of Disbursement Voucher (DV) for Reimbursement	Page 94
Processing of Disbursement Voucher (DV) for Cash Advance	Page 98



Regional Offices

External Services

Conduct of Geohazard Identification Survey	Page 106
Conduct of Geological Site Scoping Survey	Page 112
Review of Engineering Geological and Geohazard	
Assessment Report (EGGAR)	Page 118
Geological Review and Verification	Page 123
Conduct of Chemical Analysis	Page 123
Conduct of Megascopic Analysis Processing of Patition (Paguest for the Declaration of	Page 132
Processing of Petition/Request for the Declaration as	Page 135
Minahang Bayan for Initial Evaluation Clearance (IEC)	
Processing of Petition/Request for the Declaration as	Page 140
Minahang Bayan for Final Evaluation Clearance (FEC)	Dago 142
Processing of Exploration Permit Application	Page 143
Processing of Ore Transport Permit Application	Page 164
Processing of Mineral Ore Export Permit Application	Page 169
Issuance of Authority to Install Electrical/Mechanical	Page 173
Equipment	
Issuance of Permit to Operate Electrical/Mechanical	Page 178
Equipment	-
Processing and Evaluation of Application for	Page 184
Temporary/Permanent Safety Engineer's/Inspector's Permit	
Processing and Evaluation of Renewal for Temporary/Permanent Safety Engineer's/Inspector's Permit	Page 192
Processing of Endorsement of Application for Purchaser's	
License	Page 199
Processing of Endorsement of Application for License to	
Purchase or Move Explosives	Page 205
Processing of Endorsement of Application for Blaster's	D 010
Foreman License	Page 210
Processing, Evaluation and Approval of the Safety and	
Health Program	Page 215
Evaluation of Annual Environmental Protection and	Page 010
Enhancement Programs	Page 219
Processing, Evaluation and Approval of 5-Year/ Annual Social	
Development and Management Program/ Community	Page 226
Development Program	
Processing and Issuance of Certificate of Environmental	Page 020
Management and Community Relations Record (CEMCRR)	Page 232
Processing and Issuance of Certificate of Exemption in lieu of	
Certificate of Environmental Management and Community	Page 239
Relations Record (CEMCRR)	



Central Office

External Services



Conduct of Sample Preparation

Office or Division:	Lands Geological Survey Division – Geological Laboratory Services Division – Sample Preparation Unit		
Classification:	Highly Technical		
Type of Transaction:	G2G - Government to Government		
	G2C - Government to Citizen		
	G2B – Government to Businesses		
Who may avail:	All		
CHECKLIST OF REQUIREMENTS	WHERE TO SECURE		
Client Information Sheet	Lands Geological Survey Division – Geological		
Job Request Form	Laboratory Services Section (GLSS) – Megascopic Unit		
Sample/s for analysis	Applicant		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Proceed to the designated sample receiving area Accomplish the Client Information Sheet For online submission: Client may fill out the 	 1.1 Compute fees/charges based on the analysis requested and prepares Order of Payment Forms in three (3) copies 	Refer to DENR Administrative Order 2005-08	15 Minutes	Geologist, GLSS
online client information sheet at <u>https://arcg.is/1nueHu</u> For further inquiries, call (02) 8667 6700	1.2 Review and sign Order of Payment Form		15 Minutes	Chief, LGSD, Chief Accountant, Financial Management Division (FMD)
local 164 or email at <u>glss@mgb.gov.ph</u>	1.3 Issue Order of Payment to Client or send it through email for online submission		5 Minutes	Administrative Staff, GLSS
2. Pay Analysis Fee/s	2.1 Receive payment and pay on behalf of the client at the Cashier's Office		5 Minutes	Administrative Staff, GLSS
	2.2 Accept payment, issue Official Receipt (OR) (OR) and provide duplicate copy of the		10 Minutes	Cashier, Administrative Division (AD)



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Order of Payment			
	2.3 Provide OR to client and request the client to place the samples in the designated area		5 Minutes	Administrative Staff, GLSS
For online payment/ submission: Client pays Analysis Fee/s in bank through MGB(HRD) Landbank Account Number	2.2 Accept and submit deposit slip/proof of payment to Cashier for bank verification		10 Minutes	Administrative Staff, GLSS
0712100648 and send e-copy of bank deposit slip/proof of	2.3 Verify payment and issue Official Receipt (OR) (OR)		20 Minutes	Cashier, AD
payment to glss@mgb.gov.ph	2.4 Send scanned and original copies of Official Receipt (OR) to client; advise Client to submit samples to MGB or send through courier		15 Minutes	GLSS
3. Submit samples for analysis to GLSS either by drop off or courier services	3.1 Verify the samples submitted, prepare Job Request Form and forward sample/s to Sample		1 Hour, 30 Minutes	Geologist, Chief, Megascopic Unit Chief, GLSS
	Preparation Unit 3.2 Conduct sample preparation, check prepared sample/s and record job completed		4 Days	Laboratory Technician, Sample Preparation Unit
	3.3 Forward the prepared sample/s to the Megascopic unit		5 Minutes	Laboratory Technician, Sample Preparation Unit
	3.4 Check and verify conformity of prepared samples based on established laboratory standards/protocol		10 Minutes	Geologist, Megascopic Unit



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
4. Present ID and/or proof of authorization (in case an authorized representative/s will claim the prepared sample/s) to GLSS Staff and acknowledge receipt of prepared sample/s.	4.1 Release prepared samples		5 Minutes	Administrative Staff, GLSS
TOTAL			4 Days, 3 Hours, 30 Minutes	



Conduct of Megascopic Analysis

Office or Division:	Lands Geological Survey Division – Geological Laboratory Services Section – Megascopic Laboratory Unit
Classification:	Highly Technical
Type of Transaction:	G2G - Government to Government
	G2C - Government to Citizen
	G2B – Government to Businesses
Who may avail:	All
CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Client Information Sheet Job Request Form	Lands Geological Survey Division – Geological Laboratory Services Section – Megascopic Laboratory Unit
Sample/s for analysis Client Information Sheet	Applicant

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Proceed to the designated sample receiving area Accomplish the Client Information Sheet For online submission: Client may fill out the 	1.1Compute fees/charges based on the analysis requested and prepare Order of Payment Forms in three (3) copies	Refer to DENR Administrative Order 2005-08	15 Minutes	Geologist, GLSS
online client information sheet at <u>https://arcg.is/1nueHu</u> For further inquiries, call (02) 8667 6700	1.2 Review-and sign Order of Payment Form		15 Minutes	Chief, LGSD, Chief Accountant, Financial Management Division
local 164 or email at <u>glss@mgb.gov.ph</u>	1.3 Issue Order of Payment to Client or send it through email for online submission		5 Minutes	Administrative Staff, GLSS
2. Pay Analysis Fee/s	2.1 Receive payment and pay on behalf of the client at the Cashier's Office		5 Minutes	Administrative Staff, GLSS
	2.3 Accept payment, issue Official Receipt (OR) and provide		10 Minutes	Cashier, Administrative Division (AD)



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	duplicate copy of the Order of Payment			
	2.3 Provide OR to client and request the client to place the samples in the designated area			
	-		5 Minutes	Administrative Staff, GLSS
For online payment/submission: Client pays Analysis Fee/s in bank through MGB(HRD) Landbank Account Number 0712100648 and send e-copy of bank deposit slip/proof of payment to glss@mgb.gov.ph	2.2 Accept and submit deposit slip/proof of payment to Cashier for bank verification		10 Minutes	Administrative Staff, GLSS
	2.3 Verify payment and issue Official Receipt (OR) (OR)		20 Minutes	Cashier, AD
	2.4 Send scanned and original copies of Official Receipt (OR) to client; advise Client to submit samples to MGB or send through courier		15 Minutes	GLSS
3. Submit sample/s for analysis to GLSS either by drop-off or courier services	3.1 Verify the sample/s submitted, prepare Job Request Form		1 Hour, 30 Minutes	Geologist, Megascopic Unit
	3.2 Conduct sample analysis and prepare Report of Analysis		2 Hours	Geologist, Chief, Megascopic Unit
	3.3 Review and sign Report of Analysis		15 Minutes	Chief, GLSS
	3.4 Review and sign Report of Analysis (in case		10 Minutes	Chief, LGSD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	of rectification, the report is returned to the Chief, GLSS)			
4. Present ID and/or proof of authorization (in case an authorized representative/s will claim the Report of Analysis) to GLSS Staff and acknowledge receipt of Report of Analysis; or receives Report of Analysis through email and acknowledge receipt of Report of Analysis	 4.1 Release Report of Analysis, either e-mail or pick up 4.2 File a duplicate copy in the Megascopic Unit 		5 Minutes	Administrative Staff, GLSS
	TOTAL		5 Hours, 40 Minutes	



Conduct of Petrographic/Mineragraphic Analysis

Office or Division:	Lands Geological Survey Division – Geological Laboratory Services Section – Petrography and Mineragraphy Laboratory Unit
Classification:	Highly Technical
Type of Transaction:	G2G - Government to Government G2C - Government to Citizen G2B – Government to Businesses
Who may avail:	All
CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Client Information Sheet Job Request Form	Lands Geological Survey Division – Geological Laboratory Services Section – Megascopic Laboratory Unit
Sample/s for analysis	Applicant

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Proceed to the designated sample receiving area Accomplish the Client Information Sheet	1.1 Compute fees/charges based on the analysis requested and prepare Order of	Refer to DENR Administrative Order 2005-08	15 Minutes	Geologist, GLSS
For online submission:	Payment Forms in three (3) copies			
Client may fill out the online client information sheet at <u>https://arcg.is/1nueHu</u> For further inquiries,	1.2 Review and sign Order of Payment Form		15 Minutes	Chief, LGSD, Chief Accountant, Financial Management Division
call (02) 8667 6700 local 164 or email at <u>glss@mgb.gov.ph</u>	1.3 Issue Order of Payment to Client or send it through email for online submission		5 Minutes	Administrative Staff, GLSS
2. Pay Analysis Fee/s	2.1 Receive payment and pay on behalf of the client at the Cashier's Office		5 Minutes	Administrative Staff, GLSS
	2.4 Accept payment, issue Official Receipt (OR) and provide duplicate copy of the		10 Minutes	Cashier, Administrative Division (AD)



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Order of Payment			
	2.3 Provide OR to client and request the client to place the samples in the designated area		5 Minutes	Administrative Staff, GLSS
For online payment/ submission: Client pays Analysis Fee/s in bank through MGB(HRD) Landbank Account Number	2.2 Accept and submit deposit slip/proof of payment to Cashier for bank verification		10 Minutes	Administrative Staff, GLSS
0712100648 and send e-copy of bank deposit slip/proof of payment to	2.3 Verify payment and issue Official Receipt (OR)		20 Minutes	Cashier
glss@mgb.gov.ph	2.4 Send scanned and original copies of Official Receipt (OR) to client; advise Client to submit samples to MGB or send through courier		15 Minutes	GLSS
3. Submit sample/s for analysis to GLSS either by drop-off or courier services	3.1 Verify the sample/s submitted, prepare Job Request Form and forward submitted sample/s to Sample Preparation Unit		1 Hour, 30 Minutes	Geologist, Chief, Megascopic Laboratory Unit Chief, GLSS
	3.2 Conduct sample preparation		4 Days	Laboratory Technician, Sample Preparation Unit
	3.3 Check and turn over the prepared sample/s to the Megascopic Unit		10 Minutes	Laboratory Technician, Sample Preparation Unit
	3.4 Check prepared sample/s;		20 Minutes	Geologist, Megascopic



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Prepares Job Request Form and forwards prepared sample/s to analyzing unit			Laboratory Unit
	3.6 Receive and verify prepared sample/s and Job Request Forms from Megascopic Unit with signature and due date on both copies		10 Minutes	Geologist, Petrography and Mineragraphy Laboratory Unit
	3.7 Conduct further sample preparation/tests if applicable; Conduct sample analysis and encoding of results of analysis		10 Days	Laboratory Aide, Petrochemistry Unit; Geologist, Petrography and Mineragraphy Laboratory Unit
	3.8 Review and sign Report of Analysis		2 Hours	Chief, GLSS
	3.9 Review and sign Report of Analysis (in case of rectification, the report is returned to the Chief, GLSS)		15 Minutes	Chief, LGSD
4. Present ID and/or proof of authorization (in case an authorized representative/s will claim the Report of Analysis) to GLSS Staff and acknowledge receipt of Report of Analysis; or receive Report of Analysis through email and acknowledge receipt of Report of Analysis	 4.1 Release Report of Analysis, either e- mail or pick up 4.2 File a duplicate copy in the Megascopic Unit 		5 Minutes	Administrative Staff, GLSS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	TOTAL		14 Days, 6	
			Hours, 10	
			Minutes	



Conduct of Petrochemical Analysis

Office or Division:	Lands Geological Survey Division – Geological Laboratory Services Section – Petrochemistry Laboratory Unit
Classification:	Highly Technical
Type of Transaction:	G2G - Government to Government
	G2C - Government to Citizen
	G2B – Government to Businesses
Who may avail:	All
CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Client Information Sheet	Lands Geological Survey Division – Geological Laboratory
Job Request Form	Services Section (GLSS) – Megascopic Unit
Sample/s for analysis	Applicant

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Proceed to the designated sample receiving area Accomplish the Client Information Sheet For online submission: Client may fill out the 	1.1 Compute fees/charges based on the analysis requested and prepare Order of Payment Forms in three (3) copies	Refer to DENR Administrativ e Order 2005-08	15 Minutes	Geologist, GLSS
online client information sheet at <u>https://arcg.is/1nueH</u> <u>U</u> For further inquiries,	1.2 Review and sign Order of Payment Form		15 Minutes	Chief, LGSD, Chief Accountant, Financial Management Division
call (02) 8667 6700 local 164 or email at <u>glss@mgb.gov.ph</u>	1.3 Issue Order of Payment to Client or send it through email for online submission		5 Minutes	Administrative Staff, GLSS
2. Pay Analysis Fee/s	2.1 Receive payment and pay on behalf of the client at the Cashier's Office		5 Minutes	Administrative Staff, GLSS
	2.5 Accept payment, issue Official Receipt (OR) and		10 Minutes	Cashier, Administrative Division (AD)



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	provide duplicate copy of the Order of Payment			
	2.3 Provides OR to client and requests the client to place the samples in the designated area		5 Minutes	Administrative Staff, GLSS
For online payment/ submission: Client pays Analysis Fee/s in bank through MGB(HRD) Landbank Account Number	2.2 Accept and submit deposit slip/proof of payment to Cashier for bank verification		10 Minutes	Administrative Staff, GLSS
0712100648 and send e-copy of bank deposit slip/proof of payment to	2.3 Verify payment and issue Official Receipt (OR)		20 Minutes	Cashier, AD
glss@mgb.gov.ph	2.4 Send scanned and original copies of Official Receipt (OR) to client; advise Client to submit samples to MGB or send through courier		15 Minutes	GLSS
3. Submit samples for analysis to GLSS either by drop off or courier services	3.1 Verify the sample/s submitted, prepare Job Request Form and forward sample/s to Sample		l Hour, 30 Minutes	Geologist, Chief, Megascopic Unit Chief, GLSS
	Preparation laboratory unit 3.2 Conduct sample preparation, analysis, evaluation of results and encoding		10 Days	Laboratory Technician, Sample Preparation Unit; Laboratory Aide and Chemist,



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
				Petrochemistry Unit
	3.3 Review and sign Report of Analysis		15 Minutes	Chief, GLSS
	3.4 Review and sign Report of Analysis (in case of rectification, the report is returned to the Chief, GLSS)		10 Minutes	Chief, LGSD
4. Present ID and/or proof of authorization (in case an authorized representative/s will claim the Report of	4.1 Release Report of Analysis, either e-mail or pick up		5 Minutes	Administrative Staff, GLSS
Analysis) to GLSS Staff and acknowledge receipt of Report of Analysis; or receive Report of Analysis through email and acknowledge receipt of Report of Analysis	4.2 File a duplicate copy in the Megascopic Unit			
	TOTAL		10 Days, 3 Hours, 40 Minutes	



Conduct of Paleontological Analysis

Office or Division:	Lands Geological Survey Division – Geological Laboratory Services Section – Paleontology Laboratory Unit
Classification:	Highly Technical
Type of Transaction:	G2G - Government to Government G2C - Government to Citizen G2B – Government to Businesses
Who may avail:	All
CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Client Information Sheet Job Request Form	Lands Geological Survey Division – Geological Laboratory Services Section (GLSS) – Megascopic and Microchemical Testing Unit
Sample/s for analysis	Applicant

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Proceed to the designated sample receiving area Accomplish the Client Information Sheet For online submission: Client may fill out the online client information sheet at https://arcg.is/1nueHu For further inquiries, call (02) 8667 6700 	1.1 Compute fees/charges based on the analysis requested and prepare Order of Payment Forms in three (3) copies	Refer to DENR Administrative Order 2005-08	15 Minutes	Geologist, GLSS
local 164 or email at <u>glss@mgb.gov.ph</u>				
	1.2 Review and sign Order of Payment Form		15 Minutes	Chief, LGSD, Chief Accountant, Financial Management Division
	1.3 Issue Order of Payment to Client or send it through email for online submission		5 Minutes	Administrative Staff, GLSS
2. Pay Analysis Fee/s	2.1 Receive payment and pay		5 Minutes	Administrative Staff, GLSS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	on behalf of the client at the Cashier's Office			
	2.6 Accept payment, issue Official Receipt (OR) and provide duplicate copy of the Order of		10 Minutes	Cashier, Administrative Division (AD)
	Payment 2.3 Provide OR to client and request the client to place the samples in the designated area		5 Minutes	Administrative Staff, GLSS
For online payment /submission: Client pays Analysis Fee/s in bank through MGB(HRD) Landbank Account Number 0712100648 and send e-copy of bank	2.2 Accept and submit deposit slip/proof of payment to Cashier for bank verification		10 Minutes	Administrative Staff, GLSS
deposit slip/proof of payment to glss@mgb.gov.ph	2.3 Verify payment and issue Official Receipt (OR)		20 Minutes	Cashier
	2.4 Send scanned and original copies of Official Receipt (OR) to client; advise Client to submit samples to MGB or send		15 Minutes	GLSS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	through courier			
3. Submit samples for analysis to GLSS either by drop off or courier services	3.1 Verify the samples submitted, prepare Job Request Form and forward sample/s to Sample Preparation laboratory unit		1 Hour, 30 Minutes	Geologist, Megascopic Unit Chief, GLSS
	3.2 Conduct sample preparation, analysis, evaluation of results and encoding		14 Days	Laboratory Technician, Sample Preparation Unit Geologist Paleontology Unit
	3.3 Review and sign Report of Analysis		15 Minutes	Chief, GLSS
	3.4 Review and sign Report of Analysis (in case of rectification, the report is returned to the Chief, GLSS)		10 Minutes	Chief, LGSD
4. Present ID and/or proof of authorization (in case an authorized representative/s will claim the Report/s of Analysis to GLSS Staff and acknowledge receipt of Report of Analysis; or receive Report of Analysis through email and acknowledge receipt of Report of Analysis	 4.1 Release Report of Analysis, either e-mail or pick up 4.2 File a duplicate copy in the Megascopic Unit 		5 Minutes	Administrative Staff, GLSS



CLIENT STEPS	AGENCY	FEES TO BE	PROCESSING	PERSON
	ACTIONS	PAID	TIME	RESPONSIBLE
	TOTAL		14 Days, 3 Hours, 40 Minutes	



Conduct of X-Ray Diffraction/Fluorescence Analysis

Office or Division:	Lands Geological Survey Division – Geological Laboratory Services Section – X-ray Laboratory Unit				
Classification:	Highly Technical				
Type of Transaction:	G2G - Government to Government				
	G2C - Government to Citizen				
	G2B – Government to Businesses				
Who may avail:	All				
CHECKLIST OF	WHERE TO SECURE				
REQUIREMENTS					
Client Information Sheet	Lands Geological Survey Division – Geological				
Job Request Form	Laboratory Services Section (GLSS) – Megascopic Unit				
Sample/s for analysis	Applicant				

CLIENT STEPS	AGENCY	FEES TO BE	PROCESSING	PERSON
	ACTIONS	PAID	TIME	RESPONSIBLE
1. Proceed to the designated sample receiving area	1.1 Compute fees/charges based on the analysis	Refer to DENR Administrative Order 2005-08	15 Minutes	Geologist, GLSS
Accomplish the Client Information Sheet	requested and prepare Order of			
For online submission: Client may fill out the online client	Payment Forms in three (3) copies			
information sheet at https://arcg.is/1nueHu	1.2 Review and sign Order of		15 Minutes	Chief, LGSD, Chief Accountant,
For further inquiries, call (02) 8667 6700 local 164 or email at	Payment Form			Financial Management Division
<u>glss@mgb.gov.ph</u>	1.3 Issue Order of Payment to Client or send it through email for online submission		5 Minutes	Administrative Staff, GLSS
2. Pay Analysis Fee/s	2.1 Receive payment and pay on behalf of the client at the Cashier's Office		5 Minutes	Administrative Staff, GLSS
	2.7 Accept payment, issue		10 Minutes	Cashier, Administrative Division (AD)



CLIENT STEPS	AGENCY	FEES TO BE	PROCESSING	PERSON
	ACTIONS	PAID	TIME	RESPONSIBLE
	Official			
	Receipt			
	(OR) and			
	provide duplicate			
	•			
	copy of the Order			
	of			
	Payment			
	2.3 Provide OR		5 Minutes	Administrative
	to client and			Staff, GLSS
	request the			
	client to place			
	the samples in			
	the			
	designated			
	area			
For online payment/	2.2 Accept		10 Minutes	Administrative
submission: Client	and submit			Staff, GLSS
pays Analysis Fee/s in	deposit			
bank through	slip/proof of payment to			
MGB(HRD) Landbank Account Number	Cashier for			
0712100648 and sends	bank			
e-copy of bank	verification			
deposit slip/proof of	2.3 Verify		20 Minutes	Cashier
payment to	payment and		2010110100	
glss@mgb.gov.ph	issue Official			
	Receipt (OR)			
	2.4 Send		15 Minutes	GLSS
	scanned and			
	original copies			
	of Official			
	Receipt (OR)			
	to client;			
	advise Client			
	to submit			
	samples to			
	MGB or send			
	through			
2 Submit complex for	COUrier			Coologist
-	3.1 Verify the		1 Hour, 30 Minutes	Geologist, Chief,
analysis to GLSS either by drop off or courier	samples submitted,		14/11/0162	Megascopic
services	prepare Job			Unit
	Request Form			UTIII
	and forward			Chief, GLSS
	samples to			
	Sample			
	-			
	Preparation			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	laboratory unit			
	3.2 Conduct sample preparation, analysis, evaluation of results and encoding		6 Days	Laboratory Technician, Geologist, Xray Unit
	3.3 Review and sign Report of Analysis		15 Minutes	Chief, GLSS
	3.4 Review and sign Report of Analysis (in case of rectification, the report is returned to the Chief, GLSS)		10 Minutes	Chief, LGSD
4. Present ID and/or proof of authorization (in case an authorized representative/s will claim the Report of Analysis) to GLSS Staff and acknowledge receipt of Report of Analysis; or receive Report of Analysis through email and acknowledge receipt of Report of Analysis	 4.1 Release of Report of Analysis, either e-mail or pick up 4.2 File a duplicate copy in the Megascopic Unit 		5 Minutes	Administrative Staff, GLSS
	TOTAL		6 Days, 3 Hours, 40 Minutes	



Conduct of Chemical Analysis

Office or Division:	Metallurgical Techno	ology Division – Chemical Laboratory Services	
	Division		
Classification:	Highly Technical		
Type of	G2G - Government to Government		
Transaction:	G2C - Government to Citizen		
	G2B – Government to Businesses		
Who may avail:	All		
CHECKLIST OF	OF REQUIREMENTS WHERE TO SECURE		
Request for Analysis	Analysis Form Metallurgical Technology Division (MeTD) –		
	Chemical Laboratory Services Division (CLSS)		
Sample/s for analys	sis	Applicant	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Proceed to designated sample receiving area accomplish/ submit Request for Analysis Form For online submission: Client may Download Request for Analysis Form at www.mgb.gov.ph 	1.1 Compute the fees/charges based on the parameters requested and prepare Assessment and Order of Payment Forms in three (3) Copies	Refer to DENR Administrativ e Order 2005-08	15 Minutes	Administrative Staff, CLSS
Submit accomplished Request for Analysis Form to metd@mgb.gov.ph	1.2 Review and sign Assessment Form, and initial Order of Payment Form		10 Minutes	Chief, CLSS
For further inquiries, call (02) 8667 6700 local 150 for Chemical Laboratory Service Section	1.3 Review and sign Order of Payment Form		15 Minutes	Chief, MeTD, Chief Accountant, Financial Management Division
	1.4 Issue Orders of payment to client or send it through email for online submissions		5 Minutes	Administrative Staff, CLSS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
2. Pay Analysis Fee/s	2.1 Receive payment and pay on behalf of the client at the Cashier's Office		5 Minutes	Administrative Staff, CLSS
	2.2 Accept payment, issue Official Receipt and provide duplicate copy of the Order of Payment		10 Minutes	Cashier, Administrative Division (AD)
	2.3 Provide OR to client and request the client to place the samples in the designated area		5 Minutes	Administrative Staff, CLSS
*For online submission: Client pays Analysis Fee/s in bank through MGB(HRD)	*2.4 Accept and submit deposit slip to cashier for bank verification		5 Minutes	Administrative Staff, CLSS
Landbank Account Number 0712100648 and send e-copy of bank deposit slip to metd@mgb.gov.ph	*2.5 Verify payment and issue Official Receipt (OR)		5 Minutes	Cashier
	*2.6Advice Client to submit samples to MGB or send through courier		5 Minutes	Administrative Staff, CLSS
3. For online transaction: Submit	3.1 Conduct sample preparation		2 Days*	Laboratory Technician/Aide, CLSS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
sample/s to MGB on-site or send through courier	3.2 Conduct chemical analysis and submit results of analysis to the chief, CLSS		13 Days*	Science Research Specialist (Chemists), CLSS
	3.3 Evaluate results of analysis (in case of rectification, return to chemist)		1 Hour	Chief, CLSS
	3.4 Prepare report of analysis		1 Hour	Administrative Staff, CLSS
	3.5 Initial Report of Analysis		30 Minutes	Science Research Specialist (Chemists), CLSS
	3.6 Sign Report of Analysis		1 Hour	Chief, CLSS
	3.7 Review and approve Report of Analysis (in case of rectification, returns to CLSS Chief)		5 Minutes	Chief, METD
4. Present ID (or in cases of authorized representative, present proof of authorization) to CLSS and acknowledge receipt of Report of Analysis Or receives Report of Analysis through email and acknowledges receipt of Report of Analysis	4.1 Releases Report of Analysis and files duplicate copy		5 Minutes	Administrative Staff, CLSS
	TOTAL		15 Days, 5 Hours	

* Processing time may vary based on the type of sample/s.



Conduct of Fire Assay

Office or Division:	Metallurgical Technol Audit Section	ology Division – Mineral Processing Service and	
Classification:	Highly Technical		
Type of	G2G - Government	to Government	
Transaction:	G2C - Government to Citizen		
	G2B – Government to Businesses		
Who may avail:	All		
CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE	
Request for Analysis	Form	Metallurgical Technology Division (MeTD) – Mineral Processing Service and Audit Section (MPSAS)	
Sample/s for analys	is	Applicant	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Proceed to designated sample receiving area and accomplish/ submit Request for Analysis Form 	1.1 Compute fees/charges based on the parameters requested and prepare Assessment and Order of Payment Forms in three (3) copies	Refer to DENR Administrativ e Order 2005-08	15 Minutes	Administrative Staff, MPSAS
submission: Client may Download Request for Analysis Form at www.mgb.gov.p h	1.2 Review and sign Assessment Form, and initial Order of Payment Form		20 Minutes	Chief, MPSAS
Submit accomplished Request for Analysis Form to metd@mgb.gov. ph	1.3 Review and sign Order of Payment Form		20 Minutes	Chief, MeTD Chief Accountant, Financial Management Division
For further inquiries, call (02) 8667 6700 local 160 for Metallurgical Services	1.4 Issue Order of Payment to Client or send it through email for online submissions		5 Minutes	Administrative Staff, MPSAS
2. Pay Analysis Fee/s	2.1 Receive payment and pay on behalf of the client at the		5 Minutes	Administrative Staff, MPSAS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Cashier's Office			
	2.3 Accept payment, issue Official Receipt (OR) and provide duplicate copy of the Order of Payment		10 Minutes	Cashier, Administrative Division (AD)
	2.3 Provide OR to client and request the client to place the samples in the designated area		5 Minutes	Administrative Staff, MPSAS
*For online submission: Client pays Analysis Fee/s in bank through	*2.4 Print and submit deposit slip to Cashier for bank verification		10 Minutes	Administrative Staff, MPSAS
MGB(HRD) Landbank Account	*2.5 Verify payment and issue Official Receipt (OR)		15 Minutes	Cashier, AD
Number 0712100648 and send e-copy of bank deposit slip to metd@mgb.gov. ph	*2.6 Advise Client to submit samples to MGB or send through courier		10 Minutes	Administrative Staff, MPSAS
3. For online transaction: Submit sample/s	3.1 Conduct sample preparation		2 Days*	Laboratory Technician/Aide, MPSAS
to MGB on-site or send through courier	3.2 Conduct fire assay and submit results of analysis to the Chief, MPSAS		9 Days	Metallurgical Engineer, MPSAS
	3.3 Evaluate results of analysis (in case of		1 Hour	Chief, MPSAS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	rectification, returns to Metallurgical Engineer			
	3.4 Prepare Report of Analysis		1 Hour	Administrative Staff, MPSAS
	3.5 Initial Report of Analysis		30 Minutes	Metallurgical Engineer, MPSAS
	3.6 Sign Report of Analysis		1 Hour	Chief, MPSAS
	3.7 Review and approve Report of Analysis (in case of rectification, returns to MPSAS Chief)		5 Minutes	Chief, METD
4. Present ID to MPSAS (or in cases of authorized representative, presents proof of authorization) and acknowledge receipt of Report of Analysis at the Guard House or receive Report of Analysis through email and acknowledge receipt of Report of Analysis	4.1 Release Report of Analysis or send it electronically through email and file duplicate copy		5 Minutes	Administrative Staff, MPSAS
	TOTAL		11 Days, 5 Hours, 35 Minutes	

* Processing time may vary based on the type of sample/s.



Conduct of Metallurgical Tests

Office or Division:	Metallurgical Technol Audit Section	ology Division – Mineral Processing Service and		
Classification:	Highly Technical			
Type of	G2G - Government to Government			
Transaction:	G2C - Government to Citizen			
	G2B – Government to Businesses			
Who may avail:	All			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
Request for Analysis Form		Metallurgical Technology Division (MeTD) – Mineral Processing Service and Audit Section (MPSAS)		
Sample/s for analys	is	Applicant		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Proceed to designated sample receiving area and accomplish/ submit Request for Analysis Form 	1.1 Compute the fees/charges based on the parameters requested and prepare Assessment and Order of Payment Forms in three (3) copies	Refer to DENR Administrativ e Order 2005-08	15 Minutes	Administrative Staff, MPSAS
For online submission: Client may Download Request for	1.2 Review and sign Assessment Form and initial Order of Payment Form		20 Minutes	Chief, MPSAS
Analysis Form at www.mgb.gov. ph Submit accomplished	1.3 Review and sign Order of Payment Form		20 Minutes	Chief, MeTD Chief Accountant, Financial Management
Request for Analysis Form to metd@mgb.go v.ph For further inquiries, call (02) 8667 6700 local 160 for Metallurgical Services	1.4 Issues Order of Payment to Client or send it through email for online submissions		5 Minutes	Division Administrative Staff, MPSAS
2. Pay Analysis Fee/s	2.1 Receive payment and pay on behalf		5 Minutes	Administrative Staff, MPSAS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	of the client at the Cashier's Office			
	2.4 Accept payment, issue Official Receipt and provide duplicate copy of the Order of Payment		10 Minutes	Cashier, Administrative Division (AD)
	2.5 Provide OR to client and requests the client to place the samples in the designated area		5 Minutes	Administrative Staff, MPSAS
*For online submission: Client pays Analysis Fee/s in bank through MGB(HRD) Landbank Account Number 0712100648 and sends e- copy of bank deposit slip to metd@mgb.go v.ph	*2.4 Accept and submit deposit slip to Cashier for bank verification		10 Minutes	Administrative Staff, MPSAS
	*2.5 Verify payment and issue Official Receipt (OR)		15 Minutes	Cashier, AD
	*2.6 Advise Client to submit samples to MGB or send it through courier		10 Minutes	Administrative Staff, MPSAS
3. For online transaction: Submit sample/s to MGB on-site or send through courier	3.1 Conduct sample preparation		2 Days*	Laboratory Technician/Aide, MPSAS
	3.2 Conduct metallurgical tests and submit results of metallurgical tests to the Chief, MPSAS		4 Days*	Metallurgical Engineer, MPSAS
	3.3 Evaluate results of metallurgical tests (in case of rectification,		1 Hour	Chief, MPSAS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	returns to Metallurgical Engineer)			
	3.4 Prepare Report of Metallurgical Tests		1 Hour	Administrative Staff, MPSAS
	3.5 Initial Report of Metallurgical Tests		30 Minutes	Metallurgical Engineer, MPSAS
	3.6 Sign Report of Metallurgical Tests		1 Hour	Chief, MPSAS
	3.7 Review and approve Report of Metallurgical Tests (in case of rectification, returns to MPSAS Chief)		5 Minutes	Chief, METD
4. Present ID to MPSAS (or in cases of authorized representative, presents proof of authorization) and acknowledge receipt of Report of Metallurgical Tests or receive Report of Metallurgical Tests through email and acknowledge receipt of Report of Metallurgical Tests through	4.1 Release Report of Metallurgical Tests or send it electronically through email and file duplicate copy		5 Minutes	Administrative Staff, MPSAS
	TOTAL		6 Days, 5 Hours, 35 Minutes	

* Processing time may vary based on the type of sample/s.



Conduct of Mineral Resource Validation/Evaluation of Final Exploration Report

Office or Division:	Lands Geological Survey Division – Economic Geology Section (EGS)		
Classification:	Highly Technical		
Type of Transaction:	G2G – Government to Government		
	G2C - Government to Citizen		
	G2B – Government to Businesses		
Who may avail:	All		
CHECKLIST OF REQUIREMENTS	WHERE TO SECURE		
Final Exploration Report	Applicant		
Letter of Request for mineral resource validation	Applicant		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON/OFFICE RESPONSIBLE
1. MTMD endorses the FER and Letter of Request to LGSD For online submission of FER: Soft copies will be sent to <u>egs@mgb.gov</u> .ph	 1.1 Prepare reply letter indicating duration of validation fieldwork and corresponding fees; Endorse the reply letter to OD for signature 		4 Hours	Geologist/Senior Geologist, Supervising Geologist EGS
	1.2 Review and sign the reply letter; forward to LGSD for transmittal		4 Hours	MGB Director, Office of the Director (OD)
	1.3 Prepare the Order of Payment in three (3) copies	Refer to DENR Administ rative Order 2005-08	15 Minutes	Geologist, EGS
	1.4 Review and sign Order of Payment Form		15 Minutes	Chief, LGSD, Chief Accountant, Financial Management Division
	1.5 Send the validation letter and Order of		5 Minutes	Geologist, EGS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON/OFFICE RESPONSIBLE
	Payment to the client through email			
Processing time sto	ops until client pays th	ne correspo	nding validation	fees
2. Pay the corresponding validation fees	2.1 Accept payment; issue Official Receipt (OR)		15 Minutes	Cashier, Administrative Division (AD)
For online payment/ submission: Client pays Analysis Fee/s in bank through MGB(HRD) Landbank Account Number 0712100648 and send e- copy of bank deposit slip/proof of payment to egs@mgb.gov. ph	2.2 Accept and submit deposit slip/proof of payment to Cashier for bank verification		10 Minutes	Geologist, EGS
	2.3 Verify payment and issue Official Receipt (OR)		20 Minutes	Cashier, AD
	2.4 Send scanned and original copies of Official Receipt to client; advise Client about the field validation schedule		15 Minutes	Geologist, EGS
3. Provide logistical support to the Resource Validation Team during the conduct of the fieldwork	3.1 Conduct field validation at the client's site		7 Days	Geologist, Senior Geologist, EGS
	3.2 Prepare Initial Validation Report after		15 Days	Geologist/Senior Geologist,



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON/OFFICE RESPONSIBLE
	return from fieldwork			Supervising Geologist
	(Evaluation of			C
	resource			EGS
	declarations			
	and other			
	parameters used during			
	resource			
	estimation)			
Processing time sto	ops until client submits	samples to	o be subjected fo	or metallurgical
grade or petroche		•	•	·
4. Submit	4.1 Conduct the		Please see the	GLSS, LGSD
samples for	laboratory analysis		processing	MetD,
metallurgical			times for	
or chemical			chemical	
analysis			analysis and metallurgical	
			tests	
			respectively	
Processing time sto	pps until sample analy	sis is comp		
	4.2 Prepare Final		7 Days	Geologist/Senior
	Validation			Geologist,
	Report			Supervising
	incorporating			Geologist,
	analysis results		1	EGS
	4.3 Review and		1 Hour	Chief, LGSD
	sign endorsement			LG3D
	letter to the			
	Director			
	Endorse the			
	Final			
	Exploration			
	Validation			
	Report to the Director and			
	MTMD			
	TOTAL		30 Days, 2	
			Hours, 35	
			Minutes	



Processing and Approval of Environmental Protection and Enhancement Programs (EPEP) and Final Mine Rehabilitation and/or Decommissioning Plan (FMR/DP)

Office or Division:	Mine	Safety, Environ	men	t and Socio	al Developme	nt Division
Classification:		y Technical				
Type of	<u> </u>	- Government	to G	overnment		
Transaction:		- Government				
		– Government 1				
Who may avail:	All		0 20			
CHECKLIST OF		IREMENTS			WHERE TO SEC	URE
Environmental	Prote		Cor		ermit Holder	
Enhancement F						
Copy in PDF File	-					
Final Mine	-		Cor	ntractor /Pe	ermit Holder	
Rehabilitation/Dec	ommi	ssionina Plan		•		
(FMR/DP) -Soft Cop		0				
Environmental Com			Env	ironmental	Managemen	t Bureau
Endorsement from t			MR		0 -	
Office concerned of the Mine						
Rehabilitation Func	l Com	mittee (MRFC)				
Resolution - Soft co	<u>py i</u> n I	PDF File				
				FEES TO	PROCESSIN	PERSON
CLIENT STEPS	A	GENCY ACTION	S	BEPAID	G TIME	RESPONSIBLE
1. Mining	1.1	Receive and			1 Day	Chief, MSESSD;
Tenements		endorses the				
Management		proposed EPE	P-			
Division		FMR/DP to				
(MTMD)		Technical				
endorses EPEP		Secretariat [M	line			
FMR/DP and		Environmenta	I			
other		Management	-			
requirements		Section (MEM	S)];			Chief, MEMS;
to Mine Safety,						
Environment	1.2	Review the				Technical
and Social		proposed EPE	P-			Secretariat
Development		FMR/DP;				(TS) Staff
Division						
(MSESDD)	1.3	Transmit throu	gh			
		e-mail the				
		proposed EPE	P-			
		FMRDP to the				
		TWG member				
		[Section Chief	ts of			
		MEMS, Social				
		Development				
		Section (SDS),				
		Mine Safety a				
		Health Section	า			
		(MSHS), Mine				
		Environmenta	I			
		Audit Section				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
	(MEAS), and Mine Rehabilitation Section (MRS)]			
	1.4 Evaluate the proposed EPEP- FMR/DP for presentation of findings and comment during CLRFSC meeting;		2 Days	TWG Members
	 1.5 Consolidate the evaluation reports of the TWG members; 1.6 Prepare the following action document for the meeting of the CLRFSC: Notice of Meeting to the members of CLRFSC for the deliberation of the proposed EPEP-FMRDP; and Letter-invitation to the Contractor/ Permit Holder for presentation of the proposed EPEP-FMR/DP; 1.7 Review the Notice of Meeting and Letter of Invitation by the TS Head (Chief, MEMS); 1.8 Review and sign the Letter of Meeting by the TWG Head (Chief, MSESDD); 		1 Day	TS Staff; Chief, MEMS; Chief, MSESDD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
	 1.9 Transmit through e- mail the following: Notice of Meeting to CLRFSC with the soft copy of the proposed EPEP- FMR/DP; and Letter of invitation to the Contractor/Perm it Holder 		15 Minutes	TS Staff
2. Presents the proposed EPEP- FMR/DP	2.1 Conduct virtual meeting for the deliberation of the proposed EPEP- FMR/DP(Every FriDay);		5 Hours	CLRFSC with TWG Members; Contractor/Per mit Holder
Note 1: Processing	2.2 CLRFC submits comments to the TWG Secretariat through e-mail time stops until CLRFSC me	mbers sub	See Note 1	CLRFSC
proposed EPEP-FM				
	 2.3 Prepare Letter to Contractor/Permit Holder providing Minutes of Meeting of CLRFSC containing the comments on the proposed EPEP- FMR/DP; 2.4 Review the Letter 		1 Day	TS Staff;
	to Contractor/Permit			Chief, MEMS;
	Holder; 2.5 Review and endorse to CLRFSC Chair the Letter to Contractor/Permit Holder;			Chief, MSESDD
	2.6 Review and sign the Letter to Contractor/Permit Holder and transmits the same to the TWG Secretariat for releasing;		1 Day	MGB Director/Chair, CLRFSC



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
	2.7 Receive the signed		15 Minutes	TS Staff
	Letter;			
	2.8 Transmit through e-			
	mail the Letter to			
	Contractor/Permit			
	Holder;	/ -		
Note 2: Processing EPEP-FMR/DP with r	time stops until Contractor evisions to MGB	r/Permit Hc	older submits th	ne proposed
3.Contractor/Per	3.1 Receive and		1 Day	Administrative
mit Holder submits	endorse through e-			Staff, Office of
through MGB	mail the proposed			the Director
official e-mail soft	EPEP-FMR/DP with			
copy in PDF file	revisions to the			
(<u>central@mgb.go</u>	TWG Head;			
<u>v.ph</u> copy	3.2 Endorse through e-			Chief, MSESDD;
furnished	mail the proposed			
minesafety@mgb.	EPEP-FMR/DP with revisions to the TS			
gov.ph) of the proposed EPEP-	Head and TS Staff;			
FMR/DP with	field and 15 stan,			
revisions				
	3.3 Transmit through e-			TS Staff
	mail the proposed			
	EPEP-FMR/DP with			
	revisions to the			
	TWG members;			
	3.4 Receive and		2 Days	TWG members
	evaluate the			
	proposed EPEP- FMR/DP with			
	revisions;			
	3.5 Consolidate the		1 Day	TS Staff;
	evaluation reports		,	
	of TWG members			
	on the proposed			
	EPEP-FMR/DP with			
	revisions for second			
	presentation during			
	the CLRFSC			
	meeting; 2 (Property the			
	3.6 Prepare the			
	following action document for the			
	second			
	deliberation during			
	the CLRFSC			
	meeting:			
	1. Notice of			
	Meeting to the			
	CLRFSC for the			
	deliberation of			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
	the proposed EPEP-FMRDP with revisions; and 2. Letter-invitation to the Contractor/Per mit Holder for			
	presentation of the proposed EPEP-FMR/DP with revisions 3.7 Review the Notice of Meeting and Letter of Invitation by			Chief, MEMS;
	the TS Head; 3.8 Review and sign the Notice of Meeting and Letter of Invitation by the TWG Head;			Chief, MSESDD
	 3.9 Transmit through e- mail the following: Notice of Meeting with the soft copy of the proposed EPEP- FMR/DP with revisions; and Letter of invitation to Contractor/Perm it Holder for the second presentation; 		15 Minutes	TS Staff
4. Present the proposed EPEP- FMR/DP with revisions	 4.1 Virtual Deliberation of the proposed EPEP-FMR/DP with revisions for final comments; 1. If there are still lacking requirement, return to step 3 to incorporate the lacking requirements; 2. If requirements 		5 Hours See Note 3	CLRFSC with TWG Members and Contractor/Per mit Holder
	are complete, the CLRFSC issues Resolution			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
	approving the proposed EPEP- FMR/DP;			
EPEP-FMR/DP. Signi	time stops until CLRFSC me ng of the Resolution by the cies is through online.	-		_
government agend	 4.2 Prepare the following documents: 1. COA and Project Profile; and 2. Letter to the Contractor/Permint tholder forwarding the COA for conforme by the President-of the mining company; 4.3 Review the following documents by the TS Head: 1. COA and Project Profile; and 2. Letter to the Contractor/Permint tholder forwarding the COA for conforme by the President of the President of the COA for conforme by the TS Head: 1. COA and Project Profile; and 2. Letter to the Contractor/Permint tholder forwarding the COA for conforme by the President of the President of		3 Days	TS Staff; Chief, MEMS; Chief, MSESDD
	endorse the following documents to the CLRFSC Chair: 1. COA and Project Profile; and 2. Letter to the Contractor/Permi t Holder;			
	4.5 Review and sign the COA and Letter to the Contractor/Permit Holder		2 Days	MGB Director/CLRFSC , Chair



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
	4.6 Transmit through courier the Letter to the Contractor/Permit Holder forwarding the COA for conforme		15 Minutes	Records Section, Administrative Division
5.Contractor/Per mit Holder submits through courier the signed Certificate of	5.1 Receive the signed COA together with the approved EPEP-FMR/DP;		1 Day	Records Section, Administrative Division;
Approval together with the five hard copies and a soft copy of the final EPEP-FMR/DP	5.2 Endorse the signed COA to the TWG; 5.3 Prepare the			MGB Director/CLRFSC Chair;
	following documents for endorsement of the approved EPEP-FMRDP including the signed COA: 1. Memorandum to MTMD; 2. Memorandum to MGB Regional Office (RO) concerned; and 3. Letter to Contractor/Perm it Holder			Chief, MEMS and TS Staff;
	 5.4 Review and sign Memorandum to MTMD; 5.5 Review and sign the Memorandum 		1 Day	Chief, MSESDD; MGB
	to MGB RO concerned and Letter to Contractor/Permit Holder			Director/CLRFSC Chair
	5.6 Transmit Memorandum to MTMD; 5.7 Transmit through		15 Minutes	MSESDD Administrative Staff;
	courier the Memorandum to MGB RO concerned and			Records Section, Administrative Division



CLIENT STEPS AG	ENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
Co	tter to ontractor/Permit older			
	TOTAL	None	17 Days, 11 Hours, 15 Minutes	

- Evaluation of EPEP and FMR/DP without revisions after the CLRFSC meeting will take 11 Days, 5 Hours, 45 Minutes;
- Evaluation of EPEP and FMR/DP with revisions after the CLRFSC meeting will take 17 Days, 11 Hours, 15 Minutes



Application for Authority to Hire Foreign Nationals (AHFN)

Office or Division: Classification:	Section Complex	Division – Mining Technology Development
Type of Transaction:	G2G - Government G2C - Government G2B – Government t	to Citizen to Businesses
Who may avail:	Holders or Applicant Permit/MPP	s for Mineral Agreement/FTAA/Exploration
CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE
 Certified trupertinent doe the quade educational foreign national foreign national foreign national foreign national devices and Diplomational Certificate (s) from previous foreign nationational Certified passport/visa 5. Detailed Des 	true copies of of Employment us employers of the nal; true copies of	Applicant

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit AHFN	1.1 Receive the		15 Minutes	Administrative
Application and	AHFN			Staff, Records
documentary	Application			Section
requirements at	with			
<u>central@mgb.gov.</u>	documentary			
<u>ph</u> and	requirements			
miningtech@mgb.	and forward			
<u>gov.ph</u>	the documents			
	to the Office of			
For further	the Director			
inquiries, call (02)	(OD), via e-mail			
8667 6700 local	1.2 Review		1 Hour	Office of the
102	documents			Director (OD)
	and endorse to			
If physical	Mining			
submission,	Technology			
proceed to	Division (MTD)			
Records Section	for appropriate			
to submit the	action			
Application for	1.3 Receive, scan		30 Minutes	Administrative
	and forward			Staff. MTD
	the documents			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Authority to Hire Foreign National	to MTD Chief, via e-mail			
(AHFN) and documentary requirements	1.4 Review the documents and endorse to Mining Technology Development Section (MTDS) Chief, via e- mail		1 Hour	Chief, MTD
	1.5 Review and transmit to technical staff for evaluation, via e-mail		1 Hour	Section Chief, MTDS
	 1.6. Conduct evaluation of the AHFN application and documentary requirements 1.6.1. If the application is 		2 Days	Engineer/ Technical Staff, MTDS
	not eligible for issuance of AHFN, Technical Personnel informs the applicant of denial/deficien cies.			
	1.6.2. If the AHFN application is in order, Technical Personnel prepares the Order of Payment.			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	 1.7 Prepare Order of Payment, Assessment Form and Letter-Advise to the Applicant and forward to Section Chief, MTDS 1.8 Review and sign the Assessment Form, and initial Order of Payment Form 	Php 4,000 per foreign national (Pursuant to Section 1.3.19 of DAO 2005- 08 "Aliens Local Employmen t Fee) and JMC 2019- 001 'Rules and Procedures Governing Foreign Nationals Intending to	30 Minutes 15 Minutes 15 Minutes	Engineer/ Technical Staff, MTDS Section Chief, MTDS Chief, MTD
	1.9 Review and sign Order of Payment Form	Work in the Philippines''		Chief Accountant, Financial Management Division
	1.10 Issue Orders of payment to client and send it via email		30 Minutes	Administrative Staff, MTD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
2. Pay AHFN Application Fee Online Client pays	3.1. Accept and submit deposit slips to cashier for bank verification		10 Minutes	Administrative Staff, MTD
AHFN Application Fee/s in bank through MGB(HRD) Landbank Account Number 0712100648 and send e-copy of bank deposit slip to miningtech@ mgb.gov.ph	3.2.Verify payment and issue Official Receipt		10 Minutes	Cashier, Administrative Division (AD)
	3.3 Prepare the AHFN Evaluation Checklist with the attached OR and AHFN Endorsement to Department of Labor and Employment (DOLE) and forward to MTD Section Chief via e-mail		1 Hour	Engineer/ Technical Staff, MTDS
	3.4 Review and initial the documents and forward to MTD Chief via e-mail		30 Minutes	Section Chief, MTDS
	3.5 Review and sign the documents and forward to OD		1 Hour	Chief, MTD
	3.6 Review and sign the AHFN Endorsement to DOLE and releases to MTD		2 Hours	MGB Director, OD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	3.7 Receive and scan the AHFN Endorsement and release to Records,		15 Minutes	Administrative Staff, MTD
	3.8 Release the AHFN Endorsement to DOLE, copy furnished the client.		15 Minutes	Administrative Staff, Records Section
	3.9 Transmit a copy of AHFN Endorsement to DOLE thru e- mail to the client.		15 Minutes	Engineer/ Technical Staff, MTDS
	TOTAL	Php 4,000 per foreign national	3 Days, 1 Hour	



Payment of Mine Wastes and Tailings Fee

Office or Division:	Mines and Geosciences Bureau Central Office - Mine Safety,					
	Environment and Social Development Division (MSESDD)					
Classification:	Highly Technical					
Type of Transaction:	G2G - Government to Government					
	G2C - Government to Citizen					
	G2B – Government to Businesses					
Who may avail:	All					
CHECKLIST OF REQUI	IREMENTS WHERE TO SECURE					
Sworn Semi-annual Re	eport on Mine Waste	Contractor/Permit Holder				
and Tailings Gen	erated–Soft Copy in					
PDF File						

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE
1. Submit sworn Semi-annual Report (SAR) (MGB Form No. 18-1) to <u>central@mgb.gov</u> .ph_copy furnished the <u>minesafety@mgb.</u> gov.ph using client/company's official email address; and request for the issuance of Order of Payment prior to payment of Mine Waste and Tailings Fees (MWTF) within forty-five (45) calendar Days after the end of each semester.	1.1.Receive and endorse the sworn SAR to MSESDD via email		1 Hour	Office of the Director (OD)
	1.2. Receive, review and endorse the sworn SAR to Technical Staff, (TS) Mine Environmental Audit Section (MEAS) via email		1 Hour	Chief, MSESDD and Chief, MEAS
	1.3. Evaluate the sworn SAR and compute the MWTF (as per Sec. 190, DAO	Mine Waste Fee: PhP0.05/MT	15 Minutes	TS, MEAS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE
	No. 2010-21.), prepares Assessment Form and Order of Payment in four (4) copies	Tailings Fee: PhP0.10/MT		
	1.4.Review and sign Assessment Forms, and initial Order of Payment		10 Minutes	Chief, MEAS
	1.5. Review and sign Order of Payment		30 Minutes	Chief, MSESDD Chief, Accountant, Financial Management Division
	1.6. Scan the signed Order of Payment and send to the Client using the official MSESDD email address: <u>minesafety@mg</u> <u>b.gov.ph.</u>		30 Minutes	ts, meas
	1.7. Provide the cashier with three (3) original copies of Order of Payment.			
	until client proceeds to	the payment		
2. Pay the MWTF within seven (7) working Days from receipt of the Order of Payment in bank through MGB (HRD) Landbank Account Number 0712100648 and send e-copy of bank deposit slip/proof of	2.1. Accept and submit deposit slip/proof of payment to cashier for bank verification via email		15 Minutes	Administrative Staff, MSESDD
payment to <u>minesafety@mgb.</u> <u>gov.ph</u> . The original copy of				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE
the proof of payment shall be submitted to MGB-CO within five (5) working Days from the date of deposit/transfer.				
	2.2. Verify payment and issue Official Receipt (OR) and forward the original copy of the OR to MSESDD, for transmittal to the Client.		15 Minutes	Cashier, Administrative Division (AD)
	2.3. Prepare Letter acknowledging the payment of MWTF by the Client. The original copy of OR should be attached in the said Letter.		30 Minutes	ts, meas
	2.4. Review and initial the Letter to the Client		20 Minutes	Chief, MEAS and Chief, MSESDD
	2.5. Review and sign the Letter to the Client		2 Hours	OD
	2.6.Record and release the signed Letter to the Client with attached OR		30 Minutes	Records Section, AD
	TOTAL	Mine Waste Fee: PhP0.05/MT	1 Day, 15 Minutes	
		Tailings Fee: PhP0.10/MT		



Processing of Mineral Ore Export Permit Application (First Time MOEP Applications in accordance with DENR Memorandum Order No. 2010-07)

Office or Division:	Mines and Geosciences Bureau Central Office – Mining				
	Tenements Manag	gement Division			
Classification:	Simple				
Type of Transaction:	G2B – Governmen				
Who may avail:		ntractors, Accredited Traders, Retailers,			
	•	her Mining Rights Holders			
CHECKLIST OF R		WHERE TO SECURE			
Original and duly acc	•	Mines and Geosciences Bureau (MGB)			
Ore Export Permit (N	,				
form under DENR Ac	ministrative Order				
(DAO) No. 2008-20					
Original or certified		MGB Regional Office (RO) concerned			
pertinent Ore Tran	sport Permits or				
Delivery Receipts					
	port containing,	MGB RO concerned			
among others, inform					
validity of the permit/contract, grad	pertinent mining				
of the source of the					
estimated volume an	=				
commodity					
Original or certified	true copy of the	MGB			
mining permit/contra					
Original or MGB-cert		MGB RO concerned			
the Certificate of Ac					
MGB, if the MOEP app	,				
in mineral trading	0.0				
Original or certified	true copy of the	MOEP applicant			
sales/purchase/marke					
purchase order	-				
Original or certified	true copy of the	Bureau of Internal Revenue			
proof of payment	of excise tax or				
guarantee/surety bor					
Section 4 of DENR Me	emorandum Order				
No. 2008-04					
Where the mineral(s) and/or ore(s) is		MGB RO concerned			
sourced from a Mineral Reservation,					
proof of payment of					
the pertinent provisio					
No. 7942 and DAO No		MOEP applicant			
Original or certified tru		MOEP applicant			
sales/invoice receipt exported similar mine					
•					
any					



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit the required documents to MGB Central Office (CO), thru e-mail and courier [includes attestation that the submitted digital copy is exactly the same with the hard copy of documents] 	1.1 Receive and encode the MOEP application and other attachments to the Document Action Tracking System and transmits to the Office of the Director (OD)		1 Hour	Administrative Staff, Records Section, Administrative Division (AD), MGB CO
	1.2 Receive and record application and forward to the Director		1 Hour	OD Staff
	1.3 Review the documents and forward application to the Chief, Mining Tenements Managemen t Division (MTMD), for evaluation			Director
	1.4 Receive and record application and forward to the Chief, MTMD		1 Hour	Administrative Staff, MTMD
	1.5 Review the documents and forward application to the Chief, Mining Contract Evaluation Section (MCES)			Chief, MTMD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.6 Review the document and assign to a technical staff		1 Hour	Chief, MCES
	1.7 Check and evaluate submitted documents:		6 Hours	Mining Engineer, MCES
	If complete, prepares memorandu m to the Director recommendi ng the issuance of MOEP, thru email;			
	If incomplete, prepares letter to applicant returning the application and informing of the lacking documents, thru email.			
	1.8 Review and initial Memorandum and MOEP, and endorses to Chief, MTMD, thru email		1 Hour	Chief, MCES
	1.9 Review and sign Memorandu m, initial MOEP, and endorses to Director, for approval, thru email		1 Hour	Chief, MTMD
	1.10 Review and sign MOEP		2 Hours	Director



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.11 Transmit MOEP to MTMD, for release			OD Staff
	1.12 Forward MOEP to AD		1 Hour	Mining Engineer, MCES, and Chiefs, MCES and MTMD
2. Receive the approved MOEP	2.1 Send MOEP to applicant, thru courier		1 Hour	Administrative Staff, Records Section, AD
	2.2 Provide advance copy of MOEP to applicant			Technical/ Administrative Staff, MTMD
	TOTAL		2 Days	



Central Office

Internal Services



Budget Proposal Preparation

Stage 1: Submission to Department of Budget and Management (DBM)

Office or Divisi	on:	Planning, Policy and International Affairs Division (PPIAD)				
Classification:		Highly Technical				
Type of		G2G - Government I	to C	Governmen	it	
Transaction:	<u>.</u>		<u> </u>	··· // / - ·/ - /		
Who may ava		Central Office (CO)	Div	ision/Units,		
		REQUIREMENTS Work and Financial	Div	visions/Offic	WHERE TO SECU	KE
Plan)	sui (יוט			
Proposed Train	ina P	'lan				
Proposed Trave						
Proposed Proje	ect Pr	rocurement				
Management	Plan					
CLIENT STEPS		AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		Conduct of Budget			5 Days	PPIAD
1. 4		Proposal Workshop				
1.Accomplish and submit		Receives the Budget			20 Minutes	PPIAD Staff
Budget		Proposal and other attachments from the				
Proposal		80 & CO Divisions and				
(BP) with		encodes to the				
other	C	latabase				
attachmen						
ts						
		Assigns the BP and			20 Minutes	Division Chief,
		attachments to the ections				PPIAD
		Determines the			1 Hour	All Section
		completeness of the				Chiefs
	S	ubmitted Budget				
		Proposal and other				
		attachments from the				
		O & CO Divisions and				
		assign the documents he PPIAD staff/s	10			
		Evaluates the Budget			5 Days	PPIAD Staff
		roposal and other				_
	-	attachments in				
		consultation with the				
		Director and the CO				
		Division Chiefs				
	1.5	Confirms Tier 1 level			5 Days	
	V	vith DBM and Tier 2				
	le	evel with DENR				
					(paused	
					time until	



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	 1.5.1 If without correction, proceeds to next step (2.1) 1.5.2. If with correction/s, endorse to CO Division and/or RO for revision 		DBM and DENR confirm budget levels and all revisions are submitted and received from all Regional Offices and CO Divisions)	
2. ROs & CO Divisions revise their Budget Proposal based on comments/ corrections and re- submits the corrected figures to PPIAD	2.1 Finalize data on the prescribed BP forms while ensuring the targets and budgets are in sync with the mandates and priority programs of the government		10 Days	PPIAD Staff
	2.2 Reviews the BP Forms and endorses to the Division Chief		2 Hours	All Section Chiefs
	2.3 Reviews/ recommends the BP forms for approval by the MGB Director		1 Hour	Division Chief, PPIAD
	2.4 Reviews/approves the BP Forms		1 Hour	MGB Director
	2.5 Receives approved BP Forms from Office of the Director and encodes to the database		20 Minutes	PPIAD Staff
	2.6 Encodes data on DBM's OSBP & print the computer generated OSBP		10 Days (paused time until DBM confirms the availability of the system for encoding)	PPIAD Staff
	2.7 Reviews the printed BP Forms from DBM's OSBP		4 Hours	All Section Chiefs



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	and endorses to the Division Chief			
	2.8 Endorses the computer generated OSBPs to the Director for approval		1 Hour	Division Chief, PPIAD
	2.9 Reviews and approves computed-generated BP forms		1 Hour	MGB Director
	2.10 Receives approved BP forms from Office of the Director and encodes to the database		20 Minutes	Administrative Staff, PPIAD
	2.11 Consolidates and packages the approved BP Forms as MGB Budget Proposal		4 Hours	PPIAD Staff
	2.12 Releases the MGB Buget Proposal to Department of Budget and Management (personal delivery)		2 Hours	Administrative Staff, PPIAD
	TOTAL		35 Days, 18 Hours, 20 Minutes	



Stage 2: Submission to the Senate of the Philippines and House of Representatives

Office or Divisi	on:	Planning, Policy and International Affairs Division (PPIAD)				
Classification:		Highly Technical				
Type of Transaction:		G2G - Government t	οC	Governmer	1†	
Who may avai	avail: Central Office (CO) Division/Units, Regional Office			Regional Offices	s (RO)	
CHECKLIS	ST OF	REQUIREMENTS			WHERE TO SECU	RE
National Exper	nditur	re Program	DB	M		
CLIENT STEPS		AGENCY ACTIONS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	B F N P	Prepares the Draft Judget Proposal (BP Forms) based on the Vational Expenditure Program (NEP) release by DBM	d		10 Days	PPIAD Staff
	3.2 B C	Reviews the draft sudget Proposal based on NEP and endorses t he Division Chief			4 Days	All Section Chiefs
	r B f	Reviews/ ecommends the draft P Forms based on NEI or approval by the Director			1 Hour	Division Chief, PPIAD
		Reviews/approves the Proves based on NEI			1 Hour	MGB Director
	3	5.5 Receives approved BP forms from Office of the Director and encodes to the database			20 Minutes	PPIAD Staff
	p B F R	Consolidates and backages the approve P Forms for Senate ar louse of Representatives as budget Briefing Folio			4 Days	PPIAD Staff
	3.7 : hare Brie	Submits the soft and d copies of the Budge fing Folio to Senate ar R (personal delivery)			1 Day	PPIAD Staff
		TOTA	AL:		19 Days, 2 Hours, 20 Minutes	



Work and Financial Plan Preparation

			oul Affective Divisions	
Office or Division	Planning, Policy and Planning and Monitor			(PPIAD) –
Classification:	Highly Technical			
Type of	G2G - Government	to Governm	ent	
Transaction:				
Who may avail:	Central Office (CO)	Division/Unit	s. Regional Office	es (RO)
	OF REQUIREMENTS		WHERE TO SEC	
Work and Financi		Units/Office	es concerned	
Travel Plan				
Training Plan				
Project Procurem (PPMP)	ent Management Plan			
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID		PERSON RESPONSIBLE
	1.0 Conducts Annual Programming Workshop		5 Days	PPIAD
1. Accomplish and submit the WFP with other requirements	 1.1 Receives the WFP and other attachments of the RO & CO Divisions and encodes to the database 	•	20 Minutes	Administrative Staff, PPIAD
	1.2 Assigns the WFP an attachments to the Section Concerned		20 Minutes	Division Chief, PPIAD
	1.3 Determines the completeness of the submitted WFP and attachments from th RO & CO Divisions and assign the document to the PM staff	ne	1 Hour	Section Chief
	 1.4 Evaluates the WFP and attachments. 1.4.1 If without discrepancy, proceeds to next step (2.1) 1.4.2. If with discrepancy/ies, endorse to CO Division and/or R for revision 		5 Days (paused time until all revisions are submitted and received from all Regional Offices and CO Divisions)	PMS Staff



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
2. ROs & CO Divisions revise their WFP and/or other requirements based on comments/ corrections and re-submits to PPIAD	2.1 Encodes data (or corrected data) to the prescribed forms		15 Days	PMS Staff
	2.2 Reviews the draft WFP and endorses to the Division Chief, PPIAD		3 Days	Section Chief, PMS
	2.3 Reviews/ recommends the WFP for approval by the MGB Director		1 Hour	Division Chief, PPIAD
	2.4 Reviews/approves the WFP		1 Hour	MGB Director
	2.5 Receives approved WFP from Office of the Director and encodes the same to the database		30 Minutes	PPIAD Staff
	2.6 Submits approved WFP to DENR		1 Hour	PPIAD Staff
	TOTAL		28 Days, 5 Hours and 10 Minutes	



Monitoring of Monthly Physical Accomplishments

Office or Division:	Planning, Policy and	Internationa	I Affairs Division (PPIAD) –	
	Planning and Monito			,	
Classification:	Highly Technical				
Type of	G2G - Government t	o Governme	ent		
Transaction:					
Who may avail:	Central Office (CO)	Division/Units			
	REQUIREMENTS		WHERE TO SEC	URE	
Monthly Physical	Accomplishment	Units/Offices	s concerned		
Report (MPAR)					
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Accomplish and submit the Monthly Accomplishme nt Report after the 25 th of the month	 1.1 Receives the Monthly Physical Accomplishment Report from the Re & CO Divisions and encodes to the database 		20 Minutes	PPIAD Staff	
	1.2 Assigns the Report to the Section Concerned	1	20 Minutes	Division Chief, PPIAD	
	1.3 Evaluates Monthl Physical Accomplishment Report from the Re & CO Divisions and assign the document to the PMS staff))	30 Minutes	Section Chief, PMS	
	1.4 Determines the correctness of Target for the Month and To Dat vis a vis the approved WFP, and the Accomplishment To Date	e	2 Hours	PMS Staff	
	1.4.1 If without discrepancy, proceeds to ne step (2.1) 1.4.2. If with discrepancy/ie endorse to CO Division and/or RO for revision	s,	(paused time until all revisions are submitted from the Divisions and CO Division)		
2. ROs & CO Divisions revise their MPAR based	2.1 Encodes data (or corrected data) to the prescribed for	0	10 Days	PMS Staff	



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
on comments/ corrections and re-submits the corrected figures to PPIAD				
	2.2 Reviews and initials the Accomplishment Report (AR) and endorses to the Division Chief		1 Hour	PMS Staff and PMS Chief
	2.3 Reviews/ recommends the AR for approval by the MGB Director		1 Hour	Division Chief, PPIAD
	2.4 Reviews/approves the AR		1 Hour	MGB Director
	2.5 Receives approved AR from Office of the Director and records the documents in the database		20 Minutes	PPIAD Staff
	2.6 Scans and submits approved AR for the month to DENR through email		1 Hour	PMS Staff
	TOTAL		10 Days, 7 Hours, 30 Minutes	



Request for Publication of Laws/Guidelines/Policies in Newspapers

Office or Division:	Mineral Economics, Information and Publication Division – Mineral				
	Information and Publication Section (MIPS)				
Classification:	Simple				
Type of Transaction:	G2G - Government to Government				
Who may avail:	Central Office (CO) Group (PTWG)	Divisions, MG	B Policy Technic	al Working	
CHECKLIST OF	REQUIREMENTS		WHERE TO SEC	URE	
Letter request for laws/guidelines newspaper Signed copy	or publication of /other policies in	n Divisions/Units concerned			
laws/guidelines	/other policies				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit letter request and attachments	1.1 Receives letter request and attachments from the proponent Central Office Division and/or PTWG		10 Minutes	Administrative Staff, MEIPD	
	1.2 Assigns the letter request and attachments to th Section Concerne		10 Minutes	Division Chief, MEIPD	
	1.3 Evaluates the lett request and attachments and assigns them to a staff	er	10 Minutes	Section Chief, MIPS	
	1.4 Coordinate with the newspaper company/ies on the publication of the said policy/ies		3 Hours	MIPS Staff	
	1.5 Prepare Purchase Request and submits to Section Chief	e	30 Minutes	MIPS Staff	
	 Evaluates the said Purchase Request and forwards to the Division Chief 		20 Minutes	Section Chief, MIPS	
	1.7 Reviews the Purchase Request signs and forward the same document to the MGB Director for approval		20 Minutes	Division Chief, MEIPD	



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
	1.8 Reviews and		2 Hours	MGB Director	
	approves Purchase				
	Request				
	Purchase Request undergoes the prescribed procurement proc (paused time)				
	1.9 Receives copy of contract or agreement with the newspaper company/ies and		10 Minutes	Administrative Staff, MEIPD	
	forwards the same documents to the Division Chief				
	1.10 Reviews the contract or agreement, signs and forwards the same documents the MGB Director for approval		2 Hours	Division Chief, MEIPD	
	1.11 Reviews and approves contract or agreement		1 Hour	MGB Director	
	1.12 Receives signed contract from the Office of the Director and forwards the copy to the newspaper company		10 Minutes	Administrative Staff, MEIPD	
	1.13 Follow up the final schedule of publication with the newspaper company/ies		2 Days	MIPS Staff	
	TOTAL		3 Days		



Processing of Leave Application

Office or Division:	Administrative Division-Human Resource Management Section (AD-HRMS)			
Classification:	Simple			
Type of	G2G - Government to Government			
Transaction:				
Who may avail:	Central Office (CO) Division/Units, Regional Offices (RO)			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
Application for Leave		Administrative Division-HRMS		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Accomplish and submit the Application for Leave (Applicants from Central Office)	1.1 Receive the Application for Leave from the employee/division		2 Minutes	Administrative Staff, AD-HRMS
	1.2 Forward the Application to the HRMS Chief		2 Minutes	AD-HRMS Chief
	 1.3 Assign and process the Application submitted by employee/division 1.3.1 if without error, proceed to the next step (1.4) 1.3.2 if with error, return to the employee concerned 		10 Minutes (paused time until revisions are submitted)	AD-HRMS staff
	1.4 Indicate the earned leave credit balance and submit to the AD-HRMS Chief for signature of earned leave credits		10 Minutes	AD-HRMS staff
	1.5 Endorse the Application to the Chief, Administrative Division for		5 Minutes	AD-HRMS staff



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	signature of recommended action 1.6 Sign and forward the		5 Minutes	Chief, AD AD staff
	Application to the approving authority		5 Minutes	Approving Authority*
	1.7 Approve the Application		5 Minutes	OD staff
	1.8 Return the approved Application to the AD-HRMS for filing.			AD-HRMS staff
2. Accomplish and submit the Application for Leave (Applicants from Regional Offices)	2.1 Receive and review the Application Form		10 Minutes	AD-HRMS staff
	2.2 Prepares endorsement to the Approving Authority and the same forwarded to the Chief, AD		25 Minutes	AD-HRMS Chief
	2.3 Review and sign the endorsement		15 Minutes	Chief, AD
	2.4 Forward the endorsement and the Application to the Approving Authority		10 Minutes	Chief, AD
	2.5 Approve the Application and send back to the AD-HRMS		15 Minutes	Approving Authority OD Administrative Staff
	2.6 Transmit approved Application to point of origin		10 Minutes	AD-Records Management Section
	TOTAL		2 Hours, 9 Minutes	

* - Approving authority depends upon the position and the number of Days applied



Issuance of Trip Ticket

Office or Division:	Administrative Division – General Services Section (AD-GSS)		
Classification:	Simple		
Type of	G2G - Government to Government		
Transaction:			
Who may avail:	Central Office (CO)	Division/Units	
CHECKLIST OF	REQUIREMENTS WHERE TO SECURE		
Vehicle Reservation	n Form	Office of the Chief, Administrative Division	
Travel Order or Noti	ce of Meetina		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Accomplishes and submits the Request for Vehicle Reservation Form	1.1 Receives the form		1 Minute	Dispatcher, AD
	1.2 Evaluates the completeness of information such as duration of travel, destination, purpose of travel and passengers		2 Minutes	Dispatcher, AD
	 1.3 Assesses the availability of service vehicle and driver 1.3.1 If both are available, assigns service vehicle and driver, proceeds to next step 1.3.2. If both are not available, checks the box for Certification of non-availability of service vehicle, proceeds to next step 		10 Minutes	Dispatcher, AD
	1.4 Reviews and approves the Request for Vehicle Reservation 1.3.1 If for preparation of		1 Minute	Chief, AD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	trip ticket, proceeds to next step 1.3.2. If for denial of request, returns back the form to client for information			
	1.5 Prepares the Trip Ticket the data of which came from the accomplished Vehicle Reservation Form		2 Minutes	Dispatcher, AD
2. Signs the Trip Ticket	1.6 Reviews and signs the Trip Ticket		1 Minute	Division Chief concerned
	1.7 Signs and approves the Trip Ticket		1 Minute	Chief, AD
	1.8 Forwards Trip Ticket to the assigned driver		1 Minute	Dispatcher, AD
	TOTAL		19 Minutes	



Dispatching of Mails

Office or Division:	Administrative Division - Records Management Section (RMS)			
Classification:	Simple			
Type of	G2G - Government to Government			
Transaction:				
Who may avail:	Central Office (CO) Division/Units			
CHECKLIST OF	REQUIREMENTS WHERE TO SECURE			
Daily Registering of	Mails, Monitoring of RMS			
availability of P	Postage Stamps and			
Communicatio	n Expenses			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE
1. Forward the signed communication s for mailing	1.1 Receives the signed communication (documents)		1 Minute	RMS Staff
	1.2 Scans the document		5 Minutes	RMS Staff
	1.3 Processes the document for mailing by sorting, stamping Release/Forward and recording		30 Minutes	Section Chief, RMS
	 1.4 Determines the type of Mail (Postal or Courier) 1.4.1 If without discrepancy, proceed to next step (2.1) 		1 Minute	Section Chief, RMS
	1.4.2. If with discrepancy/ie s, return the document to concerned Division for appropriate action		(paused time until revisions are submitted)	
	2.1 Forwards the documents to the Mailing Clerk for envelope preparation			Section Chief, RMS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE
	(Postal) or parcel (courier)			
	2.1.1 Prepare envelope and/or box		30 Minutes	RMS Staff
	TOTAL		1 Hour, 7 Minutes	



Posting of Notices

Office or Division:	Administrative Divisio	on - Records Management Section (RMS)	
Classification:	Simple		
Type of	G2G - Government to Government		
Transaction:			
Who may avail:	Mining Tenements Management Division - MGB CO		
CHECKLIST OF	REQUIREMENTS WHERE TO SECURE		
Memo Request for I	Posting	RMS	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Forward Request for Posting of Notice of Withdrawal / Relinquishment of mining related concerns	1.1 Receive the Memo Request for Posting		1 Minute	RMS Staff
	1.2 Photocopy the document		2 Minutes	RMS Staff
	1.3 Process the document by recording and stamping For Posting indicating the 14-Day duration period		5 Minutes	Section Chief, RMS
	1.4 Posting on the 2 MGB Bulletin Boards		14 calendar Days	Section Chief, RMS
	2.1 Pull out the posted documents and prepare Memo returning the posted documents to Mining Tenements Management Division (MTMD)		5 Minutes	Section Chief, RMS
	2.2 Log and forward the Memo transmittal to the Office of the Chief,		1 Minute	RMS Staff



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Administrative Division, for approval			
	2.3 Receive the signed/approved transmittal from the Office of the Chief, Administrative Division		1 Minute	RMS Staff
	2.3 Log and forward the posted Notice to MTMD		1 Minute	RMS Staff
	TOTAL		16 Minutes (excluding 14-calendar Day posting time)	



Payment and Collection Process

Office or Division:	Administrative Division-Cashiering Section (AD-CS)				
Classification:	Simple				
Type of	G2G - Government t	G2G - Government to Government			
Transaction:					
Who may avail:	Central Office (CO) Divisions/Units				
CHECKLIST OI	REQUIREMENTS		WHERE TO SEC	CURE	
		Divisions concerned			
Order of Payment		Divisions co	oncerned		
Disbursement Vouc	chers/Payroll	Divisions C Divisions C			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Payments of employees – salaries, benefits, travel expenditures, etc. 	 Receives Disbursement Vouchers/Payroll; Check completeness of signatures 		15 Minutes	Staff, CS
	1.2 Prepares payment, either Check or List of Due and Demandable Accounts Payable-Advice to Debit Account (LDDAP-ADA)and Advice of Checks issued and Cancelled (ACIC); for payroll, aside from check/ADA/ACIC, prepares Payroll Register		30 Minutes; 2 Hours for Payroll Register	Staff, CS
	1.3 Reviews and signs Check/LLDAP- ADA/ACIC and Payroll Register		15 Minutes	Chief, CS
	1.4 Records and release the documents to Financial Management Division(FMD) for		10 Minutes; 30 Minutes to 1 Hour	Staff, CS FMD
	recording and signature of the Chief Accountant 1.5 FMD returns documents to AD for initials under		15 Minutes	Chief-AD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	the Approving authority 1.6 Records and release to the		15 Minutes	Administrative Aide, Office of the Chief-AD
	approving Authority 1.7 Signs checks/ADA/ACIC		30 Minutes	Approving Authority (Director or Assistant
	and Payroll Register		15 Minutes	Director) Administrative Aide, OD or
	1.8 Records and release to CS1.9 Submits		2 Hour submission; 1 Day for	OAD Staff, CS
	ADA/ACIC and Payroll Register to Landbank		bank processing; released by	orun, co
	 Total		the following working Day	
			1 Day, 4 Hours 55 Minutes	
2 Issuance of Official Receipts to Employees for refund of excess Cash Advance or payments of disallowances	2.1 Receives Order of payment; cash equivalent		5 Minutes	Staff, CS
	2.2 Issue Official Receipt		10 Minutes	Staff, CS
	TOTAL		15 Minutes	



Requisition and Issuance of Supplies, Materials and Equipment

Office or Division:	Administrative Division – Property Management Section (AD-PMS)			
Classification:	Simple			
Type of	G2G - Government to Government			
Transaction:				
Who may avail:	Central Office (CO) Divisions/Units			
CHECKLIST OF	F REQUIREMENTS WHERE TO SECURE			
Requisition and Issue Slip (RIS)		Units/Offices concerned		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Fill-up RIS form for supplies, materials and equipment to be requested 	1.1 Receives the RIS form from requesting division		1 Minute	PMS Staff
	1.2 Evaluates the availability of stocks		10 Minutes	PMS Chief
	1.3 Approves the request by the Chief, Administrative Division		10 Minutes	Chief, Administrative Division
	1.4 Prepares and reviews stock for release		15 Minutes	PMS staff
	 1.5 Release the supplies to requesting division 1.5.1 If stocks are available, release the supplies 1.5.2 If stock is not available, returns the forms to requesting division 		15 Minutes	PMS Chief/Staff
	TOTAL		51 Minutes	



Submission of Waste Material Report

Office or Division:	Administrative Division – Property Management Section (AD-PMS)				
Classification:	Simple	Simple			
Type of	G2G - Government to Government				
Transaction:					
Who may avail:	Central Office (CO) Division/Units				
CHECKLIST OF	CHECKLIST OF REQUIREMENTS WHERE TO SECURE				
Waste Material Report (WMR)		Units/Offices concerned			
Item/s to be surrend	dered				

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit the accomplish WMR form and surrender the item/s to be return 	2.1 Receives/ evaluates/ checks the completeness of the item/s to be surrender		10 Minutes	PMS Staff
	2.2 Certifies the correctness of the WMR		5 Minutes	Chief, PMS
	2.3 Approves the WMR by the Chief, Administrative Division		10 Minutes	Chief, Administrative Division
	2.4.1 Provides a copy of approved WMR form to requesting division and Finance Division			
	TOTAL		25 Minutes	



Annual Procurement Plan Report

Office or Division:	Bids and Awards Committee (BAC) Secretariat				
Classification:	Complex	Complex			
Type of	G2G - Government	G2G - Government to Government			
Transaction:					
Who may avail:	Central Office (CO)	Central Office (CO)			
CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE			
Project Procurement Management Plan		PPIAD			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Endorses approve Project Procurement Management Plan (PPMP) of all divisions 	1.1 Receives the PPMP of all divisions		5 Minutes	BAC Secretariat
	3.2 Consolidates the PPMP into APP		21 Days	BAC Secretariat
	3.3 Endorses APP to BAC Chairman for recommendation for approval		15 Minutes	BAC Secretariat
	3.4 Approves/endorse s APP to Financial Management Division (FMD)		10 Minutes	BAC Chairman
	1.5 FMD certifies the funds availability and endorses the APP to Head of Procuring Entity (HOPE) for approval		15 Minutes	Financial Management Division, Accountant
	1.6HOPE Approves the APP		1 Hour	Director
	TOTAL		21 Days 1 Hour, 45 Minutes	



Processing of Obligation Request and Status (ORS) for Reimbursements

Off	Office or Division: Financial Management Division – Budget Section					
	issification:	Simple				
	be of	G2G - Government	to Government			
	nsaction:					
	o may avail:	Central Office (CO)	Division/Units, Regional Offices (RO)			
		REQUIREMENTS	WHERE TO SECURE			
For	Official Local Tro		Employee concerned			
		avel Order/Office				
	Order					
		itinerary of travel				
		ic plane, boat or bus				
		pass, terminal fee				
	Certificate	of				
	appearance/a	-				
		avel Completed				
		penses not requiring				
	receipts					
	Disbursement V	oucher				
For	Official Foreign	Travel:	Employee concerned			
	-	avel Order/Office				
	Order					
	Duly approved	itinerary of travel				
	Letter of	invitation of a				
	host/sponsoring	l				
	country/agenc					
		quotations of three				
	-	s or its equivalent (if				
	not available D					
	Flight itinerary	•				
	-	office/travel				
	agency					
		rate for the daily				
	subsistence allo					
		show the dollar to				
	peso exchange					
	· · ·	ible, authority from aim representation				
1	expense					
	•	of the nominee (In				
	case of seminal	•				
		genda and Logistic				
	(In case of semi					
	•	ic plane, boat or bus				
1		pass, terminal fee				
	Certificate	of				
1	appearance/a	ttendance				
		avel Completed				
	Bills/receipts fo	or non-commutable				
	representation	expenses				
	Narrative report	t on trip				



- Disbursement Voucher
- Toll fees
- Toll Receipts
- Trip ticket
- Disbursement Voucher Π

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submits all requirements	 1.1 Receives the Obligation Request and Status (ORS), duly signed by the Head of the requesting office, including copies of Disbursement Voucher (DV) and other supporting documents (SDs) from office concerned. Verifies completeness of documents. 1.1.11f complete, record the same for the purpose and forwards the documents to Budget Processing Staff (next step) 1.1.2. If incomplete, the Budget Staff will indicate the lacking and or deficiency of documents, returns the said documents to requesting party for compliance. 		30 Minutes 30 Minutes (paused time until the requesting party submits all lacking requirements)	Budget Staff
2. Submits lacking requirements	2.1 Verifies availability of allotment based on the appropriate Registry of Allotment,		30 Minutes	Budget Processing Staff



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Obligations and Disbursements. 2.1.11f allotment is not available, returns the documents to requesting office. 2.1.2 If allotment is available, assigns number on the ORS based on the Control maintained for the purpose. Record the amount obligated, initials in the Section B of the ORS and forward all copies of documents to the head of Budget Section for signature.		(process ends here)	
	3.1 Reviews the ORS and SDs. If in order, signs the certification in the Section B of the ORS. Forwards the ORS and SDs to Budget Staff.		30 Minutes	Budget Section Head
	4.1 Forwards the ORS and SDs to the Accounting Section for processing of the claims. Retains original copy of the ORS for maintenance/moni toring of obligation status.		20 Minutes	Budget Section Staff
	TOTAL		1 Hour, 50 Minutes	



Processing of Obligation Request and Status (ORS) for Cash Advance

	ice or Division:	Financial Management Division – Budget Section				
	issification:	Simple				
	e of	G2G - Government	to Government			
	nsaction:					
wn	o may avail:		Division/Units, Regional Offices (RO)			
F ar		REQUIREMENTS	WHERE TO SECURE			
_	Official Local Tro		Employee concerned			
	Approved Tro Order	avel Order/Office				
		itinerary of travel				
		om the Accountant				
		is cash advance has				
	•	and accounted for				
	in the books					
	Disbursement V	oucher				
For	Official Foreign 1		Employee concerned			
	Approved Tre					
	Order					
	Duly approved	itinerary of travel				
		invitation of a				
	host/sponsoring	ļ				
	country/agenc	-				
		quotations of three				
		s or its equivalent (if				
	not available D	•				
	Flight itinerary	•				
	airline/ticketing	office/travel				
) rate for the daily				
	subsistence allo	rate for the daily				
		show the dollar to				
	peso exchange					
		ible, authority from				
		aim representation				
	expense	1				
		of the nominee (In				
	case of seminal	-				
	-	genda and Logistic				
	(In case of semi					
		om the Accountant				
	•	is cash advance has				
	•	d and accounted for				
	in the books	auchor				
	Disbursement V					
-	A -1	U.				
For	Advances for Po	•	Employee concerned			
	•	countable Officer				
	Approved Payr					



		1
	Approval/Authority or Legal Basis to	
	pay any allowances, bonuses and	
	other Personnel Benefits	
	Certification from the Accountant	
	that the previous cash advance has	
	been liquidated and accounted for	
	in the books	
	Fidelity Bond	
	Disbursement Voucher	
For	Advances to Special Disbursing	Employee concerned
	Officer (SDO):	
	Authority of Accountable Officer	
	Approved Budget for the Activity	
	Certification from the Accountant	
	that the previous cash advance has	
	been liquidated and accounted for	
	in the books	
	Fidelity Bond	
	Disbursement Voucher	
For	Petty Cash Fund:	Employee concerned
	Authority of Accountable Officer	
	Approved Estimates of Petty	
	Expenses for one month	
	Certification from the Accountant	
	that the previous cash advance has	
	been liquidated and accounted for	
	in the books	
	Fidelity Bond	
	Disbursement Voucher	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
3. Submits all requirements	1.2 Receives the Obligation Request and Status (ORS), duly signed by the Head of the requesting office, including copies of Disbursement Voucher (DV) and other supporting documents (SDs) from office concerned. Verifies completeness of documents. 1.1.11f complete, record the same for the purpose and forwards the		30 Minutes	Budget Staff



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	documents to Budget Processing Staff (next step) 1.1.2. If incomplete, the Budget Staff will indicate the lacking and or deficiency of documents, returns the said documents to requesting party for compliance.		(paused time until the requesting party submits all lacking requirements)	
4. Submits lacking requirements	 4.1 Verifies availability of allotment based on the appropriate Registry of Allotment, Obligations and Disbursements. 2.1.11f allotment is not available, returns the documents to requesting office. 2.1.2 If allotment is available, assigns number on the ORS based on the Control maintained for the purpose. Record the amount obligated, initials in the Section B of the ORS and forward all copies of documents to the head of Budget Section for signature. 		30 Minutes (process ends here)	Budget Processing Staff
	3.1 Reviews the ORS and SDs. If in order, signs the		30 Minutes	Budget Section Head



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	certification in the			
	Section B of the			
	ORS. Forwards the			
	ORS and SDs to Budget Staff.			
	4.1 Forwards the ORS		20 Minutes	Budget Section
	and SDs to the			Staff
	Accounting			
	Section for			
	processing of the			
	claims. Retains			
	original copy of the			
	ORS for			
	maintenance/moni			
	toring of obligation			
	status.			
	TOTAL		1 Hour, 50	
			Minutes	



Processing of Obligation Request and Status (ORS) for Claims of Payment of Contractual Services

Office or Division:	Financial Managem	Financial Management Division – Budget Section		
Classification:	Simple			
Type of	G2G - Government	to Government		
Transaction:				
Who may avail:	Administrative Division			
CHECKLIST OF	REQUIREMENTS	WH	IERE TO SECURE	
Contractual Se	rvices Payroll	Administrative	Division,	Contractual
Accomplishme	nt of Contractual	Employees		
Services				
Daily Time Record				
Disbursement V	oucher			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submits all requirements	 1.3 Receives the Obligation Request and Status (ORS), duly signed by the Head of the requesting office, including copies of Disbursement Voucher (DV) and other supporting documents (SDs) from office concerned. Verifies completeness of documents. 1.1.11f complete, record the same for the purpose and forwards the documents to Budget Processing Staff (next step) 1.1.2. If incomplete, the Budget Staff will indicate the lacking and or deficiency of documents, returns the said documents to 		30 Minutes (paused time until the requesting party submits all lacking requirements)	Budget Staff



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	requesting party for			
2. Submits lacking requirements	compliance. 2.1 Verifies availability of allotment based on the appropriate		1 Hour	Budget Processing Staff
	Registry of Allotment, Obligations and Disbursements. 2.1.11f allotment is not available, returns the documents to requesting office. 2.1.2 If allotment is available, assigns number on the ORS based on the Control maintained for the purpose. Record the amount		(process ends here)	
	obligated, initials in the Section B of the ORS and forward all copies of documents to the head of Budget Section for signature.			
	3.1 Reviews the ORS and SDs. If in order, signs the certification in the Section B of the ORS. Forwards the ORS and SDs to Budget Staff.		30 Minutes	Budget Section Head
	4.1 Forwards the ORS and SDs to the Accounting Section for processing of the claims. Retains original copy of the ORS for maintenance/moni		30 Minutes	Budget Section Staff



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	toring of obligation status.			
	TOTAL		2 Hours, 30 Minutes	



Processing of Disbursement Voucher (DV) for Reimbursements

Off	Office or Division: Financial Management Division – Accounting Section				
	assification:	Simple			
	be of	G2G - Government	to Government		
	nsaction:				
Wh	o may avail:	Central Office (CO)	Division/Units, Regional Offices (RO)		
	CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE		
For	Official Local Tro	avel:	Employee concerned		
	1 1	avel Order/Office			
	Order				
		itinerary of travel			
	-	ic plane, boat or bus			
		g pass, terminal fee			
	Certificate	of			
	appearance/a	avel Completed			
		penses not requiring			
	receipts				
	Disbursement V	oucher			
For	Official Foreign		Employee concerned		
	-	avel Order/Office			
	Order				
		itinerary of travel			
		invitation of a			
	host/sponsoring	-			
	country/agenc	-			
		quotations of three s or its equivalent (if			
	not available D				
	Flight itinerary				
	•	office/travel			
	agency				
	Copy of UNDF	rate for the daily			
	subsistence allo				
		show the dollar to			
	peso exchange				
		ble, authority from			
	expense	aim representation			
		of the nominee (In			
	case of semina	•			
	Programme Agenda and Logistic				
	(In case of seminar/trainings)				
	Paper/electronic plane, boat or bus				
		g pass, terminal fee			
	Certificate	of			
_	appearance/a				
		avel Completed			
	•	or non-commutable			
	representation Narrative repor	-			
	Disbursement V	•			



- Toll fees

- Toll Receipts Trip ticket Disbursement Voucher

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
5. Submits all	1.4 Receives the DV,		30 Minutes	Accounting Staff
requirements	duly signed by the			
	Head of the			
	requesting office,			
	including copies of			
	ORS and other			
	supporting			
	documents (SDs)			
	from Budget			
	Section. Check			
	completeness of			
	documents based			
	on the checklist. If			
	complete, stamps			
	"Received" and			
	indicates dates of			
	receipts and initials			
	on the stamped			
	"Received"			
	portion of the DV.			
	Assigns DV number			
	and records in the			
	DAT system for the			
	purpose and			
	forwards the			
	documents to			
	Accounting			
	Processing Staff.			
6. Submits lacking	6.1 Reviews DV for		30 Minutes	Accounting
requirements	completeness and		50 / 10103	Processing Staff
requirements	propriety of SDs;			TIOCESSING STUIL
	otherwise return to			
	the requesting office with			
	notation on the			
	Document			
	Tracking Slip. 2.2 Initials in Box B of		30 Minutes	Accounting Staff
	the DV and		20 141110162	Accounting Staff
	forwards copies of			
	DV and ORS, SDs to			
	the Head of			
	Accounting Section			
	for review.			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	2.3 Retrieves records of Registry of Allotment and Notice of Cash Allocation (NCA) and determine available NCA balance. If NCA is sufficient to cover the disbursement records in the RANCA. Checks the "Cash Available" portion in the Box C of the DV. Otherwise, note that cash is not yet available and returns the DV and SDs to the requesting office for safekeeping.		30 Minutes	Head, Accounting Section
	2.4 Reviews processed DV and SDs and signs Box C of the DV. Forwards the documents to the Head of Financial and Management Division (FMD) for endorsement to the Head of Agency or Authorized Representative for approval of the DV.		50 Minutes	Head, Accounting Section
	2.5 Reviews and recommend the payments. Initials in the Box D of DV and forward the documents to Receiving/Releasin g Staff.		20 Minutes	Chief, FMD
	2.6 The Releasing Staff record the release of DV, ORS and SDs to the office of Approving Authority.		20 Minutes	FMD Staff



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	TOTAL		3 Hours, 30 Minutes	



Processing of Disbursement Vouchers for Cash Advance

Off	ice or Division:	Financial Managem	ent Division – Accounting Section
	assification:	Simple	
	be of	G2G - Government	to Government
	nsaction:		
	o may avail:	Central Office (CO)	Division/Units, Regional Offices (RO)
	-	REQUIREMENTS	WHERE TO SECURE
For	Official Local Tro		Employee concerned
	Approved Tre	avel Order/Office	
	Order		
	Duly approved	itinerary of travel	
		om the Accountant	
		us cash advance has	
		d and accounted for	
	in the books		
	Disbursement V		
	Official Foreign		Employee concerned
		avel Order/Office	
	Order	itinarany of traval	
		itinerary of travel invitation of a	
	host/sponsoring		
	country/agenc		
	-	quotations of three	
	•	s or its equivalent (if	
	not available D		
	Flight itinerary	issued by the	
	airline/ticketing	office/travel	
	agency		
		' rate for the daily	
	subsistence allo		
		show the dollar to	
	peso exchange		
		ible, authority from aim representation	
	expense		
		of the nominee (In	
	case of seminar	•	
		genda and Logistic	
1	(In case of semi		
	Certification fro	om the Accountant	
		us cash advance has	
		and accounted for	
	in the books		
	Disbursement V	oucher	
_	Advances for P	-	Employee concerned
	•	countable Officer	
\Box	Approved Payr		



-		
	Approval/Authority or Legal Basis to	
	pay any allowances, bonuses and	
	other Personnel Benefits	
	Certification from the Accountant	
	that the previous cash advance has	
	been liquidated and accounted for	
	in the books	
	Fidelity Bond	
	Disbursement Voucher	
For	Advances to Special Disbursing	Employee concerned
	Officer (SDO):	
	Authority of Accountable Officer	
	Approved Budget for the Activity	
	Certification from the Accountant	
	that the previous cash advance has	
	been liquidated and accounted for	
	in the books	
	Fidelity Bond	
	Disbursement Voucher	
For	Petty Cash Fund:	Employee concerned
	Authority of Accountable Officer	
	Approved Estimates of Petty	
	Expenses for one month	
	Certification from the Accountant	
	that the previous cash advance has	
	been liquidated and accounted for	
	in the books	
	Fidelity Bond	
	Disbursement Voucher	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submits all requirements	1.5 Receives the DV, duly signed by the Head of the requesting office, including copies of ORS and other supporting documents (SDs) from Budget Section. Check completeness of documents based on the checklist. If complete, stamps "Received" and indicates dates of receipts and initials on the stamped "Received" portion of the DV. Assigns DV number and records in the		30 Minutes	Accounting Staff



CLIENT STEPS	AGENCY ACTIONS	FEES TO	PROCESSING	PERSON
		BE PAID	TIME	RESPONSIBLE
	DAT system for the			
	purpose and			
	forwards the			
	documents to			
	Accounting			
	Processing Staff.			
2. Submits lacking	2.1 Reviews DV for		30 Minutes	Accounting
requirements	completeness and			Processing Staff
	propriety of SDs;			
	otherwise return to			
	the requesting			
	office with			
	notation on the			
	Document			
	Tracking Slip.			
	2.2 Initials in Box B of		30 Minutes	Accounting Staff
	the DV and			
	forwards copies of			
	DV and ORS, SDs to			
	the Head of			
	Accounting Section			
	for review.			
	2.3 Retrieves records		30 Minutes	Head,
	of Registry of			Accounting
	Allotment and			Section
	Notice of Cash			
	Allocation (NCA)			
	and determine			
	available NCA			
	balance. If NCA is			
	sufficient to cover			
	the disbursement			
	records in the			
	RANCA. Checks			
	the "Cash			
	Available" portion			
	in the Box C of the			
	DV. Otherwise,			
	note that cash is			
	not yet available			
	and returns the DV and SDs to the			
	requesting office			
	for safekeeping.		50 Minutas	Haad
	2.4 Reviews processed		50 Minutes	Head,
	DV and SDs and			Accounting
	signs Box C of the			Section
	DV. Forwards the			
	documents to the			
	Head of Financial			
	and Management			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Division (FMD) for endorsement to the Head of Agency or Authorized Representative for			
	approval of the DV.			
	2.5 Reviews and recommend the payments. Initials in the Box D of DV and forward the documents to Receiving/Releasin g Staff.		20 Minutes	Chief, FMD
	2.6 The Releasing Staff record the release of DV, ORS and SDs to the office of Approving Authority.		20 Minutes	FMD Staff
	TOTAL		3 Hours, 30 Minutes	



Processing of Disbursement Voucher (DV) for Claims of Payment for Contractual Services

Office or Division:	Financial Managem	ent Division – Acco	ounting Sectior	۱
Classification:	Simple			
Type of	G2G - Government	to Government		
Transaction:				
Who may avail:	Administrative Division	on		
CHECKLIST OF	REQUIREMENTS	WH	ERE TO SECURE	
 a. Contractual Set Accomplishme Services Daily Time Reco Obligation Request 	nt of Contractual	Administrative Employees	Division,	Contractual

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submits all requirements	1.6 Receives the DV, duly signed by the Head of the requesting office, including copies of ORS and other supporting documents (SDs) from Budget Section. Check completeness of documents based on the checklist. If complete, stamps "Received" and indicates dates of receipts and initials on the stamped "Received" portion of the DV. Assigns DV number and records in the DAT system for the purpose and forwards the documents to Accounting Processing Staff.		30 Minutes	Accounting Staff
2. Submits lacking requirements	2.1 Reviews DV for completeness and propriety of SDs; otherwise return to the requesting office with notation on the Document Tracking Slip.		30 Minutes	Accounting Processing Staff



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	2.2 Initials in Box B of the DV and forwards copies of DV and ORS, SDs to the Head of Accounting Section for review.		30 Minutes	Accounting Staff
	2.3 Retrieves records of Registry of Allotment and Notice of Cash Allocation (NCA) and determine available NCA balance. If NCA is sufficient to cover the disbursement records in the RANCA. Checks the "Cash Available" portion in the Box C of the DV. Otherwise, note that cash is not yet available and returns the DV and SDs to the requesting office for safekeeping.		30 Minutes	Head, Accounting Section
	2.4 Reviews processed DV and SDs and signs Box C of the DV. Forwards the documents to the Head of Financial and Management Division (FMD) for endorsement to the Head of Agency or Authorized Representative for approval of the DV.		50 Minutes	Head, Accounting Section
	2.5 Reviews and recommend the payments. Initials in the Box D of DV and forward the documents to Receiving/Releasin g Staff.		20 Minutes	Chief, FMD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	2.6 The Releasing Staff record the release of DV, ORS and SDs to the office of Approving Authority.		20 Minutes	FMD Staff
	TOTAL		3 Hours, 30 Minutes	



Regional Offices

External Services



Conduct of Geohazard Identification (GI) Survey

The Geohazard Identification Survey (GIS) is conducted in lieu of a Geological Site Scoping (GSS) of subdivision and housing projects to identify all possible geohazards in the area pursuant to MGB Memorandum Circular No. 2002-02-43 and Memorandum Order dated November 26, 2001 issued by the DENR Secretary to implement Executive Order No. 45. The corresponding Geohazard Identification Report (GIR) shall be provided by the MGB to the developer/project proponent in preparation of a Geohazard Assessment Report (GAR).

Office or Division:	Mines and Geoscier	nces Bureau Regional Offices – Geosciences	
	Division		
Classification:	Highly Technical		
Type of	G2B - Government t	to Businesses	
Transaction:	G2C - Government	to Citizen	
	G2G – Government	to Government	
Who may avail:	Local Government	Units (LGUs), National Government Agencies	
	(NGAs), housing pro	ject developers and other stakeholders	
CHECKLIST OF	LIST OF REQUIREMENTS WHERE TO SECURE		
1. Letter of request	addressed to the	Applicant	
Regional Direc	tor, Mines and		
Geosciences Bure	eau		
2. Client Information	n Sheet	Officer of the Day	
3. Site Developmen	t Plan, scale 1:1,000	Applicant	
or larger (1 copy)	opy)		
4. Lot plan with technical description (1 Applicant		Applicant	
сору)			
5. Site Grading Pla	Plan, scale 1:1,000 or Applicant		
larger, optional fo	or hilly areas only (1		
сору)			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.1 Submit Letter	1.1 Receive Letter		1 Hour	Officer of the
Request and the	Request,			Day
necessary	prepare			
documentary	document			Records
requirements	tracking, and			Officer,
	forward to the			Finance and
	Office of the			Administrative
For online	Regional			Division (FAD)
submission:	Director (ORD)			
Submit Letter				
Request and the	1.2 Evaluate and		2 Hours	Regional
necessary	transmit the			Director
documentary	document to the			
requirements (PDF	Geosciences			Administrative
document)	Division (GD)			Aide, Office of
through the				the Regional
official email				Director (ORD)
address of the				
Regional Office				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.3 Receive and record the request		1 Hour, 10 Minutes	Administrative Assistant, Geosciences Division (GD)
	1.4 Evaluate and transmit the document to the Geohazards and Engineering Geology Section (GhEGS)			Chief, GD
	1.5 Assign a geologist for the activity. The assigned personnel evaluates the completeness and appropriatenes s of the attached documentary requirements.			Section Chief, GhEGS
	1.6 If the documentary requirements are incomplete and/or inappropriate, an official letter will be sent to client requesting to submit the required document/s.			Geologist/ Technical Staff, GD
	geologist/ technical staff discusses and arranges schedule for the conduct of Geohazard			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Identification Survey			
Processing time stop requirements	os until the client/prop	oonent submits	the requested of	documentary
2. Coordinate with Geologist/Techni cal Staff for assessment of fees through the preferred mode of communication (email/mobile phone/video call)	2.1 Compute fees and charges based on the request, and prepares order of payment		20 Minutes	Geologist/ Technical Staff, GD
	2.2 Review assessment, sign order of payment and assign control number to be signed by Authorized Signatory		15 Minutes	Chief, GD Accountant, FAD
	2.3 Provide the client with the signed order of payment and list of available online payment methods		5 Minutes	Administrative Staff, GD
Processing time stor	L os until the client pays	I s the survey fee	è	
3. Pay the fee, and provide the duplicate order of payment and a copy of the OR to the GD	3.1 Accept payment and issue Official Receipt (OR) (OR);	Refer to DAO 2005- 08 PhP 2,000.00/ person/	10 Minutes	Cashier, FAD
For online payment: Pay the fee using the available online payment method. Provide	For online payment: 3.1 Receive and validate proof of payment; issue OR; and provide	Day, minimum of PhP 6,000.00.		



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
the FAD and GD with proof of payment through email. The original copy of the proof of payment (receipt, payment slip, etc.) is to be provided to the MGB Regional Office concerned once the client visits the Office.	the client with a scanned copy of the Official Receipt (OR) through email. The OR will be given once the client or a representative from the company visits the concerned MGB RO.			
4. Coordinate with the GD for the schedule of the Geohazard Identification	4.1. Coordinate with client on the schedule of the GI Survey. A letter will be sent		45 Minutes	Geologist/ Technical Staff, GD
(GI) Survey through the preferred mode of communication (email/mobile phone/video call)	to client to schedule the survey. Once the survey is scheduled, geologist prepares necessary documents (travel order and Itinerary).		2 Days	FAD Office of the Regional Director
Processing time stop	os until the client con	firms the sched	ule of the survey	/
	4.2 Conduct GI Survey	Transporta- tion and other incidental expenses to be provided by requesting party Refer to DAO 2005- 08	4 Days	Geologist/ Technical Staff, GD
	4.3 Prepare Geohazard Identification		6 Days	Geologist/ Technical Staff, GD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Report (GIR) and draft endorsement letter to client			
	4.4 Review/ evaluate draft GIR and draft endorsement letter to client. If comments are provided, report would be returned to the assigned geologist for necessary revision. Once approved, final GIR and endorsement letter will be printed.		3 Days	Section Chief, GhEGS
	4.5 Finalize and sign GIR; initial endorsement letter to client		10 Minutes	Geologist/ Technical Staff, GD Section Chief, GhEGS Chief, GD
	4.6 Record report and forward GIR and endorsement letter to the ORD for signature and bar coding		10 Minutes	Administrative Assistant, GD
	4.7 Evaluate GIR and sign endorsement letter to client		2 Hours	Regional Director
	4.8 Notify the client that GIR is already available		5 Minutes	Geologist, GD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
5. Claim/receive the GI Report; Present ID and acknowledge receipt of the document (authorized representative should present proof of authorization)	5.1 Release GI Report to client		5 Minutes	Records Officer, FAD
	TOTAL	PhP 2,000.00/ person/ Day, minimum of PhP 6,000.00 and transporta- tion/other incidental expenses	16 Days, 15 Minutes	

 expenses
 expenses

 *Based on MGB-MC 2002-43, the GIR shall be provided to a housing proponent within ten (10) Days upon completion of the GIS. Additional 2 Days for report preparation.



Conduct of Geological Site Scoping (GSS) Survey

Geological Site Scoping (GSS) forms the first step in the three-tiered Engineering Geological and Geohazard Assessment (EGGA) process. The GSS covers preliminary evaluation of the site geology, sub-surface soils, groundwater table, surface drainage, geohazards and other possible engineering geological problems. The Geological Site Scoping Report (GSSR) on the above inspection shall be provided by the MGB to the developer/project proponent. This report shall include recommendations on the scope of work to be undertaken by the developer/proponent in terms of detailed engineering geological, structural geological and geohazard assessment and geotechnical engineering tests, including specialized studies, if necessary.

Office or Division:	Mines and Geosci	ences Bureau Regional Offices –		
	Geosciences Division			
Classification:	Highly Technical			
Type of	G2B - Governmen	t to Businesses		
Transaction:	G2C - Governmer	it to Citizen		
	G2G – Governmer	nt to Government		
Who may avail:	Local Governmen	t Units (LGUs), National Government Agencies		
	(NGAs), infrastruct	GAs), infrastructure project developers and other stakeholders		
CHECKLIST OF	REQUIREMENTS	NTS WHERE TO SECURE		
1. Letter of requ	est addressed to	Applicant		
the Regional D	Pirector, Mines and			
Geosciences E	ureau (1 copy)			
2. Client Informat	ion Sheet	Client Information Sheet Officer of the Day		
3. Site Development Plan, scale Applicant				
3. Site Developr	ment Plan, scale	,		
3. Site Developr 1:1,000 or large		,		
1:1,000 or large		Applicant		
1:1,000 or large 4. Lot plan description (1 o	er (1 copy) with technical copy)	Applicant Applicant		
1:1,000 or large 4. Lot plan description (1 o	er (1 copy) with technical	Applicant Applicant		
1:1,000 or large 4. Lot plan description (1 o 5. Site Grading F	er (1 copy) with technical copy)	Applicant Applicant		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit Letter Request and the necessary documentary requirements 	1.1 Receive Letter Request, prepare document tracking, and forward to the Office of the Regional Director (ORD)		1 Hour	Officer of the Day Records Officer, Finance and Administrative Division (FAD)
For online submission: 1. Submit Letter Request and the necessary documentary	1.2 Evaluate and transmit the document to the Geosciences Division (GD)		2 Hours	Regional Director Administrative Aide, Office of



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
requirements (PDF document) through the official email address of the Regional Office				the Regional Director (ORD)
	1.3 Receive and record the request		1 Hour and 10 Minutes	Administrative Assistant, Geosciences Division (GD)
	1.4 Evaluate and transmit the document to the Geohazards and Engineering Geology Section (GhEGS)			Chief, GD
	1.5 Assign a geologist for the activity. The assigned personnel evaluates the completeness and appropriatenes s of the attached documentary requirements.			Section Chief, GhEGS
	1.6 If the documentary requirements are incomplete and/or inappropriate, an official letter will be sent to client requesting to submit the required document/s.			Geologist/ Technical Staff, GD



CLIENT STEPS	AGENCY	FEES TO BE	PROCESSING	PERSON
	ACTIONS	PAID	TIME	RESPONSIBLE
Processing time sto	Otherwise, the geologist/ technical staff discusses and arranges schedule for the conduct of Geological Site Scoping (GSS) Survey	ropopent sub	mits the request	ad
documentary requ				50
2. Coordinate with Geologist/Tech nical Staff for assessment of fees through the preferred mode of	2.1 Compute fees and charges based on the request, and prepares order of payment		20 Minutes	Geologist/ Technical Staff, GD
communication (email/mobile phone/video call)	2.2 Review assessment; sign order of payment; and assign control number to be signed by Authorized Signatory		15 Minutes	Chief, GD Accountant, FAD
	2.3 Provide the client with the signed order of payment and list of available online payment methods		5 Minutes	Administrative Staff, Geosciences Division
Processing time sto	ps until the client p	ays the survey	fee	
3. Pay the fee, and provide the duplicate order of payment	3.1 Accept payment and issue Official Receipt (OR) (OR);	Refer to DAO 2005- 08 PhP 2,000.00/	10 Minutes	Cashier, FAD
For online payment: Pay the fee using the	For online payment:	person/ Day, minimum of		



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
available online payment method. Provide the FAD and GD with proof of payment through email. The original copy of the proof of payment (receipt, payment slip, etc.) is to be provided to the MGB Regional Office concerned once the client visits the Office.	3.1 Receive and validate proof of payment; issues OR; and provide the client with a scanned copy of the Official Receipt (OR) through email. The OR will be given once the client or a representative from the company visits the concerned MGB RO.	PhP 6,000.00.		
4. Coordinate with the GD for the schedule of GSS Survey through the preferred mode of communication (email/mobile phone/video call)	4.1 Coordinate with client on the schedule of GSS Survey. A letter will be sent to client to schedule the survey. Once the survey is scheduled, geologist prepares necessary documents (travel order and Itinerary).		45 Minutes 2 Days	Geologist/ Technical Staff, GD FAD Office of the Regional Director
Processing time sto 5. Site visit with the concerned MGB Geologist and technical staff	ps until the client c 5.1 Conduct GSS	onfirms the scl Transporta- tion and other incidental expenses to be provided by requesting party	hedule of the su 4 Days including travel time; also dependent on size of coverage area	rvey Geologist/ Technical Staff, GD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		Refer to DAO 2005- 08		
	5.2 Prepare Geological Site Scoping Report (GSSR) with maps and transmittal letter and submit draft GSSR to the Chief, Geohazard and Engineering Geology Section for editing		6 Days	Geologist/ Technical Staff GD
	5.3 Review/ evaluate draft GSSR and draft endorsement letter to client. If comments are provided, report would be returned to the assigned geologist for necessary revision. Once approved, printing of final GSSR and endorsement letter.		3 Days, 20 Minutes	Section Chief, GhEGS
	5.4 Finalize and sign GSSR; initial			Geologist
	endorsement letter to client			Section Chief, GhEGS
				Chief, GD
	5.5 Record report and forward GSSR and			Administrative Assistant, GD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	endorsement letter to the ORD for signature and bar coding			
	5.6 Evaluate GSSR and sign endorsement letter to client. Transmit to the Records Section for releasing.		2 Hours	Regional Director
	5.7 Notify client through email that the GSS report is available		5 Minutes	
6. Claim/Receive the GSS Report;	6.1 Release GSS Report to client		5 Minutes	Records Officer, FAD
Present ID and acknowledges receipt of the document (authorized representative should present proof of authorization)	6.2 If requested by client, the Records Section will send the GSS report through courier		10 Minutes	
	TOTAL	PhP 2,000.00/ person/ Day, minimum of PhP	16 Days, 25 Minutes	
		6,000.00 and transporta- tion/other incidental expenses		

*Based on MGB-MC 2002-43, the GIR shall be provided to a housing proponent within ten (10) Days upon completion of the GIS. Additional 2 Days for report preparation.



Review of Engineering Geological and Geohazard Assessment Report (EGGAR)

An Engineering Geological and Geohazard Assessment Report (EGGAR) is required of all proponents of subdivision development projects, housing projects and other land development and infrastructure projects, private or public, as additional requirement for the issuance of an Environmental Compliance Certificate (ECC) pursuant to DENR Administrative Order No. 2000-28. This undertaking constitutes one of the efforts of the government to adequately and comprehensively address and mitigate the possible effects/impacts of geologic hazards. The EGGAR shall include the results of all engineering geological, structural geological and geohazard assessment and geotechnical tests, with any other specialized studies undertaken, as prescribed in the corresponding GSSR previously prepared by DENR-MGB. The EGGAR shall be subject to review/verification by DENR-MGB and for appropriate transmittal or endorsement to the DENR-EMB and other concerned government agencies.

Office or Division:	Mines and Geoscier	nces Bureau Regional Offices – Geosciences	
	Division		
Classification:	Highly Technical		
Type of	G2B - Government f	to Businesses	
Transaction:	G2C - Government	to Citizen	
	G2G – Government	to Government	
Who may avail:	Local Government Units (LGUs), National Government Agencies		
	(NGAs), infrastructur	re project developers and other stakeholders	
CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE	
1. Letter of reques	st addressed to the	Applicant	
Regional Dire	ctor, Mines and		
Geosciences Bu	ureau		
2. Client Information	ion Sheet Officer of the Day		
3. Three (3) copies	of EGGAR	Applicant	
4. Digital copy of E	GGAR	Applicant	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.1 Submit Letter	1.1. Receive Letter		1 Hour	Officer of the
Request and	Request and 3			Day
three (3)	copies of			
copies of	EGGAR, prepare			Records
EGGAR	document			Officer,
	tracking, and			Finance and
	forward to the			Administrative
For online	Office of the			Division
submission:	Regional			
1.1 Submit Letter	Director (ORD)			
Request and				
digital copy of				
EGGAR in PDF				
through the				
official email				
address of the				
Regional				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Office and send three (3) copies of EGGAR (dropped at the Office or through courier service)				
	1.2 Evaluate and transmit the document to the Geosciences Division (GD)		2 Hours	Regional Director Administrative Aide, Office of the Regional Director (ORD)
	1.3 Receive and record the request		50 Minutes	Administrative Assistant, Geosciences Division (GD)
	1.4 Evaluate and transmit the document to the Geohazards and Engineering Geology Section (GhEGS)			Chief, GD
	1.5 The geologist who prepared the GSSR/GVR will be assigned for the activity. The assigned personnel evaluates the completeness and appropriateness of the attached documentary requirements.			Section Chief, GhEGS
	1.6 If the documentary requirements are incomplete and/or inappropriate,			Geologist/ Technical Staff, GD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	an official letter will be sent to client requesting to submit the required document/s.			
	Otherwise, the geologist/ technical staff discusses and arranges schedule for the conduct of the review			
Processing time sto requirements	pps until the client/pro	pponent submit	ts the requested	documentary
2. Coordinate with Geologist/Tech nical Staff for assessment of fees through the preferred mode of	2.1 Compute fees and charges based on the request, and prepare order of payment (3 copies)		20 Minutes	Geologist/ Technical Staff, GD
communication (email/mobile phone/video call)	2.2 Review assessment; sign order of payment; and assign control number to be signed by Authorized Signatory		15 Minutes	Chief, GD Accountant, FAD
	2.3 Provide the client with the signed order of payment and list of available online payment methods		5 Minutes	Administrative Staff, GD
	ps until the client pay			
3. Pay the fee, and provide the duplicate order of payment and a	3.1 Accept payment and issues Official Receipt (OR) (OR);	Refer DAO 2005-08 Section 2.3 for the fees and	10 Minutes	Cashier, FAD GD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
copy of the OR to the GD For online payment: Pay the fee using the available online payment method. Provide the FAD and GD with proof of payment through email. The original copy of the proof of payment (receipt,	For online payment: 3.1 Receive and validate proof of payment; issue OR; and provide the client with a scanned copy of the Official Receipt (OR) through email. The OR will be given once the client or a representative from the company visits the concerned MGB RO.	charges		
payment slip, etc.) is to be provided to the MGB Regional Office concerned once the client visits the Office.	3.2 Review EGGAR and prepare Technical Review/Geologic al Review Report (TR/GRR); Prepare endorsement letter to the EMB		6 Days	Geologist/ Technical Staff, GD
	3.3 Review TR/GRR and endorsement letter of the EGGAR to the EMB. If comments are provided, report would be returned to the assigned geologist for necessary revision and finalization. Inform client if there are lacking documents to		3 Days	Geologist/ Technical Staff, GD Chief, GD Administrative Assistant, GD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	rectify the EGGAR			
Processing time sto	ops until the client sub	omits the rectifi	ed EGGAR.	
	3.4 Evaluate EGGA TR/GRR and sign endorsement letter for the client		2 Hours	Regional Director
	3.5 Transmit endorsement letter, copy of EGGAR and TR/GRR to the client		1 Hour	Records Officer, FAD
	3.6 Notify the client that the TR/GRR is available			Geologist, GD
4. Claim/receive the copy of TR/GR Report; Present ID and acknowledge receipt of the document (authorized representative should present proof of authorization)	4. Release Letter and copy of TR/GRR to the client.		5 Minutes	Records Officer, FAD
	TOTAL	Refer DAO 2005-08 Section 2.3 for the fees and charges	9 Days, 7 Hours, 45 Minutes	

*Based on EO 45 – MGB is given 10 Days from receipt of EGGAR



Geological Review and Verification

Geological Review and Verification is conducted when an Engineering Geological and Geohazard Assessment Report (EGGAR) is submitted by a developer or proponent prior to a Geological Site Scoping Survey (GSS). For this purpose, a corresponding Geological Verification Report (GVR) shall be prepared by DENR-MGB and submitted to the DENR-EMB and other concerned government agencies.

Office or	Mines and Geoscier	nces Bureau Regional Offices – Geosciences	
Division:	Division		
Classification:	Highly Technical		
Type of	G2B - Government f	to Businesses	
Transaction:	G2C - Government	to Citizen	
	G2G – Government to Government		
Who may avail:	Local Government Units (LGUs), National Government Agencies		
	(NGAs), infrastructur	re project developers and other stakeholders	
CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE	
1. Letter of reque	est addressed to the	Applicant	
Regional Direc	tor, Mines and		
Geosciences Bureau			
2. Client Informat	ion Sheet	Officer of the Day	
3. EGGAR		Applicant	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit Letter Request and EGGAR For online submission: Submit Letter Request and digital copy of EGGAR in PDF through the official email address of the Regional Office 	1.1 Receive Letter Request and EGGAR, prepare document tracking, and forward to the Office of the Regional Director (ORD)		1 Hour	Officer of the Day Records Officer, Finance and Administrative Division
	1.2 Evaluate and transmit the document to the Geosciences Division (GD)		2 Hours	Regional Director Administrative Assistant, Office of the Regional Director (ORD)



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.3 Receive and record the request		1 Hour, 10 Minutes	Administrative Assistant, Geosciences Division (GD)
	1.4 Evaluate and transmit the document to the Geohazards and Engineering Geology Section (GhEGS)			Chief, GD
	1.5 Assign a geologist for the activity. The assigned personnel evaluates the completeness and appropriatenes s of the attached documentary requirements.			Section Chief, GhEGS
	1.61f the documentary requirements are incomplete and/or inappropriate, an official letter will be sent to client requesting to submit the required document/s.			Geologist/ Technical Staff, GD
	Otherwise, the geologist/ technical staff discusses and arranges schedule for the conduct of Geological Verification Survey			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Processing time sto requirements	ops until the client/pro	oponent subm	nits the requeste	d documentary
2. Coordinate with Geologist/Tech nical Staff for assessment of fees through the preferred mode of communication (email/mobile phone/video call)	2.1 Compute fees and charges based on the request, and prepare order of payment	Refer to DENR Administrat ive Order 2005-08	20 Minutes	Geologist/ Technical Staff, GD
	2.2 Review assessment; sign order of payment; and assign control number to be signed by Authorized Signatory		15 Minutes	Chief, GD Accountant, FAD
	2.3 Provide the client with the signed order of payment and list of available online payment methods		5 Minutes	Administrative Staff, GD
Processing time sto	ps until the client pa	ys the survey f	fee	
3. Pay the fee, and provide the duplicate order of payment and a copy of the OR to the GD	3.1 Accept payment and issue Official Receipt (OR) (OR);	PhP 2,000.00/ person/ Day, minimum of PhP 6,000.00.	10 Minutes	Cashier, FAD
For online payment: Pay the fee using the available online payment method.	For online payment: 3.1 Receive and validate proof of payment; issue OR; and provide the client with a			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Provide the FAD and GD with proof of payment through email. The original copy of the proof of payment (receipt, payment slip, etc.) is to be provided to the MGB Regional Office concerned once the client visits the Office.	scanned copy of the Official Receipt (OR) through email. The OR will be given once the client or a representative from the company visits the concerned MGB RO.			
4. Coordinate with the GD for schedule of Site Assessment through the preferred mode of communication (email/mobile phone/video call)	4.1 Coordinate with client on the schedule of site assessment through the preferred mode of communication. Once the survey is scheduled, geologist prepares necessary documents (travel order and Itinerary).		45 Minutes 2 Days	Geologist/ Technical Staff, GD FAD Office of the Regional Director
Processing time sto	ps until the client cor	nfirms the sch	edule of the surv	/ev
	4.2 Conduct Geological Verification	Transporta- tion and other incidental expenses to be provided by requesting party	4 Days including travel time; also dependent on size of coverage area	Geologist/ Technical Staff GD
	4.3 Prepare draft Geological Verification Report (GVR)	1	6 Days	Geologist/ Technical Staff GD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	and endorsement letter to client			
	4.4 Review/ evaluate draft Geological Verification Report and draft endorsement letter to client. If comments are provided, report would be returned to the assigned geologist for necessary revision. Once approved, final GVR and endorsement letter will be printed.		3 Days	Section Chief, GhEGS
	4.5 Finalize and signs GVR, initial endorsement letter to client		1 Hour	Geologist Section Chief, GhEGS Chief, GD
	4.6 Record report and forward GVR and endorsement letter to the ORD for signature and barcoding		15 Minutes	Administrative Assistant, GD
	4.7 Evaluate GVR, sign endorsement letter to client		2 Hours	Regional Director (ORD)
	4.8 Notify the client that GVR is already available		5 Minutes	Geologist, Geosciences Division
5. Claim/receive the GVR;	5.1 Release GVR to client		5 Minutes	Records Section, FAD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
present ID and acknowledge receipt of the document (authorized representative should present proof of authorization)				
	TOTAL	PhP 2,000.00/ person/ Day, minimum of PhP 6,000.00 and transporta- tion/other incidental expenses	16 Days, 1 Hour, 10 Minutes	



Conduct of Chemical Analysis

Office or Division:	Mines and Geosciences Bureau Regional Offices (CAR, IVA, V, VII, XIII) Geological Laboratory Services Section (GLSS) Geosciences Division		
Classification:	Highly Technical		
Type of	G2G - Government to Government		
Transaction:	G2C - Government	to Citizen	
	G2B – Government to Businesses		
Who may avail:	All		
CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE	
Client Information St	neet/	Geological Laboratory Services Section	
Request for Analysis Form		(GLSS)	
Sample/s for analys	is	Applicant	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Proceed to the Geological Laboratory Services Section- Geosciences	1.1 Record name, address, source of the sample, contact number in logbook		15 Minutes	GLSS, Geosciences Division (GD)
Division (GLSS- GD), accomplish and submit Request Form for Chemical Analysis* For online submission: Client could request a blank request form via the official email address of the Regional Office and resubmit back via email the accomplished	1.2 Compute the fees/charges based on the parameters requested, prepare order of payment in three (3) copies and send it to the Accounting Unit of the Finance and Administrative Division (FAD); Note: Include the email address of the client in the order of payment form.	Fees shall be based on DAO 2005 – 08 (Fees and charges for various services of the Mines and Geoscien ces Bureau)	15 Minutes	
request of analysis form.	1.3 Assign control number to the order of payment; Affix e-signature of		25 Minutes	Accountant, FAD
	the Accountant/ Authorized Signatory; and forward the Order of Payment to Client/Customer via email			Administrativ e Assistant, GD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
2. Pay Analysis Fee/s on-site For online	2.1 Accept payment; issue Official Receipt (OR)		15 Minutes	Cashier, FAD
payment/ submission: Client pays Analysis Fee/s in bank through <u>(insert</u> <u>RO's bank</u>	2.2 Accept and submit deposit slip/proof of payment to Cashier for bank verification		10 Minutes	GLSS
<u>details/online</u> <u>payment scheme)</u> and send e-copy	2.3 Verify payment and issue Official Receipt (OR)		20 Minutes	Cashier, FAD
of bank deposit slip/proof of payment to <u>(insert</u> <u>RO's official email)</u>	2.4 Send scanned and original copies of OR to client; advise Client to submit samples to MGB or send through courier		15 Minutes	GLSS
3. Submit samples for analysis to GLSS either by drop off or courier services for analysis together with a copy of official receipt for	3.1 Verify the samples submitted, prepare Job Request Form (samples will be subjected for sanitation process prior to analysis)		20 Minutes	GLSS
verification.	3.2 Conduct laboratory chemical analysis and evaluate results of analysis (Datasheet).		Minimum of 14 Days**	Chemist IV / Chemist III / Laboratory Technician II, GLSS
	3.3 Prepare and sign the Report of Analysis in two (2) copies		20 Minutes	Chemist III, Chemist IV/Chief GLSS
	3.4 Review and sign Report of Analysis (in case of rectification, the report is returned to the Chief, GLSS)		1 Day	Chief, GD
4. Present ID and/or proof of authorization (in case an authorized representative/s	 4.1 Release Report of Analysis, either e-mail or pick up 4.2 File a duplicate copy 		5 Minutes	Chemist IV/ Chemist III / Laboratory Technician II, GLSS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
will claim the Report of Analysis) to GLSS Staff and acknowledge receipt of Report of Analysis; or receive Report of Analysis through email and acknowledge receipt of Report				
of Analysis	TOTAL	Fees shall be based on DAO 2005 – 08 (Fees and charges for various services of the Mines and Geoscien ces Bureau)	15 Days, 2 Hours, 40 Minutes	

*Form

** Processing Time

: Available FREE OF CHARGE

: Number of working Days for sample preparation and chemical analysis will depend on the type of sample and number of parameters (i.e. elements/constituents) requested. Waiting time may also be incorporated due to the heavy influx of samples.

Note: Client will always be informed on the time/date of release of Report of Analysis.



Conduct of Megascopic Analysis

Office or Division:	Mines and Geosciences Bureau Regional Offices -			
	Geosciences Division			
Classification:	Highly Technical			
Type of Transaction:	G2G - Government to G	Government		
	G2C - Government to C	itizen		
	G2B – Government to Bi	usinesses		
Who may avail:	All			
CHECKLIST O	F REQUIREMENTS	WHERE TO SECURE		
Client Information She	eet/	Geosciences Division		
Request for Analysis F	orm			
Letter of Request addressed to the Regional		Applicant		
Director cc: The Chief, Geosciences				
Division				
Sample/s for analysis				

CLIENT STEPS	AGENCY ACTIONS	FEES TO	PROCESSI	PERSON
		BE PAID	NG TIME	RESPONSIBLE
 Proceed to the Geosciences Division (GD), accomplish and submit Client Information Sheet/Request Form. For online submission: Client could request a blank form via the official email address of the Regional Office 	 1.1 Furnish a copy of the letter-request to the Office of Regional Director (ORD) 1.2 Compute the fees/charges based on the parameters requested, prepare order of payment in three (3) copies and send it to Accounting Unit of Finance and Administrative Division (FAD) 	Fees shall be based on DAO 2005 – 08 (Fees and charges for various services of the Mines and Geoscien ces Bureau)	30 Minutes	Geologist, GD
and resubmit back via email the accomplished form.	1.3 Assign control number to the order of payment; Affix e- signature of the Accountant/ Authorized Signatory; and forward the Order of Payment to Client/Customer via email		25 Minutes	Accountant, FAD Administrative Assistant, GD
2. Pay Analysis Fee/s on-site	2.1 Accept payment; issue Official Receipt (OR)		15 Minutes	Cashier, FAD
For online payment/	2.2 Accept and submit deposit slip/proof of		20 Minutes	Administrative Assistant, GD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE
submission: Client	payment to Cashier			
pays Analysis Fee/s	for bank verification			
in bank through	2.3 Verify payment		15	Cashier, FAD
<u>(insert RO's bank</u>	and issue Official		Minutes	
<u>details/online</u>	Receipt (OR)			
payment scheme)	2.4 Send scanned and		15 Minutes	Administrative
and send e-copy	original copies of OR			Assistant, GD
of bank deposit	to client; advise Client			
slip/proof of	to submit samples to			
payment to <u>(insert</u>	MGB or send through			
<u>RO's official email</u>				
3. Submit samples	3.1 Verify the samples		20 Minutes	Geologist, GD
for analysis to Geoscience	submitted, prepare Job Request Form			
Division either by	(samples will be			
drop off or courier	subjected for			
services for analysis	sanitation process			
together with a	prior to analysis)			
copy of Official	3.2 Conduct		1 Hour,15	Geologist, GD
Receipt (OR) for	megascopic analysis		Minutes	
verification.				
	3.3 Prepare and sign		30 Minutes	Geologist
	the Report of Analysis			
	in two (2) copies			Supervising
				Geologist
				GD
	3.4 Review and sign		5 Minutes	Chief, GD
	Report of Analysis (in			
	case of rectification,			
	the report is returned			
	to the geologist)			A 1 * * I I*
4. Present ID and/or	4.1 Release Report of		5 Minutes	Administrative
proof of	Analysis, either e-mail			Assistant, GD
authorization (in case an authorized	or pick up			
representative/s will	4.2 File a duplicate			
claim the Report of	copy 4.3 Provide a copy of			
Analysis) to GD	the report to the ORD			
Staff and				
acknowledge				
receipt of Report of				
Analysis;				
or receive Report				
of Analysis through				
email and				
acknowledge				
receipt of Report of				
Analysis				
	TOTAL	Fees shall	4 Hours,	
		be based	15	
		on DAO	Minutes	



CLIENT STEPS	AGENCY ACTIONS	FEES TO	PROCESSI	PERSON
		BE PAID	NG TIME	RESPONSIBLE
		2005 – 08		
		(Fees		
		and		
		charges		
		for		
		various		
		services		
		of the		
		Mines		
		and		
		Geoscien		
		ces		
		Bureau)		



Processing of Petition/Request for the Declaration as Minahang Bayan for Initial Evaluation Clearance (IEC)

Office or Division:	Mines and Geosciences Bureau Regior Mine Management Division	nal Office	
Classification:	Highly Technical		
Type of	G2G - Government to Government		
Transaction:	G2C - Government to Citizen		
	G2B – Government to Businesses		
Who may avail:	Small-Scale Mining Cooperatives, Asso	ciations and Individual/s	
CHE	CKLIST OF REQUIREMENTS	WHERE TO SECURE	
Petition/Request Le	tter	Petitioner	
Area Location Map			
Area Status / Cleard	ance	MGB RO	
MGB RO Processing	/Evaluation Report		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE
1. Submit or file the request/peti- tion for Declaration of an area as People's	 Receive and encode the documents to the Document Action Tracking System (DATS) and transmit to the Office of the Regional Director (ORD), via email 		1 Hour	Records Officer, Finance and Administrati ve Division (FAD)
Small-Scale Mining Area (PSSMA)/ Minahang	1.2 Receive, review and forward the documents to the Mine Management Division (MMD), via email		1 Hour	Administrati ve Staff, ORD
Bayan (MB) to MGB RO through the Provincial/Cit y Mining Regulatory Board (P/CMRB)	 1.3 Receive and forward the documents to Mineral Land Survey Section (MLSS), via email; 1.3.a Receive and plot in the control map the status of the proposed area vis-à-vis the prior and existing mining rights and applications, as well as areas closed to mining application. 		1 Hour 2 Days	Chief, MMD Technical Personnel, MLSS
	 1.4 Prepare draft letter informing the Petitioner concerned on the result of evaluation and forward to Chief, MMD for comments, via email. 1.4.1 If the proposed area for Minahang Bayan falls within areas Open for 		1 Day	Technical Personnel, MLSS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE
	 Declaration as Minahang Bayan, proceed to 1.5; 1.4.2 If the proposed area for Minahang Bayan covers areas considered closed to mining application as provided in Section 1 of the Executive Order No. 79, prepare a letter of denial to the Petitioner; 1.4.3 If the proposed area for Minahang Bayan covers areas considered as conditionally open to mining application, prepares letter requiring the Petitioner to secure the following: Consent from the Private Landowner/Certification from the Provincial/Municipal Assessor's Office certifying that the applied area has no declared private property or owner; Certification from the concerned government agency attesting that the area is outside the coverage of Agrarian Reform Community, Strategic Agricultural and Fisheries Development Zone, among other areas closed to mining applications; and Consent/Clearance from the concerned mining rights holder and applicant in a form of 			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE	
	Secretary's Certificate, Board Resolution, among others.				
 Note 1: If the proposed area falls within areas conditionally opened to mining applications, the time stops until the Petitioner secure all the subsequent documents. Note 2: If the Petitioner has secured all the documents and/or the proposed area is free from conflict against areas closed to mining applications and existing 					
	ights and applications, proceed 1.5 Prepare letter informing the Petitioner on the conduct of geologic assessment and technical validation of the petitioned area to determine if it is technically and economically viable for small-scale mining, via email.	-	2 Hours	Technical Personnel, MTES	
	1.6 Receive and endorse letter to Regional Director (RD) for consideration, via email.		1 Hour	Chief, MMD	
	1.7 Review, approve and forward to FAD for releasing, via email.		2 Hours	Regional Director Administrati ve Assistant ORD	
	1.8 Release letter and transmit to P/CMRB copy furnished the Petitioner, via email.		1 Hour	Administrati ve Staff, FAD	
2. Pay verification fee online. Client pays Verification Fee in bank through (Insert MGB <u>RO</u> <u>Account</u> <u>Number here)</u> and sends e- copy of bank deposit slip to the official email address	2.1 Prepare Billing Assessment for the Verification Fee and forward to Chief, MMD for approval.	Verificati on fee: P2,000/ man/Da y Minimum : P6,000 (pursuant to Section 2 of DAO No. 2005- 08 ¹ .)	1 Hour	Technical Personnel, MTES; Chief, MTES	



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE
of the Regional Office				
	2.2 Forward Billing Assessment to FAD for issuance of Order of Payment, via email.		1 Hour	Technical Personnel, MTES
	2.3 Prepare and approve Order of Payment and receive payment of the verification fee.		1 Hour	Administrati ve Staff, FAD
	e is no proof of payment, the proc lies with the requirements.	essing time	stops until	the Petitioner
	2.4 Conduct geologic assessment and technical validation at the area petitioned for <i>Minahang</i> Bayan.		5 Days	MGB RO Technical Personnel
	2.5 Prepare report regarding the geologic assessment and technical validation		5 Days	MGB RO Technical Personnel
	2.6 Evaluate all mandatory requirements and prepare Memorandum endorsing the Petition for declaration of <i>Minahang Bayan</i> to the DENR Secretary through MGB CO and forward to MMD Chief for comments, via email.		1 Day	Technical Personnel, MTES
	2.7 Finalize the Memorandum together with the documentary requirements and forward to RD for consideration, via email.		2 Hours	Chief, MMD
	2.8 Review and approve Memorandum and forward to FAD for releasing, via email.		2 Hours	Regional Director Administrati ve Assistant ORD
	2.9 Release Memorandum and transmit to MGB CO, copy furnished the Petitioner and P/CMRB, accompanied by mandatory requirements for IEC , via email.		2 Hours	Records Officer, FAD
	TOTAL	Verificati on fee:	16 Days, 2 Hours	



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE			
		P2,000/					
		man/					
		Day					
		Minimu					
		m:					
P6,000							
(pursuant							
		to Section 2 of DAO					
		No. 2005-					
	082.)						
Note 4: The processing of the Petition for Minahang Bayan for IEC of the DENR through							
MGB CO shall take 16 Days and 2 Hours if all the mandatory requirements are							
subsequently complied with.							
Note 5: The processing time does not include the duration when the Petition is still							
under the jurisdiction of the P/CMRB.							



Processing of Petition/Request for the Declaration as Minahang Bayan for Final Evaluation Clearance (FEC)

Office or Division:	Mines and Geosciences Bureau Regional Office		
	Mine Management Division (MMD)		
Classification:	Highly Technical		
Type of	G2G - Government to Government		
Transaction:	G2C - Government to Citizen		
	G2B – Government to Businesses		
Who may avail:	Small-Scale Mining Cooperatives, Assoc	ciations and Individual/s	
CHEC	CKLIST OF REQUIREMENTS	WHERE TO SECURE	
Petition Letter		Petitioner	
Area Location Map		Petitioner	
Area Status / Clearc	ance	MGB RO	
MGB RO Processing/Evaluation Report MGB CO			
Result of DENR-MGB Initial Review P/CMRB			
Proof of Notices to parties concerned Petitioner			
Proof of Posting/Publication Petitioner			
P/CMRB Certification (No Protest) P/CMRB			
Favorable Endorsement of majority of the Sanggunian Concerned Sanggunian			
NCIP Certification Concerned NCIP			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE
	1.1 Receive initial evaluation clearance (IEC) from the DENR through the MGB CO,		1 Hour	Administrative Staff
	encode the document to the Document Action Tracking System (DATS) and forward to the Office of the Regional Director (ORD) for instruction and appropriate action by the MMD, via email.			Regional Director ORD
	1.2 Receive and forward the IEC to Chief, Mining Tenements Evaluation Section (MTES) for processing, via email.		1 Hour	Chief, MMD
	1.3 Receive and forward the IEC to the Technical Personnel, MTES for endorsement to the Petitioner, copy furnished the P/CMRB, via email.		1 Hour	Chief, MTES
	 1.4 Prepare letter informing the Petitioner on the result of the initial evaluation of the Petition for <i>Minahang Bayan</i> and require the Petitioner to submit via email the following: Proof of Notices to parties concerned 		1 Day	Technical Personnel, MTES



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE
	 Proof of Posting and Publication Endorsement by the concerned Sanggunian NCIP Certification Pre- condition or Certificate of Non-Overlap 	BETAID		RESPONSIBLE
	1.5 Review letter and endorse to RD for consideration, via email.		1 Hour	Chief, MMD
	1.6 Approve letter and forward to FAD for releasing, via email.		2 Hours	Regional Director Administrative Assistant ORD
	1.7 Release letter and transmit to the Petitioner, copy furnished the P/CMRB, via email.		1 Hour	Records Officer, FAD
2. Submit the mandatory documents through the official email	2.1 Receive and forward the said documents submitted by the Petitioner to the ORD for instruction and appropriate action by the MMD, via email.		1 Hour	Administrative Assistant Regional Director ORD
address of the Regional Office	2.2 Receive and forward the documents to MTES Chief for processing, via email.		1 Hour	Chief, MMD
	2.3 Receive and forward the documents to the Technical Personnel, MTES for evaluation, via email.		1 Hour	Chief, MTES
	2.4 Review and evaluate all mandatory requirements for final evaluation clearance and prepare Memorandum endorsing the documents of the Petition for declaration of <i>Minahang Bayan</i> to the DENR Secretary through MGB CO, via email.		5 Days	MMD/MTES
	2.5 Forward Memorandum to MMD Chief for comments and endorse to RD for consideration, via email.		2 Hours	Chief, MTES, Chief, MMD
	2.7 Review and approve Memorandum and forward to FAD for releasing, via email.		2 Hours	Administrative Staff Regional Director ORD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSIBLE		
	2.8 Release Memorandum and		1 Hour	Records		
	transmit to MGB CO, copy			Officer, FAD		
	furnished the Petitioner and					
	P/CMRB, via email.					
	TOTAL	None	7 Days,			
	7 Hours					
Note 1:If the documents require returning due to deficiencies, the processing time						
stops until the Petitioner complies with the deficiencies.						

Note 2: The processing of the Petition for *Minahang Bayan* for **final evaluation clearance of the DENR through MGB CO** shall take 6 Days and 7 Hours if all the mandatory requirements are subsequently complied with.



Processing of Exploration Permit Applications

Stage 1: Submission of Exploration Permit Application Requirements

Office or Division:	Mines and Geosciences Bureau Regional Offices - Mine			
	Management Division			
Classification:	Highly Technical			
Type of	G2G - Government to Government; G2C - Government to			
Transaction:	Citizen, G2B – Government to Businesses			
Who may avail:	All			
CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE		
Duly accomplishe		Mines and Geosciences Bureau		
Exploration Permit (EP) application form			
(MGB Form 5-1)				
Location map of the	e applied area	National Mapping and Resource		
using a topographic	c map in a scale of	Information Agency (NAMRIA)/Geodetic		
1:50,000 duly prepa	red, signed and	Engineer		
sealed by a deputiz	ed Geodetic			
Engineer				
Two-year Exploratio	n Work Program	Licensed Geologist/Mining Engineer		
(MGB Form 5-4) duly				
and sealed by a lice	ensed Geologist or			
Mining Engineer				
Proof of Technical C	Competence in the	Applicant		
form of:				
	urricula vitae with			
	in exploration and			
	nanagement of the			
technical pers				
undertake the				
	with the proposed			
-	nd Environmental			
Work Program				
-	oyment/availed			
. ,	ne said technical			
	sworn commitment			
•	applicant and			
	sonnel as to the			
•	on of the Work			
Programs		Appliquet		
Proof of Financial C	, ,	Applicant		
	Jal, copy of income			
	he preceding year			
•	bank deposit or ne amount of at			
	on Five Hundred			
Thousand Pes				
2,500,000.00),	•			
	tion, partnership,			
	cooperative, latest cial statement and			
	able, Annual Report			
	ding year, credit			



line(s), certification(s) of bank guarantee/deposit and/or similar negotiable instruments Photocopy of Certificate of Incorporation, Articles of Incorporation/Partnerships/Association and By-Laws, duly certified as true copy (in original form) with minimum authorized capital of PhP 100,000,000.00 and paid up capital of PhP 6,500,000.00	Securities and Exchange Commission or other concerned agencies for corporations, associations and cooperatives or Certification from MGB Central Office/Regional Office concerned that said documents are duly registered with the said Office.
Affidavit of Undertaking pursuant to DENR Memorandum Order (DMO) No. 99-10, as amended, for a corporation, partnership, association or cooperative (Declaration of the total area covered by the approved/pending EP(s) or application(s) for the individual applicant	Applicant

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submits all requirements of the Exploration Permit (EP) application (hard and digital copies)	1.1 Receives and encodes the EP application and other attachments to the Document Action Tracking System (DATS) and transmits to the Office of the Regional Director (ORD)		1 Hour	Records Officer, Finance and Administrativ e Division (FAD), MGB Regional Office concerned
	1.2 Receives and reviews the documents, and forwards the said documents to the Mine Management Division (MMD), for checking of the completeness of the mandatory acceptance requirements and pre- plotting of the applied area		1 Hour	RD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.3 Reviews the documents and transmits to the Mining Tenement Evaluation		1 Hour	Chief, Mine Managemen † Division (MMD)
	Section (MTES) 1.4 Reviews the document and assigns to a		1 Hour	Chief, MTES
	technical staff 1.5 Checks and assesses the completeness of the mandatory acceptance requirements and then forwards the findings to the Chief, MMD, through Chief, MTES; through email; If complete, the		4 Hours	Mining Claims Examiner, MTES
	Location Map will be forwarded to the Mineral Land Survey Section (MLSS) for pre-plotting, through email; Otherwise,			
	prepares a Letter to the applicant returning the application.			
	1.6 Reviews the documents and assigns to a technical staff, through email;		2 Hours	Chief, MLSS
	1.7 Projects and pre-plots in the regional		1 Day	Geodetic Engineer, MLSS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	tenement map and then forward the findings to the Chief, MLSS, through email;		THAT	
	1.8 Consolidates the findings and then forwards the findings to Chief, MTES, through email;		1 Day	Mining Claims Examiner/Min ing Engineer, MTES, Chief, MTES
	If the applied area is open to mining applications, prepares a Letter requiring to pay Filing Fee and Order of Payment;			
	Otherwise, or if area is closed to applications, prepares a Letter to the applicant returning the application.			
	1.9 Reviews documents and endorses to the MMD Chief, through email;		2 Hours	Chief, MTES
	1.10 Reviews the findings, signs the Order of Payment and forwards to Chief, Accountant, FMD		3 Hours	Chief, MMD
	1.11 Signs the Order of Payment and returns to Chief, MMD		30 mins	Chief, Accountant, FMD
	1.12 Forwards to RD the draft		30 mins	Chief, MMD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Letter, through			
	email;			
	1.13 Reviews and		2 Hours	RD
	signs the action			
	document			
	1.14 Transmits		2 Hours	ORD Staff
	document to			
	the applicant,			
	cc. MMD,			
	through email.			
	TOTAL		4 Days and 4	
			Hours	



Stage 2: Payment of Filing Fee and Processing of Sectoral Area Status Clearance

Office or Division:	MGB Regional Offices - Mine Management Division				
Classification:	Highly Technical				
Type of	G2G - Government	to Government; G2C - Government to			
Transaction:	Citizen, G2B – Gover	rnment to Businesses			
Who may avail:	All				
CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE			
Letter Request to po	ıy Filing Fee	Mines and Geosciences Bureau Regional Office			
Letter Request to pay Clearance Fee		Mines and Geosciences Bureau Regiona Office			
Certificate of Environmental Management and Community Relations Record (CEMCRR)/Certificate of Exemption (COE) from CEMCRR as the case maybe		Mines and Geosciences Bureau Regional Office			
Environmental Work Program duly prepared, signed and sealed by a licensed Geologists or Mining Engineer		Licensed Geologist or Mining Engineer			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Pays through online banking (LBP account of MGB RO concerned) and sends proof of payment to MMD, through email	1.1 Prints and submits deposit slip to Cashier for bank verification	Refer to DENR Administr ative Order (DAO) No. 2005- 08	1 Hour	Administrati ve Staff, MMD
	1.2 Verifies payment and issues Official Receipt (OR) (OR)		1 Hour	Cashier
	1.3 Sends Applicant the copy of the OR through email		1 Hour	Mining Claims Examiner/Mi ning Engineer, Mining Tenement Evaluation Section (MTES)
	1.4 Endorses through the Chief, MTES, the Location Map to MLSS, and		4 Hours	Mining Claims Examiner, Chiefs, MTES and MMD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	through the			
	Chief, MMD,			
	other pertinent			
	documents to			
	the MSESDD for			
	evaluation,			
	through email;			
	1.5 Prepares		2 Hours	Geodetic
	Memorandum			Engineer,
	forwarding the			MLSS
	Location Map			
	to other DENR			
	sectors for Area			
	Status and			
	Clearance,			
	through email;			
	1.6 Reviews and		2 Hours	Chiefs, MLSS
	initials			and MMD
	Memorandum,			
	and endorses			
	to Office of the			
	Regional			
	Director (ORD)			
	for approval,			
	through email;			
	1.7 Reviews and		1 Hour	RD
	signs action			
	documents			
	1.8 Transmits		2 Hours	ORD Staff
	document to			
	DENR Sectors			
	concerned, cc.			
	MMD, through			
	email.			
(paused	d time until DENR submi	ts the secto	ral area clearano	ces)
	1.9 Receives and		1 Hour	Records
	records DENR			Officer, FAD
	Sectoral Area			
	Status and			
	Clearance and			
	transmits to			
	ORD, through			
	email;			
	1.10 Reviews		1 Hour	RD
	document and			
	endorses to			
	MMD, through			
	email;			
	1.11 Reviews		1 Hour	Chief, MMD
	documents			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	and endorses to MTES, through email;			
	1.12 Reviews documents and transmits to Mining Claims Examiner/Minin g Engineer, through email;		2 Hours	Chief, MTES
	 1.13 Reviews Area Status and Clearance, and prepares action documents and then forwards the findings to Chief, MTES, through email; o for areas covered by DENR 		1 Day	Mining Claims Examiner/Mi ning Engineer, MTES
	Projects without Clearance, prepares Letter- Advice to EP applicant to exclude the same from the EP application and to amend Location Map and Exploration and Environmental Work Programs			
	o for areas open for EP application, prepares: (a) Letter- Advice to EP applicant requiring to pay the Clearance			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Fee and to secure CEMCRR/ COE, and Order of Payment for Clearance Fee and (b) Letter to NCIP for issuance of Certification Precondition or	DETAID		
	Certificate of Non-Coverage, as the case may be			
	1.15 Reviews the findings, signs the Order of Payment and forwards to Chief, Accountant, FMD		3 Hours	Chiefs, MTES and MMD
	1.16 Signs the Order of Payment and returns to Chief, MMD		30 mins	Chief, Accountant, FMD
	1,17 Endorses to RD the action document for approval		30 mins	Chief, MMD
	1.18 Reviews and signs action document		2 Hours	RD
	1.19 Transmits document to Applicant and NCIP, cc. MMD, through email.		1 Hour	ORD Staff
(paused time until A Pays through online banking (LBP account of MGB RO concerned) and sends proof of payment to MMD and submits	Applicant provides ap 2.1 Prints and submits deposit slip to Cashier for bank verification	Refer to DENR Administr ative Order (DAO) No. 2005- 08	ction to the Lette	r-Advice) Administrati ve Staff, MMD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
CEMCRR/COE, as the case may be, through email				
	2.2 Verifies payment and		1 Hour	Cashier
	issues OR 2.3 Sends Applicant the copy of the OR, through email		1 Hour	Mining Claims Examiner/Mi ning Engineer, MTES
	2.4 Prepares Notice of Mining Application and pertinent Letters for compliance with the required posting, publication and radio announcement and then forwards to Chief, MTES;		1 Day	Mining Claims Examiner/Mi ning Engineer, MTES
	2.5 Reviews and initials action document, and endorses to the RD for approval, through email;		1 Day	Chief MTES and Chief MMD
	2.6 Reviews and signs action document;		2 Hours	RD
	2.7 Transmits document to Records Section;		2 Hours	ORD Staff
	2.8 Sends to Office(s)/Agen cy(ies) concerned, through courier.		2 Hours	Records Officer, FAD
	Evaluation of EWP is evaluation of other of			1
	2.9 Evaluates Environmental		7 Days	MSESDD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
	Work Program;				
	provides				
	evaluation of				
	the pertinent				
	documents to				
	MMD				
Processing tim	ne stops until the appl	icant/Office	e(s)/Agencies cor	ncerned	
submits/issue	es proofs of completion	on of posting	/publication and	l radio	
announcemer	nt, and certifications f	rom Panel c	of Arbitrators and	National	
	Commission for Indigenous Peoples (NCIP)				
	TOTAL		7 Days, 3 Hours		



Stage 3: Submission of Certifications and other Requirements and Request of Clearance to MGB Central Office

Office or Division:	MGB Regional Offices - Mine Management Division				
Classification:	Highly Technical	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~			
Type of	G2G - Government	to Government; G2C - Government to			
Transaction:	Citizen, G2B – Gover	nment to Businesses			
Who may avail:	All				
	REQUIREMENTS	WHERE TO SECURE			
Application	of the Notice of	Applicant			
Certification from the Arbitrators concerni of adverse claim, pr	ng to the absence	Panel of Arbitrators			
Certificate of Non-O without ICC/IP or Ce Precondition from N ICCs/IPs in accorda and regulations. Pro the aforementioned not issued within NC periods, the applica NCIP's Report on the Investigation for the does not overlap ar the Memorandum of executed by and an applicant, ICC/IP co NCIP for the applied the ICCs/IPs. Provide said Certificate of N Certificate of Preco submitted by the ap issuance of the EP	verlap for areas ertificate of CIP for area with nce with NCIP rules vided, that in case d requirements are IP's prescribed ant shall submit the e Field-based applied area that ncestral domain or of Agreement mong the oncerned and the d area that affects ed, further, that the on-Overlap or ndition shall be	National Commission on Indigenous Peoples			
MGB-registered Secr attesting to a Board authorizing the app sign/execute the do accept the EP that	Resolution licant's President to ocuments and	Applicant			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit all other requirements (hard and digital copies)	1.1 Receives proofs of completion of posting/publica tion and radio announcement , PA and NCIP Certification		2 Hours	Records Officer, FAD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	and transmits to ORD;			
	1.2 Reviews documents and endorses to MMD;		2 Hours	RD
	1.3 Reviews documents and endorses to MTES;		2 Hours	Chief, MMD
	1.4 Evaluates all requirements and prepares Memorandum forwarding the documents to MGB CO; endorses to Chief, MTES, through email;		1 Day	Mining Claims Examiner/Mi ning Engineer, MTES
	1.5 Reviews and endorses action document to RD, through email		4 Hours	Chief MTES and Chief MMD
	1.6 Receives, reviews and approves action document		2 Hours	RD
	1.7 Transmits document to MGB Central Office, cc. MMD, through email.		1 Hour	ORD Staff
	TOTAL		2 Days, s	5 Hours



Stage 4: Processing of the Grant of Clearance to Issue Exploration Permit

Office or Division:	Mining Tenements Mar Evaluation Section	nagement Division – Mining Permits
Classification:	Highly Technical	
Type of	G2G - Government to	Government; G2C - Government to
Transaction:	Citizen, G2B – Governr	nent to Businesses
Who may avail:	a corporation, pa organized or author mining, with technic mineral resources accordance with lo capital of which is or	al age and with capacity to contract; or intership, association or cooperative prized for the purpose of engaging in cal and financial capability to undertake development and duly registered in paw, at least sixty percent (60%) of the wned by Filipino citizen, or reign-owned corporation
CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.1 Endorses to MGB Central Office (CO) the evaluated EP application and request Clearance to issue EP, through email of MGB CO (central@mgb. gov.ph) (includes attestation that the forwarded digital copy is exactly the same with the hard copy of documents)			MGB Regional Office (RO)
	2.1 Receives EP application;			Administrativ e Staff, Records Section, Administrativ e Division, MGB Central Office
	2.2 Reviews documents and endorses		1 Hour	Office of the Director (OD)



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	to Mining Tenements Management Division (MTMD) (through email) ;			
	2.3 Reviews documents and endorses to Mining Permits Evaluation Section (MPES) (through email);		1 Hour	Chief, MTMD
	2.4 Transmits to technical staff, MPES (through email)		1 Hour	Chief, MPES
	2.5 Prepares Memoranda endorsing the Environmental Work Program (EWP) to the Mine Safety, Environment and Social Development Division (MSESDD) for evaluation and Location Map to the Mineral Land Survey Section (MLSS), and forwards to Chief, MPES through email;		1 Day	Engineer/Tec hnical Staff, MPES
	2.6 Reviews and approves action document, and transmits to MSESDD the EWP, through email;		2 Hours	Chief, MPES, and Chief, MTMD
	Reviews and approves action document, and transmits to			Chief, MPES



CLIENT STEPS	AGENCY ACTIONS	FEES TO	PROCESSING	PERSON
		BE PAID	TIME	RESPONSIBLE
	MLSS the			
	Location Map,			
Notes Evelvetien of	through email;			
	EWP and Location A		naken simuliane	eousiy wiin ine
evaluation of other	documents by MTMD 3.1 Reviews EWP		1.1.0.1	Chief
	and endorses		1 Hour	Chief, MSESDD
	to the Chief,			INISESDD
	Mine			
	Environment			
	Audit Section			
	(MEAS),			
	through email;			
	3.2 Receives,		1 Hour	Chief, MEAS
	reviews, and		111001	Chief, ME/10
	transmits EWP			
	to			
	Engineer/Techn			
	ical Staff for			
	evaluation,			
	through email;			
	3.3 Evaluates EWP		5 Days	Engineer/Tec
	and prepares		,	hnical Staff,
	Memorandum			MEAS
	to MTMD and			
	forwards to			
	Chief, MEAS,			
	through email;			
	3.4 Reviews, initials,		2 Hours	Chief, MEAS
	and signs the			and Chief,
	Memorandum			MSESDD
	and transmits to			
	MTMD, through			
	email;		.	
	3.5 Receives,		1 Hour	Chief, MLSS
	reviews, and			
	transmits			
	Location Map			
	to Engineer/Teehn			
	Engineer/Techn			
	ical Staff for evaluation,			
	through email;			
	3.6 Evaluates		5 Days	Engineer/Tec
	Location Map,		J Days	hnical Staff,
	prepares			MLSS
	Memorandum			111233
	to MPES and			
	forwards to			
	Chief, MLSS,			
	through email;			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	3.7 Reviews the Memorandum		2 Hours	Chief, MLSS
	and transmits to			
	MPES, through			
	email;			
	4.1 Receives		30 Minutes	Chief, MTMD
	Memorandum from MSESDD re: EWP			
	evaluation and endorses to MPES, through email			
	4.2 Receives		30 Minutes	Chief, MPES
	Memorandum from MLSS re: Location Map evaluation and endorses to Engineer/Techn ical Staff, through email			
	Receives Memorandum from MSESDD re: EWP evaluation and endorses to Engineer/Techn ical Staff, through email		30 Minutes	
	4.3 Conducts final evaluation of EP Application (including mandatory requirements) endorsed by the MGB RO;		5 Days	Engineer/Tec hnical Staff of MPES
	4.4 Compiles evaluation of EP application (including EWP and Location Map evaluation reports) and prepares Memorandum endorsing the		1 Day	Engineer/Tec hnical Staff of MPES



CLIENT STEPS	AGENCY ACTIONS	FEES TO		PERSON
	Clearance to issue the EP or returning the EP application, and forwards to Chief, MPES through email; 4.5 Reviews Memorandum and endorses to OD, through email; Transmits Memorandum to RO if returning the application,	BEPAID	2 Hours	RESPONSIBLE Chief, MPES, and Chief, MTMD
	c.c. central@mgb.g ov.ph			
	4.6 Approves Clearance to issue EP		2 Days	MGB Director
	4.7 Transmits Memorandum to MGB RO, c.c. MTMD, through email.		30 Minutes	OD
	TOTAL		10 Days, 1 Hour	



Stage 5: Signing/Acceptance of EP and Payment of Occupation and Registration Fees

Office or Division:	MGB Regional Office – Mine Management Division		
Classification:	Highly Technical		
Type of	G2G - Government to Government; G2C - Government to		
Transaction:	Citizen, G2B – Government to Businesses		
Who may avail:	All		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.1 Receives Clearance and transmits documents to ORD, through email;		2 Hours	Records Officer, FAD
	1.2 Endorses documents to MMD, through email;		2 Hours	RD
	1.3 Forwards documents to MTES, through email;		2 Hours	Chief, MMD
	1.4 Transmits documents to Mining Claims Examiner/Minin g Engineer, through email;		2 Hours	Chief, MTES
	 1.5 Prepares Letter informing the Applicant: i. to sign the EP proforma and submit the same to the RO ii. to pay the Occupation Fee/s, and submit its proof of payment; and iii. to pay the Registration Fee, and Order of Payment 		1 Day	Mining Claims Examiner/Mi ning Engineer, MTES



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.6 Reviews action document, signs Order of Payment and forwards to Chief Accountant,		1 Hour	Chief, MTES and Chief, MMD
	FMD 1.7 Signs the Order of Payment and returns to Chief, MMD		30 mins	Chief, Accountant, FMD
	1.8 Endorses to the RD the action document		30 mins	Chief, MMD
	1.9 Receives, reviews and approves Letter		2 Hours	RD
	1.10 Transmits to Records Section		1 Hour	ORD Staff
	1.11 Sends the Letter, Order of Payment and EP pro forma to Applicant, through courier.		1 Hour	Records Officer, FAD
Submit signed EP and proof of payment of occupation fee	2.1 Receives the signed EP and proof of payment of Occupation Fee/s and forwards to ORD		1 Hour	Records Officer, FAD
	2.2 Forwards the signed EP to MMD for review		1 Hour	RD
	2.3 Reviews and forwards to ORD for signing		2 Hours	Chief, MMD
	2.4 Signs EP and forwards to MMD		1 Hour	RD
	2.5 Forwards to MTES		1 Hour	Chief MMD
Pays through online banking (LBP account of MGB RO concerned) and	3.1 Prints and submits deposit slip to Cashier for bank verification	Refer to DENR Administr ative Order	1 Hour	Administrativ e Staff, MMD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
sends proof of		(DAO)		
payment to MMD,		No. 2005-		
through email		08		
	3.2 Verifies		1 Hour	Cashier
	payment and issues OR			
	3.3 Sends		1 Hour	Mining
	Applicant the			Claims
	copy of the OR			Examiner/Mi
	through email			ning
				Engineer, MTES
	3.4 Registers the EP		4 Hours	Chief, MTES
	3.5 Prepares Letter		2 Hours	Mining
	providing the			Claims
	Permittee a			Examiner/Mi
	copy of the EP			ning
				Engineer, MTES
	3.6 Receives,		4 Hours	Chief, MTES
	reviews and			and Chief,
	initials Letter,			MMD
	and endorses			
	to RD			
	3.7 Receives,		1 Hour	RD
	reviews and			
	signs Letter		1	
	3.8 Transmits to Records		1 Hour	ORD Staff
	Section 3.9 Sends permit to		1 Hour	Records
	Permittee,			Officer, FAD
	through courier			
	TOTAL		5 Days, 4 Hours	
TOTAL PROC	ESSING TIME FOR ALL STAGES		30 Days, 1 Hour	



Processing of Ore Transport Permit Application

Office or Division:	Minor and Coard	ancos Burgau Pogional Offices Mino
Once of Division.		ences Bureau Regional Offices - Mine
Classification:	Management Divis	
		t to Dusingerood
Type of Transaction:	G2B – Governmen	
Who may avail:		ntractors, Accredited Traders, Retailers,
		her Mining Rights Holders
CHECKLIST OF RI		WHERE TO SECURE
Letter of Intent/Applic		OTP applicant
If minerals/ores to be sale:	fransported is for	
Field validation report containing, among others, information such as the validity of the pertinent mining permit/contract, grade, the verification of the source of the mineral/ore and estimated volume and value of the said commodity [Note: Field validation can be conducted on a per-OTP basis or		Mines and Geosciences Bureau (MGB) Regional Office (RO) concerned
periodically.] Original or certified true copy of proof of payment of excise tax or guarantee/surety bond		Bureau of Internal Revenue
MGB RO-registered original or certified true copy of the sales/purchase/marketing contract or purchase order		OTP applicant
Where the minerals/ores is sourced from a Mineral Reservation, proof of payment of royalty pursuant to the pertinent provisions of Republic Act No. 7942 and DAO No. 2010-21		MGB RO concerned

CLIENT STEPS	AGENCY	FEES TO BE	PROCESSING	PERSON
	ACTIONS	PAID	TIME	RESPONSIBLE
1. Submits the required documents to MGB RO concerned, through the official e-mail address of MGB RO and courier [includes attestation that the submitted digital copy is exactly the same	1.1 Receives and encodes the OTP application and other attachments to the Document Action Tracking System and transmits to the Office of the Regional		1 Hour	Records Officer, Finance and Administrative Division (FAD), MGB Regional Office concerned



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
with the hard copy of documents]	Director (ORD)			
	1.2 Receives and records application and forwards to the Regional Director (RD)		1 Hour	ORD Staff
	1.3 Reviews the documents and forwards application to the Chief, Mine Managemen t Division (MMD), for evaluation			Regional Director (RD)
	1.4 Receives and records application and forwards to the Chief, MMD		1 Hour	Administrative Staff, MMD
	1.5 Reviews the documents and forwards application to the Chief, Mining Tenement Evaluation Section (MTES)			Chief, MMD
	1.6 Reviews the document and assigns to a technical staff		1 Hour	Chief, MTES
	1.7 Checks and evaluates submitted documents		2 Hours	Technical Staff, MTES



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	If complete, prepares Order of Payment for the payment of Application fees, thru email;			
	If incomplete, prepares letter of denial of the application, thru email.			
	1.8 Reviews documents and endorses to the MMD Chief, thru email		1 Hour	Chief, MTES
	1.9 Reviews the findings, signs the Order of Payment and forwards to Chief Accountant, FAD		1 Hour	Chief, MMD
	1.10 Signs the Order of Payment and returns to Chief, MMD		20 Minutes	Chief Accountant, FAD
	1.11 Transmits the Order of Payment to the applicant, cc MMD, thru mail and email		10 Minutes	Technical Staff, MTES
Note: Processing time 2. Pays thru online banking (insert LBP account of MGB RO concerned) and sends proof of payment to MMD, thru email	e stops until applicar 2.1 Prints and submits deposit slip to Cashier for bank verification	nt submits pro Applicatio n Fee: PHP 1,000.00 – Non- metallic	oof of payment t 1 Hour	o MMD. Administrative Staff, MMD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		PHP		
		2,000.00 -		
		metallic		
		Durant		
		Pursuant		
		to Section		
		1.5.1 of DAO No.		
		2005-08		
	2.2 Verifies	2000-00	1 Hour	Cashier
	payment and			
	issues Official			
	Receipt (OR)			
	2.3 Sends copy		1 Hour	Technical Staff,
	of the OR to			MTES
	applicant,			
	thru email, cc			
	MMD			
	2.4 Prepares OTP		4 Hours	Technical Staff,
	(MGB Form No. 12-1)			MTES
	2.5 Reviews and		1 Hour	Chief, MTES
	initials OTP,		111001	CHIEF, MILS
	and endorses			
	to Chief,			
	MMD, thru			
	email			
	2.6 Reviews and		1 Hour	Chief, MMD
	initials OTP,			
	and endorses			
	to RD, for			
	approval,			
	thru email			
	2.7 Reviews and signs OTP		2 Hours	RD
	2.8 Transmits OTP		1 Hour	ORD Staff
	to Records		111001	
	Officer for			
	release and			
	provides			
	copy to MMD			
3. Receives the	3.1 Sends OTP to		1 Hour	Records Officer,
approved OTP	applicant,			FAD
	thru courier			
				Technical/
	3.2 Provides			Administrative
	advance			Staff, MMD
	copy of OTP			
	to applicant, thru email			
				l



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	TOTAL:	Applicatio	2 Days,	
		n Fee:	5 Hours, 30	
		PHP	Minutes	
		1,000.00 -		
		Non-		
		metallic		
		РНР		
		2,000.00 -		
		metallic		
		Pursuant		
		to Section		
		1.5.1-of		
		DAO No.		
		2005-08		
Note: If the OTP is inter	•			•
	ent export through			'
Ũ	that the field verific	ation report	shall form part o	f the requirements
for an MOEP.				



Processing of Mineral Ore Export Permit Application

For MOEP issued by MGB Regional Director concerned

Office or Division:		ences Bureau Regional Offices - Mine
	Management Divis	sion
Classification:	Simple	
Type of Transaction:	G2B – Governmen	t to Businesses
Who may avail:	Permit Holders, Co	ntractors, Accredited Traders, Retailers,
	Processors, and ot	her Mining Rights Holders
CHECKLIST OF R	EQUIREMENTS	WHERE TO SECURE
Original and duly acc	complished Mineral	Mines and Geosciences Bureau (MGB)
Ore Export Permit (N	NOEP) application	
form under DENR Ac	ministrative Order	
(DAO) No. 2008-20		
Original or certified	true copy of the	MGB
pertinent Ore Tran	sport Permits or	
Delivery Receipts	•	
Field validation re	port containing,	MGB
among others, inform		
validity of the		
permit/contract, grad		
of the source of the		
estimated volume an	d value of the said	
commodity		
[Note: Field valio	lation can be	
conducted on a p	er-MOEP basis or	
periodically.]		
Original or certified	true copy of the	MGB
mining permit/contra	ct	
Original or MGB-cert	ified true copy of	MGB
the Certificate of Ac	creditation by the	
MGB, if the MOEP app	olicant is engaged	
in mineral trading		
Original or certified	true copy of the	MOEP applicant
sales/purchase/marke	eting contract or	
purchase order		
Original or certified	true copy of the	Bureau of Internal Revenue
proof of payment	of excise tax or	
guarantee/surety bor	nd as prescribed in	
Section 4 of DENR Me	emorandum Order	
No. 2008-04		
Where the mineral(s	, , , , , , , , , , , , , , , , , , , ,	MGB
sourced from a Mi	•	
proof of payment of	, , ,	
the pertinent provisio	•	
No. 7942 and DAO No		
Original or certified tru		MOEP applicant
sales/invoice receipt		
exported similar min	eral(s) or ore(s), if	
any		



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit the required documents to MGB RO concerned, through the official e-mail address of the Regional Office or courier [includes attestation that the submitted digital copy is exactly the same with the hard copy of documents] 	1.1 Receive and encode the MOEP application and other attachments to the Document Action Tracking System and transmits to the Office of the Regional Director (ORD)		1 Hour	Records Officer, Finance and Administrative Division (FAD)
	1.2 Receive and record application and forward to the Regional Director (RD)		2 Hours	Administrative Staff, ORD
	1.3 Review the documents and forward application to the Chief, Mine Managemen t Division (MMD), for evaluation			Regional Director (RD)
	1.4 Receive and record application and forward to the Chief, MMD		1 Hour	Administrative Staff, MMD
	1.5 Review the documents and forward application to the Chief, Mining			Chief, MMD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Tenement Evaluation Section (MTES)			
	1.6 Review the document and assigns to a technical staff		1 Hour	Chief, MTES
	1.7 Check and evaluates submitted documents:		6 Hours	Technical Staff, MTES
	If complete, prepare MOEP, and forward to Chief, MTES, through email;			
	If incomplete, prepare letter to applicant returning the application and informing of the lacking documents, through email.			
	1.8 Review and initial MOEP, and endorse to Chief, MMD, through email		1 Hour	Chief, MTES
	1.9 Review and initial MOEP, and endorse to RD, for approval, through email		1 Hour	Chief, MMD
	1.10 Review and sign MOEP		2 Hours	Regional Director
	1.11 Transmit MOEP to		1 Hour	Administrative Staff, ORD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Record			
	Section for			
	release and			
	provide copy			
	to MMD			
2. Receive the	2.1 Send MOEP		1 Hour	Records Officer,
approved MOEP	to applicant,			FAD
	through			
	courier			
				Technical/
	2.2 Provide			Administrative
	advance			Staff, MMD
	copy of MOEP			
	to applicant,			
	through email			
	TOTAL		2 Days, 1 Hour	



Issuance of Authority to Install	Electrical/Mechanical Equipment
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Office or Division:	Mines and Geosciences Bureau Regional Office				
	Mine Safety, Environment and Social Development Division				
Classification:	Complex				
Type of	G2G - Government to Goverr	nment			
Transaction:	G2C - Government to Citizen				
	G2B – Government to Busines	ses			
Who may avail:	Mining Contractor/Permittee/	Permit Holder/Service			
	Contractor				
CHECKLIS	T OF REQUIREMENTS	WHERE TO SECURE			
3 Hard copies and	1 Soft Copy in PDF File of the	Contractor/Permittee/Permit			
following:		Holder/Service Contractor			
For Electrical Installa	ation:				
1. Duly Accomplish	ned Application for Electrical				
Installation/MGB	Form No. 15-9				
2. Location Plan					
3. Power Layout Pla	an				
4. Electrical Plans					
	chematic diagram for lights				
and convenie	ent outlet				
	agram for feeder and sub-				
feeder					
	agram for wiring diagram for				
load center					
5. Computation de	•				
6. Schedule of load	d in tabulated form				
For Mechanical Installation:					
1. Duly Accomplish					
•	ipment Installation/MGB				
Form No. 15-10					
	2. Location Plan				
	. General Layout Plan				
•	evation (longitudinal & traverse)				
	isometric drawing and detailed				
plans of foundat					
	iction and working plans of				
	sure vessels if applying for				
	ilers and pressure vessels				
	ninery list in tabulated form				
	ocessing, manufacturing or				
assembly					



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Contractor/pe rmittee/permit holder/service contractor submits (hardcopy or electronic file thru online) the design, plans and specifications of the proposed Electrical/ Mechanical Installation to the MGB Regional Office (MGB- RO) concerned (insert MGB RO) concerned (insert MGB RO) copy furnished (insert MSESDD RO official email)	1.1 Receive and endorse the application for the proposed Electrical/ Mechanical Installation to the Office of the Regional Director (ORD)		5 Minutes	Records Officer Finance and Administrative Division (FAD)
	1.2. Receive and record the document using the Document Action Tracking System (DATS) and forward to Regional Director		10 Minutes	Staff, ORD
	1.3. Endorse the document to the Chief, Mine Safety, Environment and Social Development Division (MSESDD)		2 Hours	Regional Director, ORD
	1.4. Receive and endorse the document and forwards to the Chief, MSESDD		15 Minutes	Administrative Staff, MSESDD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.5. Receive and forward (hardcopy or electronic file thru online) the document to Chief, Mine Safety and Health Section (MSHS)		5 Minutes	Chief, MSESDD
	1.6 Receive the document and forward the same (hardcopy or electronic file thru online) to MSHS Technical Staff (TS), for review.		5 Minutes	Chief, MSHS
 2.1 If submitted documents are complete, secures Order of Payment 2.2 If submitted documents are not complete, receives the Notice of 	2.1 Receive, review and evaluate the completeness of the proposed Electrical Installation based on Philippine Electrical Code or the Mechanical Installation based on the Philippine Mechanical Engineering Code		5 Days	TS, MSHS
Deficiency and goes back to Step 1.	2.1.1 If complete, prepare Order of Payment for processing fee and transmittal letter		30 Minutes	ts, mshs
	2.1.2 If not complete, prepare Notice of Deficiency to be sent to the client			
	2.2 Review and sign transmittal letter and the Order of Payment for endorsement to		15 Minutes	Chief, MSESDD Accountant, FAD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	the Cashier's Section			
(Note: Processing payment)	time stops until the clie	ent has comp	l plied with the de	l eficiencies and
3. Pays the processing fee within seven (7) working Days from receipt of the Order of Payment.	3.1 Accept and submit deposit slip/proof of payment to cashier for bank verification via email	Processing fee: PhP500.00 per plan as per DAO No.	15 Minutes	Administrative Staff, MSESDD
Payment may be through bank or online using the MGB (HRD) Landbank Account Number (Insert RO Landbank Account	3.2 Verify payment and issue Official Receipt (OR) and forward the original copy of the OR to MSESDD, for transmittal to the client;	2005-08	15 Minutes	Administrative Staff (Cashier), FAD
Number). Client may also pay through the MGB RO cashier. Then, submits e-copy of bank deposit slip/proof of payment to (insert MSESDD email). The	3.3 Prepare Memorandum report, transmittal Letter and Authority to Install. The original copy of OR should be attached in the said Letter;		2 Hours	ts, mshs
original copy of the proof of payment shall be submitted to MGB-RO within five (5) working Days from the	3.4 Review and countersign the Memorandum, Letter and Authority to Install;		40 Minutes	Chief, MSHS Chief, MSESDD
·	3.5 Review, approve and sign the Memorandum, Letter and Authority to Install;		2 Hours	Regional Director, ORD
4. Receive transmittal letter and	 Record and release the signed Letter and 		10 Minutes	Records Officer, FAD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Authority to Install	Authority to Install with attached OR			
	TOTAL	PhP500.00 per plan as per DAO No. 2005-08	6 Days, 45 Minutes	

- Review, evaluation and issuance of Authority to Install Electrical Equipment with complete documents and without revision will take 6 Days and 45 Minutes;
- All submitted plans must be signed and sealed by a Professional Mechanical Engineer and Professional Electrical Engineer for mechanical and electrical plans, respectively.



Issuance of Permit to Operate Electrical/Mechanical Equipment

Office or Division:	Mines and Geosciences Bureau Regional Office			
	Mine Safety, Environment and Social Development Division			
Classification:	Highly Technical			
Type of	G2G - Government to Goverr	nment		
Transaction:	G2C - Government to Citizen			
	G2B – Government to Businesses			
Who may avail:	Mining Contractor/Permittee/Permit Holder/Service			
	Contractor			
CHECKLIS	T OF REQUIREMENTS	WHERE TO SECURE		
3 Hard copies and 1 Soft Copy in PDF File of the		Contractor/Permittee/Permit		
following:		Holder/Service Contractor		
1. Application Letter				
2. Copy of Authority to Install issued by MGB				
for new installations				
3. As built plans				

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Contractor/pe rmittee/permit holder/service contractor submits (hardcopy or electronic file thru online) the required documents for the application for Permit to Operate Electrical/ Mechanical Equipment to the MGB Regional Office (MGB- RO) concerned (insert MGB RO) concerned (insert MGB RO) copy furnished (insert MSESDD RO official email)	1.1 Receive and endorse the application for the Permit to Operate Electrical/Mech anical Equipment to the Office of the Regional Director (ORD)		5 Minutes	Records Officer Finance and Administrative Division (FAD)
	 Receive and record the document using the Document 		10 Minutes	Administrative Staff, ORD



CLIENT STEPS		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Action Tracking System (DATS) and forwards to Regional Director			
	 1.7. Endorse the document to the Chief, Mine Safety, Environment and Social Development Division (MSESDD) 		2 Hours	Regional Director, ORD
	1.8. Receive and endorse the document and forward to the Chief, MSESDD		15 Minutes	Administrative Staff, MSESDD
	1.9. Receive and forward (hardcopy or electronic file thru online) the document to Chief, Mine Safety and Health Section (MSHS)		5 Minutes	Chief, MSESDD
	1.7 Receive the document and forward the same (hardcopy or electronic file thru online) to MSHS Technical Staff (TS), for review.		5 Minutes	Chief, MSHS
 2.3 If submitted documents are complete, secures Order of Payment 2.4 If submitted are support of the suppor	2.1 Receive, review and evaluate the completeness of the document based on the Philippine Electrical Code and Philippine Mechanical		1 Day	ts, mshs
documents are not complete, receives the	Engineering Code 2.1.1 If complete, prepare Order of		30 Minutes	ts, mshs



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Notice of Deficiency. Go back to Step 1.	Payment for processing fee 2.1.2 If not complete, prepare Notice of Deficiency to be sent to the client 2.2 Review and sign the Order of payment for endorsement to the Cashier's Section		15 Minutes	Chief, MSESDD Accountant, FAD
Note: Process	ing time stops until the	lient has cor Dayment.	mplied with the o	deficiencies and
3. Pay the verification fee within seven (7) working Days from receipt of the Order of Payment through bank or online using the MGB (HRD) Landbank Account Number 0712100648 and send e- copy of bank	 3.1 Accept and submits deposit slip/proof of payment to cashier for bank verification via email 3.2 Verify payment and issues Official Receipt (OR) and forwards the original copy of the OR to MSESDD, for transmittal to the client; 	Verificatio n fee: PhP 2,000.00 /man/Day with a minimum amount of PhP 6,000.00 as per DAO No. 2005-08	15 Minutes	Administrative Staff, MSESDD Administrative Staff, FAD
deposit slip/proof of payment to <u>(insert</u> <u>MSESDD</u> <u>email).</u> The original copy of the proof of payment shall be submitted to MGB-RO within five (5)	 3.3 Prepare Travel Order(s) and Letter informing the client regarding the schedule of the electrical/ mechanical verification/ inspection; 3.4 Review and 		30 Minutes	TS, MSHS
working Days from the date	countersign		30 Minutes	Chief, MSHS Chief, MSESDD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
of deposit/ transfer.	Travel Order(s) and Letter; a. Approve and sign Travel Order(s) and Letter;		1 Day	Regional Director
7. Receive Letter for the scheduled inspection/ verification and confirm availability of company representa-	4.1 Conduct electrical mechanical verification/ inspection upon the completion of the electrical or mechanical installation		5 Days (including travel time)	ts, mshs
tive/s during the inspection	4.2 Prepare Memorandum Report, Transmittal Letter and Permit to Operate Electrical/Mecha nical Equipment		2 Days	ts, mshs
	4.2.1 If no deficiency or violation was observed, prepare Memorandum Report, Transmittal Letter and Permit to Operate Electrical/Mecha nical Equipment			
	4.2.2 If there is a deficiency or violation, prepare memorandum report and action letter recommending			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	compliance to the findings		40 Minutes	Chief, MSHS Chief, MSESDD
	4.3. Review and countersign Memorandum report, Transmittal/Actio n Letter, and Permit to Operate		2 Hours	
	4.4. Review, approve and sign Memorandum report, Transmittal/Actio n Letter, and Permit to Operate			Regional Director, ORD
	4.5 Record and maintain a copy of the Permit and forward the Permit with the Letter to the Records Unit - FAD for releasing;		1 Hour	Administrative Staff, MSESDD
Note: Processing 5.1 If no deficiency or violations observed, receive transmittal letter and Permit to Operate	5. Record and release the signed Letter and Permit with attached OR	nt has comp	lied with the rec 10 Minutes	ommendations Records Officer, FAD
5.2. If there is a deficiency or violation, receive action letter and submits compliance with the recommend a-tions (back				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
to step 1 for				
re-				
verification)				
	TOTAL	PhP 2,000.00 /man/Day with a minimum amount of PhP 6,000.00 as per DAO No. 2005-08	10 Days,15 Minutes	

Note:

- Review, evaluation and issuance of Permit to Operate Electrical/Mechanical Equipment with complete documents and no deficiency/violation during verification/inspection will take 10 Days and 15 Minutes;
- Renewal of the Permit to Operate Electrical/Mechanical Equipment shall be made at least 30 calendar Days before the expiration of the said Permit.
- Renewal of the Permit shall follow the same process
- The applicant shall bear all expenses in the field inspection including the cost of transportation of the field inspectors from their official station to the mine/quarry and back.



Processing and Evaluation of Application for Temporary/Permanent Safety Engineer's/Inspector's Permit

Office or Division:	Mine Safety, Environment and Social Development Division			
Classification:	Complex			
Type of	G2G - Government to Government			
Transaction:	G2C - Government to Citizen			
	G2B – Government to B	usinesses		
Who may avail:	All			
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE		
Duly filled-up app	olication form	Applicant from the Contractor, Permit		
	ppy of college or high	holder, Permittee, Service Contractor and/or		
school diploma		its Operator		
Letter of endorse				
	nit Holder, and/or			
Permittee				
	ployment from the			
	nit Holder, Permittee, or			
Service Contract				
	opy of certificate of			
•	ed pertaining to safety			
and health				
Two (2) copies of	latest photograph			
least six (6) application Backgrour Size: 2 in. x Facial expl Glasses: Th	nd: White 2 in. ression: Neutral ne applicant can wear glasses but not			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.1. Applicant submits a duly filled-up application form with the complete requirements. The applicant could submit its application in person to the MGB RO or through its official email at	1.1. Receive the application. The Records Officer then forwards the application to the Office of the Regional Director (ORD). The Administrative Staff (AS) of the ORD shall receive the		5 Minutes	Records Officer, Finance and Administrative Division (FAD) Administrative Staff, Office of the Regional Director (ORD)



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
(insert MGB RO official email)	application if it was submitted			
	via email.			
	1.2. Receive		10 Minutes	AS, ORD
	and record the			
	document			
	using the			
	Document			
	Action Tracking			
	System (DATS)			
	and forward it			
	to the Regional			
	Director (RD).		15 Minuton	
	1.3. Endorse the document to		15 Minutes	RD, ORD
	the Mine			
	Safety,			
	Environment			
	and Social			
	Development			
	Division			
	(MSESDD) Chief			
	for evaluation.			
	1.4. Receive		5 Minutes	Chief, MSESDD
	and forward			
	the application			
	to the Mine			
	Safety and			
	Health Section			
	(MSHS) Chief			
	for evaluation.		E Minuton	Chief MCUS
	1.5. Receive and forward		5 Minutes	Chief, MSHS
	the application			
	to the MSHS			
	Technical Staff			
	(TS) for			
	evaluation.			
1.2. The	1.6. Receive,		1 Day	ts, mshs
applicant	review, and			
supplies the	evaluate the			
necessary	completeness			
documents if	of the			
the application	application			
is lacking.	and its			
	attachments.			
	1.6.1. If the			
	requirements			
	are not			
	complete, the			



CLIENT STEPS	AGENCY ACTIONS	FEES TO	BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Note: The	MSHS TS informs the applicant to correct the deficiencies and submit the additional documents. processing time st 1.7. Prepare, approve and	ops until th	ne applic	ant corrects the 1 Day	e deficiencies TS, MSHS Chief, MSESDD
	sign the order of payment				Chief, Finance and Administrative Division (FAD)
2. The applicant receives the order of payment via email or may claim the order of payment through pick up in the MGB RO.	2.1. Issue the order of payment (via email) to the applicant and provides him or her the option to pick up the order of payment if he or she desires to do so.			5 Minutes	TS, MSHS
The applicant pays the processing fee within seven (7) working Days from receipt of the Order of Payment in bank through MGB Landbank Account Number (insert MGB RO Landbank account number) and send an electronic copy of bank deposit slip/proof of payment to (insert MSESDD email). The	2.2. Accept and forward the deposit slip/proof of payment to cashier for bank verification via email	Applicati renewal permits: Permit Tempor ary Safety Inspect or's Permit Tempor ary Safety Engine er's Permit Perman ent Safety	on or of Fee 1,000 per applic ation 1,000 per applic ation	15 Minutes	AS, MSESDD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
original copy of the proof of payment shall be submitted to MGB-RO within five (5) working Days from the date of deposit/transfer . The applicant has the option to pay the processing fee through electronic fund transfer. (this would still be in number 2) (Processing time stops until the payment has been made by the		Engine er'sation orPermitrenew alPerman1,500 ent perSafetyapplic applicInspect or'sation or or Permit alReference:DAO No.No.2005-08, Providing for New Fees and Charges of the Mines and Geosciences Bureau		
applicant)	2.3. Verify the payment and issue Official Receipt (OR) and forward the original copy of the OR to MSESDD for transmittal to the applicant		15 Minutes	Cashier, FAD
	2.4. Receive the OR from FAD.		5 Minutes	ts, mshs
	2.5. Inform the applicant (via email) that the payment of processing fee has been acknowledged , and coordinate with the applicant the schedule of		30 Minutes	ts, mshs



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	his or her written exam and interview.			
Note: The pro	cessing time stops	s until the scheduled	d written exam	and/or interview
3.1. The applicant takes the written exam for Safety Engineer's or Inspector's Permit. (applies only to new applicants)	3.1. Administer the written exam to the		2 Hours	TS, MSHS
3.2. The applicant undertakes the interview	3.2. Administer the interview to the applicant.		1 Hour	ts, mshs
	 3.3. Check the accomplished written exam and evaluates the interview of the applicant. 3.3.1. If the applicant fails both the 		2 Days	TS, MSHS
	written exam and interview, the MSHS TS shall prepare the evaluation report and letter of regret to the applicant denying his or her application and shall endorse these to the MSHS Chief.			
3.3. If the applicant fails	3.3.2. If the applicant fails			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
either the	either the			
written exam or	written exam or			
the interview,	the interview,			
the applicant is	the applicant is			
advised to	advised to			
review topics	review topics			
relating to	relating to			
safety and	safety and			
health and	health and			
could return to	could return to			
the Office the	the Office the			
next Day for his or her retake of	next Day for his			
the written	or her retake of			
exam or re-	the written			
interview	exam or re-			
	interview.			
Note: The pro-	cessing time stops	until the applicant interview	passes the writt	en exam and/or
	3.4. Once the		1 Day	ts, mshs
	applicant			
	passes both the			
	written exam			
	and interview,			
	the MSHS TS			
	shall prepare			
	endorsement			
	for the			
	approval of his			
	or her permit.			
	The MSHS TS			
	shall likewise			
	prepare the			
	letter of			
	approval and			
	the permit of			
	the applicant.			
	The evaluation			
	report, letter of			
	approval, and			
	permit of the			
	applicant are			
	then forwarded			
	to the MSHS			
			1	
	Chief.			
	Chief. 3.6. Review		30 Minutes	Chief, MSHS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	approval (or letter of regret), and permit of the applicant (if the applicant passes the evaluation) to the MSESDD Chief.			
	3.7. Review letter of approval (or letter of regret), and permit of the applicant(if the applicant passes the evaluation) to the MGB RO RD.		30 Minutes	Chief, MSESDD
	3.8. Review the evaluation report, sign the letter of approval (or letter of regret) and approves the permit of the applicant (if the applicant passes the evaluation). RD then forwards these to the FAD Records Officer for record and releasing.		2 Hours	RD, ORD
4. The applicant receives his or her permit (or the submitted documents as	4.1. Receive and release the signed letter of approval (or letter of regret), and permit of		5 Minutes	Records Officer



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
attached in their application).	the applicant (if the applicant passes the evaluation).			
	TOTAL	Note: Amount to be paid by the applicant will depend on the type application. (see 2.2)	5 Days, 7 Hours, 55 Minutes	
Note:				

- Evaluation and issuance of Safety Engineer's/Inspectors Permit will approximately take 5 Days, 7 Hours, and 10 Minutes;
- For renewal, the applicant shall undergo the same process except for the written exam.



Processing and Evaluation of Renewal for Temporary/Permanent Safety Engineer's/Inspector's Permit

Office or	Mine Safety, Environment	and Social Development Division			
Division:					
Classification:	Complex				
Type of	G2G - Government to Go	vernment			
Transaction:	G2C - Government to Citiz				
	G2B – Government to Busi	nesses			
Who may avail:	All				
	OF REQUIREMENTS	WHERE TO SECURE			
Duly filled-up app		Applicant from the Contractor, Permit			
-	py of college or high	holder, Permittee, Service Contractor			
school diploma		and/or its Operator			
	nent from the Contractor,				
Permit Holder, an					
	ployment from the				
	it Holder, Permittee, or				
Service Contract					
•	py of certificate of				
health	d pertaining to safety and				
Two (2) copies of	latest photograph				
 The photo should be taken at least six (6) months before the application/renewal Background: White Size: 2 in. x 2 in. Facial expression: Neutral Glasses: The applicant can wear his or her glasses but not sunglasses 					

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.1. Applicant	1.1. Receive		5 Minutes	Records
submits a duly	the			Officer,
filled-up	application.			Finance and
application	The Records			Administrative
form with the	Officer then			Division (FAD)
complete	forwards the			Administrative Staff,
requirements.	application to			Office of the
The applicant	the Office of			Regional Director
could submit its	the Regional			(ORD)
application in	Director			
person to the	(ORD). The			
MGB RO or	Administrative			
through its	Staff (AS) of			
official email at	the ORD shall			
(insert MGB RO	receive the			
official email)	application if it			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	was submitted			
	via email. 1.2. Receive and record		10 Minutes	AS, ORD
	the document using the			
	Document Action			
	Tracking System (DATS)			
	and forward it to the			
	Regional Director (RD).			
	1.3. Endorse the document to the Mine Safety,		15 Minutes	RD, ORD
	Environment and Social Development			
	Division (MSESDD) Chief for			
	evaluation.			
	1.4. Receive and forward the		5 Minutes	Chief, MSESDD
	application to the Mine Safety and			
	Health Section (MSHS) Chief for evaluation.			
	1.5. Receive and forward		5 Minutes	Chief, MSHS
	the application to the MSHS			
	Technical Staff (TS) for			
1.2. The	evaluation. 1.6. Receive,	<u> </u>	1 Day	TS, MSHS
applicant supplies the necessary	review, and evaluate the completeness			
documents if the application	of the application			
is lacking.	and its attachments.			



CLIENT STEPS	AGENCY ACTIONS	FEES TO	BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Note: The p	1.6.1. If the requirements are not complete, the MSHS TS informs the applicant to correct the deficiencies and submit the additional documents. processing time st 1.7. Prepare, approve and sign the order of payment	ops until t	he applic	cant corrects th 1 Day	e deficiencies TS, MSHS Chief, MSESDD Chief, Finance and Administrative
5. The applicant receives the order of payment via email or may claim the order of payment through pick up in the MGB RO.	2.1. Issue the Order of Payment (via email) to the applicant and provide him or her the option to pick up the order of payment if he or she desires to do so.			5 Minutes	Division (FAD) TS, MSHS
The applicant pays the processing fee within seven (7) working Days from receipt of the Order of Payment in bank through MGB Landbank Account Number (insert MGB RO Landbank account number) and send an electronic copy of bank deposit	2.2. Accept and forward the deposit slip/proof of payment to cashier for bank verification via email	Applicat renewal permits: Permit Tempor ary Safety Inspect or's Permit Tempor ary Safety Engine er's Permit	ion or of Fee 1,000 per applic ation 1,000 per applic ation	15 Minutes	AS, MSESDD



CLIENT STEPS	AGENCY ACTIONS	FEES TO	BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
slip/proof of payment to (insert MSESDD email). The original copy of the proof of payment shall be submitted to MGB-RO within five (5) working Days from the date of deposit/transfer . The applicant has the option to pay the processing fee through electronic fund transfer. (this would still be in number 2) (Processing time stops until the payment has been made by the applicant)		Perman ent Safety Engine er's Permit Perman ent Safety Inspect or's Permit Referenc No. Providing New Fe Charges Various of the Mi Geosciel Bureau	2005-08, g for es and for Services nes and		
	2.3. Verify the payment and issue Official Receipt (OR) and forward the original copy of the OR to MSESDD for transmittal to the applicant			15 Minutes	Cashier, FAD
	2.4. Receive the OR from FAD.			5 Minutes	ts, mshs
	2.5. Inform the applicant (via email) that the payment of processing fee has been			30 Minutes	ts, mshs



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	acknowledge d, and coordinates with the applicant the schedule of his or her interview.			
		g time stops until th		
3.1. The applicant undertakes the interview	3.1. Administer the interview to the applicant.		1 Hour	ts, mshs
	3.2. Evaluate the interview of the applicant.		2 Days	ts, mshs
3.2. If the applicant fails either the interview, the applicant is advised to review topics relating to safety and health and could return to the Office the next Day for his or her re- interview	3.2.2. If the applicant fails the interview, the applicant is advised to review topics relating to safety and health and could return to the Office the next Day for his or her re- interview.			
Note: The proc	cessing time stops	until the applican interview	t passes the writ	ten exam and/or
	3.3. Once the applicant passes the interview, the MSHS TS shall prepare the report of the applicant. The MSHS TS shall prepare the		1 Day	ts, mshs



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	letter of approval and the permit of the applicant. The letter of approval, and permit of the applicant are then forwarded to the MSHS Chief.			
	3.4. Review and endorse the evaluation report, letter of approval (or letter of regret), and permit of the applicant (if the applicant passes the evaluation) to the MSESDD Chief.		30 Minutes	Chief, MSHS
	3.5. Review and endorse the evaluation report, letter of approval (or letter of regret), and permit of the applicant(if the applicant passes the evaluation) to the MGB RO RD.		30 Minutes	Chief, MSESDD
	3.6. Review the evaluation report, sign the letter of approval (or letter of		2 Hours	RD, ORD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	regret) and approve the permit of the applicant (if the applicant passes the evaluation). RD then forwards these to the FAD Records Officer for record and releasing.			
4. The applicant receives his or her permit (or the submitted documents as attached in their application).	4.1. Receive and release the signed letter of approval (or letter of regret), and permit of the applicant (if the applicant passes the evaluation).		5 Minutes	Records Officer
Note:	TOTAL	Note: Amount to be paid by the applicant will depend on the type application. (see 2.2)	5 Days, 5 Hours, 55 Minutes	

Evaluation and issuance of Safety Engineer's/Inspectors Permit will • approximately take 5 Days, 5 Hours, and 55 Minutes;

For renewal, the applicant shall undergo the same process except for the written • exam.



Processing of Endorsement of Application for Purchaser's License

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE	PROCESSING	PERSON
		PAID	TIME	RESPONSIBLE
1. Submits the	1.1 Receive and		5 Minutes	Records Officer,
required	record			FAD
documents to	application and			
the	forward			
concerned	documents to			
MGB RO for	the Office of the			
endorsement	Regional Director			
to PNP	(ORD)			
National				
Headquarters				
Camp				
Crame,				
Firearms and				
Explosives				
Division thru				
the Records				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Management Section or Online submission (insert MGB RO official email) copy furnished (insert MSESDD official email)				
	1.10.Receive and record the document using the Document Action Tracking System (DATS) and forward it to the Regional Director		10 Minutes	Staff, ORD
	1.11.Receive and endorse the application/doc ument to the Chief, Mine Safety, Environment and Social Development Division (MSESDD)		2 Hours	Regional Director, ORD
	1.12.Receive and record the application/ document and forwards it to the Chief, MSESDD		15 Minutes	Administrative Staff, MSESDD
	1.13.Receive and forward the application/ document to Chief, Mine Safety and Health Section (MSHS)		5 Minutes	Chief, MSESDD
	1.8 Receive and forward the application/ document to MSHS Technical		5 Minutes	Chief, MSHS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Staff for			
2.1 If submitted	Evaluation. 2.1 Check and		2 Days	Technical Staff
documents are	evaluate the			MSHS
complete,	submitted			
secure Assessment	document.			
Sheet and	2.1.1 If complete,			
Order of	prepare an			
Payment.	assessment sheet			
	and order of			
2.2 If submitted	payment for			
documents are not complete,	application fee			
receive the	2.1.2 If not complete,			
Notice of	a notice of			
Deficiency. Go	-			
back to Step 1.	sent to the client			
	2.2 Review and sign			
	the Order of			Chief, MSESDD
	Payment for			Accountant, FAD
	endorsement to the Cashier's Section			
Note: Processinc	time stops until the clie	nt has complie	ed with the def	iciencies and
payments		·		
3. Pay the	3.1 Accept and	Application	5 Minutes	Administrative
processing fee	submit deposit	Fee:		Staff,
within seven	slip/proof of	PHP		MSESDD
(7)	payment to cashier	1,000.00		
working Days	for bank verification) (a rifi a arti a ra		
from receipt of the Order of	via email	Verification fee:		
Payment.	3.2 Verify payment	PHP		Administrative
Payment may	and issue Official	2,000.00		Staff,
be	Receipt (OR) and	/man/Day		FAD
through bank	forward the	with a		
or	original copy of the	minimum		
online using	OR to MSESDD,	amount of		
the	for transmittal to	PHP		
MGB (HRD)	the client	6,000.00		
Landbank				
Account Number		As per DAO		
(Insert RO		No. 2008-05		
Landbank				
Account				
Number).				
Client				
may also pay				
through the				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
MGB RO cashier. Then, submits e-copy of bank deposit slip/proof of payment to (insert MSESDD email). The original copy of the proof of payment shall be submitted to MGB-RO within five (5) working Days from the date of deposit/transfe r.				
Note: Process 4.Return to MSESDD and present the Official Receipt for confirmation of payment	ing time stops until the o f 4.1 Check the Official Receipt and photocopy for record 4.2 Return Official Receipt to client	client has com payments	plied with the o	deficiencies and Administrative Staff, MSESDD
	4.3 Prepare Travel Order(s) and Letter informing the client regarding the schedule of the verification/inspe ction of explosive magazine		30 Minutes	Technical Staff Mine Safety and Health Section
	 4.4 Review and countersign Travel Order(s) and Letter 4.5 Approve and sign Travel 		10 Minutes 1 Day	Chief, MSHS Chief, MSESDD Regional Director,



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Order(s) and Letter			ORD
5. Receive Letter for the scheduled inspection and verification	5.1 Conduct explosive magazine verification/ inspection		3 Days	Technical Staff Mine Safety and Health Section
	 5.2 Prepare memorandum report and endorsement letter with attached documents 5.2.1 If no deficiency or violation was observed, prepare Memorandum Report, Transmittal Letter and endorsement letter. 5.2.2 If there is a deficiency or violation, prepare memorandum report and action letter recommending compliance to the findings (Note: Processing time stops until the client has complied with the recommendations) 		1 Day	Technical Staff Mine Safety and Health Section
	5.3 Review and countersign the memorandum report and endorsement letter with attached documents		6 Hours	Chief Mine Safety, Environment and Social Development Division
	5.4 Record to Outgoing Logbook the memorandum report and endorsement letter with attached documents and forward to the ORD		15 Minutes	AS, MSESDD
	5.5 Approve the memorandum report		2 Hours	Regional Director,



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	and endorsement letter with attached documents.			Office of the Regional Director
	5.6 Record and forward the endorsement letter with attached required documents to Records Officer for releasing		15 Minutes	Division Records Officer Office of the Regional Director
 6. If no deficiency or violations observed, receive endorsement letter with attached required documents 5.2. If there is a deficiency or violation, receive endorsement letter with attached required documents (back to step 1) 	6.1 Record and release the endorsement letter with attached documents		5 Minutes	Records Officer Finance and Administrative Division
	TOTAL	Application Fee: PHP 1,000.00 Verification fee: PHP 2,000.00 /man/Day with a min amount of PHP 6,000.00	8 Days, 4 Hours, 10 Minutes	



Processing of Endorsement of Application for License to Purchase or Move Explosives

Office or Division:	Mine Safety, Environment and	Social Development Division		
Classification:	Simple			
Type of	G2B - Government to Business	ses Entity		
Transaction:	G2C - Government to Citizen			
Who may avail:	Contractor/Permittee/Permit	Holder/Authorized		
	Operator/Service Contractor	of mining or quarrying operations		
CHECKLIS	T OF REQUIREMENTS	WHERE TO SECURE		
1. Application letter	- 4 Hard	Contractor/Permit Holder		
Copies and 1 Soft C	Copy in PDF File			
2. Latest monthly ex	plosive consumption report - 4			
Hard Copies and 1	Soft Copy in PDF File			
3. Copy of Purchase				
Copies and 1 Soft C	Copy in PDF File			
	ment if the applicant is other			
	der/Permittee - 4 Hard			
Copies and 1 Soft C				
1. PNP Form No. 6		Philippine National Police (PNP)		
Copies and 1 Soft C	· ·			
	Commander Endorsement - 4			
	Soft Copy in PDF File			
•	ng scheme prepared by a	Licensed Mining Engineer		
•	gineer justifying the legitimate			
use of the explosive				
Copies and 1 Soft C	Copy in PDF File			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submits the required documents to the concerned MGB RO for endorsement to PNP National Headquarters Camp Crame, Firearms and	1.1 Receive and record application and forward the documents to the Office of the Regional Director (ORD)		5 Minutes	Records Officer FAD
Explosives Division thru the Records Management Section or Online submission <u>(insert MGB</u> <u>RO official</u>				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<u>email)</u> copy furnished <u>(insert</u> <u>MSESDD</u> official email)				
	1.2 Receive and record the document using the Document Action Tracking System (DATS) and forward to the Regional Director		15 Minutes	AS, ORD
	1.3 Receive and endorse the document to the Chief, Mine Safety, Environment and Social Development Division (MSESDD)		2 Hours	Regional Director, ORD
	1.4 Receive and record the application/ document and forward to the Chief, MSESDD		15 Minutes	AS, MSESDD
	1.5 Receive and forward the application/ document to Chief, Mine Safety and Health Section (MSHS)		5 Minutes	Chief, MSESDD
	1.6 Receive and forwards the application/ document to MSHS Technical Staff for Evaluation.		5 Minutes	Chief, MSHS
2.1 If submitted documents is complete, secure Assessment	2.1 Check and evaluate the submitted required document.		1 Day	Technical Staff, MSHS
Sheet and Order of Payment. 2.2 If submitted	2.1.1 If complete, prepare an assessment sheet and order of payment for			
documents is not complete, receive the	application fee			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Notice of Deficiency. Go back to Step 1.	 2.1.2 If not complete, a Notice of Deficiency shall be sent to the client 2.2 Review and sign the Order of payment for endorsement to the Cashier's Section 		15 Minutes	Chief, MSESDD Accountant, FAD
Note: Process	ing time stops until the o r	client has cor	nplied with the o	deficiencies and
3. Pay the processing fee within seven (7) working Days from receipt of the Order of	3.1 Accept and submit deposit slip/proof of payment to cashier for bank verification via email	Processing Fee: PHP 300.00 As DAO No. 2005- 08	15 Minutes	Administrative Staff, MSESDD
Payment. Payment may be through bank or online using the MGB (HRD) Landbank Account Number (Insert RO Landbank Account Number). Client may also pay through the MGB RO cashier. Then, submits e-copy of bank deposit slip/proof of payment to (<i>insert MSESDD</i> <i>email</i>). The original copy of the proof of payment shall	3.2 Verify payment and issue Official Receipt (OR) and forward the original copy of the OR to MSESDD, for transmittal to the client		15 Minutes	Administrative Staff, Finance and Administrative Division



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
be submitted to MGB-RO within five (5) working Days from the date of deposit/transfe r				
Note: Process	ing time stops until the « ۲	client has coi payments	mplied with the	deficiencies and
4.Return to MSESDD and present the Official Receipt for confirmation of payment	 4.1 Check the Official Receipt and photocopy for record 4.2 Return Official Receipt to client 		5 Minutes	AS, MSESDD
	 4.3 Prepare an MSESDD Action Slip and endorsement letter with attached documents 4.4 Attach MSESDD Action Slip as a required document to the endorsement letter 		2 Hours	TS, MSHS
	4.5 Review and countersign the endorsement letter with attached required documents		6 Hours	Chief Mine Safety, Environment and Social Development Division
	4.6 Record to Outgoing Logbook the endorsement letter with attached documents and forward to the ORD		15 Minutes	Administrative Staff, MSESDD
	4.7 Approve the endorsement letter with attached documents		2 Hours	Regional Director, Office of the Regional Director



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	4.8 Record and forward the endorsement letter with attached required documents to Records Officer for releasing		15 Minutes	Division Records Officer Office of the Regional Director
5. Receive endorsement letter with attached required documents	5.1 Record and release the endorsement letter with attached documents		5 Minutes	Records Officer Finance and Administrative Division
	TOTAL	Processing Fee: PHP 300.00	2 Days 5 Hours, 35 Minutes	



Processing of Endorsement of Application for Blaster's Foreman License

Office or Division:	Mine Safety, Environment and	d Social Development Division		
Classification:	Complex			
Type of	G2C - Government to Citizen			
Transaction:				
Who may avail:	Contractor/Permittee/Permit	Holder/Authorized		
	Operator/Service Contractor	of mining or quarrying operations		
CHECKLIS	T OF REQUIREMENTS	WHERE TO SECURE		
1. Duly filled-up MG	B Form No. 15-6 or Foreman's	Client Records		
License Application	Form - 3 Hard			
Copies and 1 Soft C	opy in PDF File			
2. Personal History	Statement filled out, signed			
under oath				
	License ID for licensed Mining	Professional Regulations		
	jistered mine/ quarry foreman	Commission (PRC)		
	I 1 Soft Copy in PDF File			
	oyer's Purchaser's License	Client's Employer		
2. Certification of Em	ployment			
Drug Test Report		Authorized Drug Testing Center		
1. PNP Form No. 6 - 3		Philippine National Police (PNP)		
Copies and 1 Soft C				
	commander Endorsement - 3			
Hard				
	opies and 1 Soft Copy in PDF File			
Clearances		Municipal Mayor, Chief of Police,		
		Municipal Judge and NBI		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the	1.1 Receive and		5 Minutes	Records Officer
required	record			FAD
documents to	application and			
the	forward the			
concerned	documents to			
MGB RO for	the Office of the			
endorsement	Regional Director			
to PNP	(ORD)			
National				
Headquarters				
Camp				
Crame,				
Firearms and				
Explosives				
Division thru				
the Records				
Management				
Section or				
Online				
submission				
(insert MGB				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<u>RO official</u> <u>email)</u> copy furnished <u>(insert</u> <u>MSESDD</u> <u>official email)</u>				
	1.2 Receive and record the document using the Document Action Tracking System (DATS) and forward to Regional Director		15 Minutes	Administrative Staff, ORD
	1.3 Receive and endorse the document to the Chief, Mine Safety, Environment and Social Development Division (MSESDD)		2 Hours	Regional Director, ORD
	1.4 Receive and record the application/ document and forward to the Chief, MSESDD		15 Minutes	Administrative Staff, MSESDD
	1.5 Receive and forward the application/ document to Chief, Mine Safety and Health Section (MSHS)		5 Minutes	Chief, MSESDD
	1.6 Receive and forward the application/ document to MSHS Technical Staff for Evaluation.		5 Minutes	Chief, MSHS
 2.1 If submitted documents is complete, secure Assessment Sheet and Order of Payment. 2.2 If submitted documents is not complete, 	 2.1 Check and evaluate the submitted required document. 2.1.1 If complete, prepare an assessment sheet and order of payment for application fee 		1 Day	Technical Staff Mine Safety and Health Section



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
receive the Notice of Deficiency. Go back to Step 1.	 2.1.2 If not complete, a Notice of Deficiency shall be sent to the client 2.2 Review and sign the Order of payment for endorsement to the 			
3. Pay the processing fee within seven (7) working Days from receipt of the Order of Payment. Payment may be through bank or online using the MGB (HRD) Landbank Account Number (Insert RO Landbank Account Number). Client may also pay through the MGB RO cashier. Then, submits e-copy of bank deposit slip/proof of payment to (<i>insert MSESDD</i> <u>email</u>). The original copy of the proof of payment shall be submitted to MGB-RO within	Cashier's Section 3.1 Accept and submit deposit slip/proof of payment to cashier for bank verification via email 3.2 Verify payment and issue Official Receipt (OR) and forward the original copy of the OR to MSESDD, for transmittal to the client	Application Fee: PHP 500.00	5 Minutes	Chief, FAD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
five (5) working Days from the date of deposit/transfe r				
4.Return to MSESDD and present the Official Receipt for confirmation of payment	 4.1 Check the Official Receipt and photocopy for record 4.2 Return Official Receipt to client 		5 Minutes	Administrative Staff, MSESDD
5. Take the Blaster's Foreman Examination	5.1 Conduct Blaster's Foreman Examination		2 Hours	Technical Staff, Mine Safety and Health Section
 6.1 If passed, receives confirmation and proceed to next step 6.2 If failed, resubmits application after 3 months and go back to Step 1 	 6. Check the exam 6.1 If passed, inform the client and proceed to the next step 6.2 If failed, inform the client to retake after 3 months upon resubmission of application thru a letter 		1 Day	Technical Staff Mine Safety and Health Section
	6.3 Prepare checklist and letter of endorsement to PNP with attached required documents		1 Day	Technical Staff Mine Safety and Health Section
	6.4 Review and countersign the completed checklist and endorsement letter to PNP with attached documents		6 Hours	Chief, Mine Safety, Environment and Social Development Division
	6.5 Record to Outgoing Logbook the completed checklist and endorsement letter to PNP with attached documents		15 Minutes	AS, MSESDD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	6.6 Approve the letter of endorsement to PNP with attached documents		2 Hours	Regional Director Office of the Regional Director
	6.7 Record and forward the endorsement letter with attached documents to Records Officer for releasing		15 Minutes	Division Records Officer Office of the Regional Director
7. Receive endorsement letter with attached required documents	7.1 Record and release the endorsement letter with attached documents		5 Minutes	Records Officer Finance and Administrative Division
	TOTAL	Processing Fee: PHP 300.00	4 Days, 5 Hours and, 35 Minutes	
Note: Renewal will follow the same process except for Steps 5 to 6.2 (conduct of examination)				



Processing, Evaluation and Approval of the Safety and Health Program

Office or Division:	Mine Safety, Environment and Social Development Division						
Classification:	Complex						
Type of	G2B – Government to Businesses						
Transaction:	G2C – Government to Citizen						
	G2G – Government to Government						
Who may avail:	Contractor/Permit Holder/Permittee						
CHECKLIST	OF REQUIREMENTS			VHERE T	O SECURE		
1. Endorsement Lett	1. Endorsement Letter – 1 Hard Copy and 1 Soft Contractor/ Permittee/ F						
Copy in PDF File			Holder				
2. Safety and Heal	th Program (SHP) –	2 Hard					
Copies and 2 Soft	Copies in PDF File						
	AGENCY	FEES TO	PROCE	SSING	IG PERSON		
CLIENT STEPS	ACTIONS	BEPAID			RESPONSIBLE		
1. Contractor/	1.1 Receive and		5 Min		Records Officer,		
Permittee/ Permit	endorse the		0 ///	0105	Finance and		
Holder submits the	proposed SHP				Administrative		
proposed SHP to	to the Office				Division (FAD)		
the MGB Regional	of the						
Office (MGB RO)	Regional						
Options:	Director (ORD)						
a. Submission thru the							
Records							
Management							
Section							
b. Online submission							
of soft copies of							
the Endorsement							
Letter and SHP thru							
(insert email of							
<u>MGB ROJ</u> copy							
furnished the							
MSESDD RO thru							
(insert email of							
MSESSD ROJ							
<u>MI3E33D ROJ</u>							
	1.2 Receive and		10 Mir	nutes	Administrative		
	record the		101411		Staff, ORD		
	document						
	using the						
	Document						
	Action						
	Tracking						
	System (DATS)						
	and forwards						
	to Regional						
	Director						
	1.3 Endorse the		0110		Pagianal		
			2 Hc	0015	Regional Director		
	document to				Director,		
	the Chief,				ORD		



CLIENT STEPS	AGENCY	FEES TO	PROCESSING	PERSON
	ACTIONS	BE PAID	TIME	RESPONSIBLE
	Mine Safety,			
	Environment			
	and Social			
	Development			
	Division			
	(MSESDD)			
	1.4 Receive and		15 Minutes	Administrative
	endorse the			Staff,
	application/			MSESDD
	document			
	and forwards			
	to the Chief,			
	MSESDD			
	1.5 Receive and		5 Minutes	Chief, MSESDD
	forward the			
	application/			
	document to			
	Chief, Mine			
	Safety and			
	Health Section			
	(MSHS) 1.6 Receive the		5 Minutes	Chief MSUS
			5 Minutes	Chief, MSHS
	application/			
	document			
	and forward			
	the same to			
	MSHS			
	Technical Staff			
	(TS) for review			
	and			
	evaluation			
	1.7 Receive,		5 Days	Technical Staff
	review and			(TS), MSHS
	evaluate the			
	completeness			
	of the			
	proposed SHP			
	as to its form			
	and			
	substance			
	using the SHP			
	Evaluation			
	Sheet			
2.1 If the program	2.1.1. If the SHP Is		1 Day	ts, mshs
conforms to the	in order, the TS			
standards as	prepares the			
provided in DAO	Evaluation			
2010-21, DAO 2000-	Report and			
98 and	Certificate of			
Memorandum	Approval			
Circular No. 2021-	(CoA) with			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
006, SHES Manual,	Endorsement			
proceed to the	Letter, and			
next step.	endorses it to			
	the MSHS			
2.2 If the program	Chief			
requires revisions or	2.1.2. If the SHP			
additional	requires			
information, the	revision, TS			
Contractor/	prepares			
Permittee/ Permit	Communicatio			
Holder receives	n Letter			
Communication	indicating the			
Letter containing	identified			
the identified	deficiencies			
deficiencies and	and			
recommendations.	recommendati			
Then, submits the	ons and			
revised SHP	endorses it to			
incorporating the	the MSHS Chief			
recommendations.	2.2 Review the			
Revised document	CoA /		30 Minutes	Chief, MSHS
shall undergo the	Communicati			
procedures from	on Letter to			
1.1 to 1.7.	Contractor/			
	Permittee/			
	Permit Holder			
	and forward			
	to the MSESDD Chief;			
	2.3 Review and			
	endorse the			
	CoA/			
	Communicati		15 Minutes	Chief, MSESDD
	on Letter to			
	the Regional			
	Director for			
	comments/			
	signature			
	2.4 Approve and			
	sign the CoA/			
	Communicati		2 Hours	Regional Director
	on and			
	transmit the			
	same to the			
	MSESSDD.			
	2.5 Records and			
	maintains a			
	copy of the			
	CoA and		1 Hour	Administrative
	forwards the			Staff, MSESDD
	CoA with			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Communicati			
	on Letter to			
	the Records			
	Unit - FAD for			
	releasing;			
	2.6 Inputs			
	transaction to			
	the database			
	of outgoing		10 Minutes	Records Officer,
	documents			FAD
	and places			
	bar code on			
	the document			
Note: Processing time	-	pr/permit ho	lder/permittee s	ubmits the
proposed SHP with rev			Γ	
3. Contractor/	3.1 Release		10 Minutes	Records Officer
Permittee/Permit	CoA/			FAD
holder receives the	Communicati			
CoA with	on Letter			
Endorsement Letter				
	TOTAL	None	6 Days, 7	
			Hours, 45	
			Minutes	



Evaluation of Annual Environmental Protection and Enhancement Programs

Office or Division:	Mine Safety, Environment and Social Development Division			
Classification:	Highly Technical			
Type of	G2B – Government to Businesses			
Transaction:				
Who may avail:	All Mining Contractors/Permittees/Permit Holders	5		
CHECKLI	IST OF REQUIREMENTS WHERE TO	SECURE		
Annual Environ	nmental Protection and Contractor/Permi	t		
Enhancement Prog	gram/MGB Form No. 16-3 – 1 Holder/Operator			
Hard copy and 1 S	Soft Copy in PDF File			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Submit the proposed AEPEP to the MGB Regional Office (MGB- RO) through	1.1 Receive and endorse the proposed AEPEP to the Office of the Regional Director (ORD)		5 Minutes	Records Officer, Finance and Administrative Division (FAD)
(insert MGB RO official email) copy furnished (insert MSESDD official email)	1.2 Receive and record the document using the Document Action Tracking System (DATS) and forward to Regional Director		10 Minutes	Administrative Staff, ORD
	1.3 Endorse the document to the Chief, Mine Safety, Environment and Social Development Division (MSESDD)		2 Hours	Regional Director, ORD
	1.4 Receive and endorse the application/ document and forward to the Chief, MSESDD		15 Minutes	Administrative Staff, MSESDD
	1.5 Receive and forward the application/ document to Chief, Mine Environmental Management Section (MEMS)		5 Minutes	Chief, MSESDD
	1.6 Receive the application/ document and forward the same to MEMS Technical Staff (TS)		5 Minutes	Chief, MEMS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	 1.7 Receive, review and evaluate the completeness of the proposed AEPEP (including attachment) as to its form in accordance with MGB Form 16-3. 1.8 Forward through email the proposed AEPEP to all the Mine Rehabilitation Fund Committee (MRFC) Members for comments 		2 Days	TS, MEMS
	ng time stops while MRF nts to MSESDD (7 Days)	C member	s review the prop	oosed AEPEP and
	1.9 Evaluate and consolidate the comments of the MRFC and MEMS on the proposed AEPEP as to its content and substance and recommend to convene the MRFC for a Special Meeting before the end of the year for the deliberation of the proposed AEPEP		1 Day	TS, MEMS Chief, MEMS Chief, MSESDD
	 1.8. Prepare the following action document for the meeting of the MRFC on the proposed AEPEP: Notice of Meeting to the MRFC members; and Letter-invitation to the 		1 Day	TS, MEMS/ Secretariat, MRFC
	the Contractor/			Chief, MEMS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Permit Holder			Chief, MSESDD
	1.9. Review the Notice of Meeting and Letter of Invitation;			Regional Director, ORD
	1.10. Review and sign the Letter of Invitation and Notice of Meeting and transmits the same to MSESDD;			TS, MEMS/MRFC Secretariat
	 1.11. Transmit through e-mail the following: Notice of Meeting to MRFC members; and Letter of invitation to the Contractor/ 			
	Permit Holder			
2. Present the proposed AEPEP	2.1 Conduct virtual Special MRFC Meeting for the presentation, review and deliberation of the proposed AEPEP	<u></u>	4 Hours	Members, MRFC; Contractor/Permi t Holder
	ements are complete, th (Note 4); Then, procee			pproving the
	2.1. Prepare the Minutes of Meeting 2.2. Prepare Letter to Contractor/Pe rmit Holder providing Minutes of		3 Days	TS, MEMS



CLIENT STEPS	AGENCY	ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	MRF0 cont com the p	aining the ments on proposed			Chief, MEMS
	Lette Cont	ew the			Chief, MSESDD
	endo MRF0 the L Cont rmit I	ew and orse to C Chair etter to tractor/Pe Holder; ew and			MRFC Chair/Regional Director
	to Cont rmit H and the s the N	the Letter ractor/Pe Holder transmits ame to ASESDD eleasing;			
	2.7. Rece signe 2.8. Trans throu the L Cont	eive the ed Letter;		15 Minutes	ts, mems
Note 3: Processi AEPEP with revis	ng time stop		actor/perm	nit holder submit	s the proposed
Step 3. Submit the proposed AEPEP with revisions through <u>(insert</u> <u>official MGB</u> <u>RO email)</u>	3.1. Rece endo throu the p AEPE	ugh e-mail proposed P with ons to		1 Day	Administrative Staff, ORD
	3.2. Rece endo throu the p AEPE revisi	eive and			Chief, MSESDD
	3.3. Trans				Chief, MEMS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	the proposed AEPEP with revisions to TS MEMS, for review.			
	3.4 Receive and evaluate the proposed AEPEP with revisions;		2 Days	ts, mems
	 3.5. Consolidate the evaluation reports on the proposed AEPEP with revisions for second presentation during the MRFC meeting; 3.6. Prepare the following action document for the second deliberation of the proposed AEPEP with revisions during the MRFC meeting: Notice of Meeting to the MRFC members; and Letter-invitation to the Contractor/P ermit Holder 3.7. Review the Notice of Meeting and Letter of Invitation by the TS Head; 		1 Day	TS MEMS/MRFC Secretariat



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	 3.8. Review and sign the Notice of Meeting and Letter of Invitation; 3.9. Transmit through e-mail the following: Notice of Meeting with the soft copy of the proposed AEPEP with revisions; and Letter of invitation to Contractor/P ermit Holder; 			
	 3.10. Conducts virtual deliberation of the proposed AEPEP with revisions for final comments; If there are still lacking requirements, return to step 3 to incorporate the lacking requirements; If requirements are complete, the TS prepares Resolution approving the proposed AEPEP 		1 Day See Note 3	Members Mine Rehabilitation Committee; Mine Contractor/Permi t Holder
Note 4: Processi AEPEP.	ng time stops until MRFC 3.11. Prepare the	`members .	sign the Resoluti	on approving the MEMS Technical
	following documents:			Staff



 Final Evaluation Report Memorandum to MRFC Chair recommendin g the issuance of the Certificate of Approval (CoA) by the MRFC CoA Letter of endorsement to Contractor/Pe rmit Holder Review the prepared documents and endorse the same to the Office of 		4 Hours	Chief, MEMS Chief, MSESDD
12 Review the prepared documents and endorse the same to		4 Hours	
the Regional Director			
13 Review and sign the prepared documents and transmit the same to		2 Hours	Regional Director, ORD
14 Record and transmit the same documents to the Contractor/Per mit Holder, through courier TOTAL	None	15 Minutes 14 Days, 5 Hours, and 10	Records Officer FAD
	prepared documents and transmit the same to <u>MSESDD</u> 14 Record and transmit the same documents to the Contractor/Per mit Holder, through courier	prepared documents and transmit the same to MSESDD 14 Record and transmit the same documents to the Contractor/Per mit Holder, through courier	prepared documents and transmit the same to MSESDD 14 Record and transmit the same documents to the Contractor/Per mit Holder, through courier TOTAL None 14 Days, 5

 Evaluation and approval of AEPEP with revisions will take 14 Days, 5 Hours, 10 Minutes (2 cycles)



Processing, Evaluation and Approval of 5-Year and Annual Social Development and Management Program, and Community Development Program

Office or Division:	Mine Safety, Environmer	Mine Safety, Environment and Social Development Division				
Classification:	Highly Technical					
Type of	G2G - Government to G	overnment				
Transaction:	G2B – Government to Bu	usinesses				
Who may avail:	All					
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE				
Management F	I Development and Program (SDMP) – 3 Hard oft Copy in PDF File	Contractor/Permit Holder				
2. Annual SDMP (A and 1 Soft Cop	ASDMP) – 3 Hard copies y in PDF File	Contractor/Permit Holder				
,	velopment Program copies and 1 Soft Copy	Contractor/Permit Holder/Permittee				
Note 1. The	e 5-Year SDMP, ASDMP ai	nd CDP have the same process.				

		FEES TO BE	PROCESSING	PERSON
CLIENT STEPS	AGENCY ACTIONS	PAID	TIME	RESPONSIBLE
1.Contractor/ Permit Holder submits (hardcopy or electronic file thru online) the proposed 5- Year SDMP/ASDM P/CDP to the MGB Regional Office (MGB-RO) (insert MGB RO official email) copy furnished (insert MSESDD official email)	1.1 Receive and endorse the proposed 5-Year SDMP/ASDMP/C DP to the Office of the Regional Director (ORD)		5 Minutes	Records Officer Finance and Administrative Division (FAD)
	1.14.Receive and record the document using the Document Action Tracking System (DATS)		10 Minutes	Staff, ORD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	and forwards to Regional Director			
	1.15.Review and endorse the document to the Chief, Mine Safety, Environment and Social Development Division (MSESDD)		15 Minutes	Regional Director, ORD
	1.16.Receive and endorse the document and forwards to the Chief, MSESDD		15 Minutes	Administrative Staff, MSESDD
	1.17.Receive and forward the document to Chief, Social Development Section (SDS)		5 Minutes	Chief, MSESDD
	1.9 Receive the document and forward the same to SDS Technical Staff (TS), for review.		5 Minutes	Chief, SDS
	1.7 Receive, revies and evaluate the completeness of the proposed 5- Year SDMP/ASDMP/CD P(including attachment) as to its form in accordance with the SDMP/ASDMP/CD P annotated outline		1 Day	TS, SDS
	1.8. Evaluate the proposed SDMP/ASDMP/CD P as to the content and substance and		5 Days	TS, SDS Chief, SDS Chief, MSESDD
	recommends to			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	convene a Special Meeting with technical experts, if necessary for the evaluation of the SDMP/ASDMP/CD P.			
	 1.9. Prepare the following action document for the meeting: Evaluation Report Letter of invitation to the Contractor/Per mit Holder/Permitte e for presentation of the proposed SDMP/ASDMP/ CDP Letter to identified technical experts, if necessary. 1.10. Review the Letters of Invitation; 		1 Day	TS, SDS Chief, SDS Chief, MSESDD
	 1.11. Review and sign the Letters of Invitation and transmits the same to MSESDD; 1.12. Record and release the Letters of Invitation 1.13. Transmit the Letters of invitation through courier and online to the Contractor/Pe rmit 		1 Day	Regional Director, ORD Administrative Staff, MSESDD Records Officer, FAD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Holder/Permitt ee/Technical Experts			
	Processing time stops un			
Step 2. Present the proposed SDMP/ASDM P/CDP	Holder/Permittee confin 3.2 Conduct virtual Special Meeting for the review and deliberation of SDMP/ASDMP/C DP	ms the attend	1 Day	TS, SDS Chief, SDS Chief, MSESDD RD, ORD Contractor/Per mit Holder/Permitte e Technical
Note 3. If th	 e requirements are con	nplete, the M	IGB RO will issue	Experts Certificate of
	-	roceed to St		TS, SDS
	Contractor/Permit Holder/Permittee informing them of the result of deliberation and providing timeline for resubmission of SDMP/ASDMP/CD P 3.4 Review and initial the letter for the Contractor/Permit Holder/Permittee			Chief, SDS Chief, MSESDD
	 3.5 Review and sign the letter for the Contractor/Permit Holder/Permittee and transmit the same to MSESDD 3.6 Record and release the Letter to Contractor/Permit Holder/Permittee 3.7 Transmit through courier and email the signed Letter to Contractor/Permit Holder/Permittee 		1 Day	Regional Director, ORD Administrative Staff, MSESDD Records Officer, FAD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	ssing time stops until Co			
proposed SDM	P/ASDMP/CDP with rev		DAO 2010-21, it	should be within
Step 3.	3.1 Receive and	<u>10 Days)</u>	1 Day	Records Officer,
Contractor/P	endorse		T DQy	FAD
ermit	(hardcopy or			
Holder/Permitt	electronic file			
ee submits	thru online)			
(hardcopy or	proposed			
electronic file	SDMP/ASDMP/C			
thru online) the proposed	DP with revisions to Regional			Chief, MSESDD
SDMP/ASDMP	Director and			
/CDP with	MSESDD;			
revisions	3.2 Receive and			
(insert official	endorse			
MGBRO	(hardcopy or			
email)	electronic file			
	thru online) the			Chief, SDS
	proposed			
	SDMP/ASDMP/C			
	DP with revisions			
	to Chief, SDS			
	3.3Transmit			
	(hardcopy or electronic file			
	thru online) the			
	proposed			
	SDMP/ASDMP/C			
	DP with revisions			
	to TS SDS, for			
	review.			
	3.4Receive and		2 Days	TS, SDS
	evaluate the			Chief, SDS
	proposed			
	SDMP/ASDMP/C			
Note 5 If the	DP with revisions; revised document is al	l Iready comp	lete proceed to	Sten 3.5 if the
	cument needs further n			
	3.5 Prepare the final		1 Day	TS, SDS
	Evaluation report,			
	Memorandum for			
	RD endorsing the			
	Certificate of			
	Approval (CoA), CoA and Letter of			
	endorsement to			
	Contractors/Permi			
	t			
	Holders/Permittee			Chief, SDS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	3.6 Review the Certificate of Approval and the Letter			Chief, MSESDD
	3.7 Review and sign the Certificate of Approval and Letter and transmit the same to MSESDD		1 Day	Regional Director, ORD
	3.8Record and release the CoA and Letter			Administrative Staff, MSESDD Records Officer, FAD
	3.9 Transmit through email the signed Certificate of Approval and Letter			
	TOTAL	None	16 Days, 55 Minutes	

 Evaluation and approval of SDMP/ASDMP/CDP without revisions will take11 working Days, 55 Minutes

• Evaluation and approval of SDMP/ASDMP/CDP with revisions will take 16 working Days, 55 Minutes (2 cycles)

• Within 30 Days upon approval of the SDMP, the Contractor/Permit Holder is required to have a Memorandum of Agreement (MOA) with the host and neighboring communities and register the same with MGB RO (not included in the process).



Processing and Issuance of Certificate of Environmental Management and Community Relations Record (CEMCRR)

A Certificate of Environment and Community Relations Record (CEMCRR) is one of the requirements in the approval of Exploration Permit, Mineral Agreements, Financial and Technical Assistance Agreement, Quarry or Commercial/ Industrial Sand and Gravel Permit, and Mineral Processing Permit. A CEMCRR is the applicant's proof of satisfactory environmental management and community relations in its past mineral resource use ventures (Section 167-A of DENR Administrative Order No. 2010-21).

Application for CEMCRR shall be filed by the applicant on the Mines and Geosciences Bureau (MGB) Regional Office (RO) concerned, where it has past mineral resource use or mining-related ventures, except for foreign-owned and/or controlled corporation wherein the application shall be filed in the MGB RO concerned where the present mining-related venture is located.

Office or Division:	Mine Safety, Environment and Soc	ial Development Division		
Classification:	Complex			
Type of Transaction:	G2B – Government to Businesses			
	G2C - Government to Citizen			
Who may avail:	Applicants of mining and minerc			
	have ventured to any resource	extractive industry such as		
	mining or quarrying.			
CHECKLIST OF REQUIR		WHERE TO SECURE		
	d/or controlled corporation			
	copies and a soft copy of the	Client Records; Contractor/ Permit Holder/ Permittee		
Application for CE		remii Holdel/ reminee		
For foreign-owned an	d/or controlled corporation			
	opies and a soft copy of the	Client Records; Contractor/		
Application for CE		Permit Holder/ Permittee		
	vies and a soft copy of documents			
•	e "satisfactory performance"			
•	nvironmental management and			
community relation	ns in foreign-based operations			
2 Three (2) hard				
. ,	copies and a soft copy y the Embassy in the Philippines of			
-	ensuring that all financial, technical,			
	cial, and legal responsibilities as			
	ippine laws, rules, and regulations			
,	and effectively performed and			
complied with.				



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the required documents to the MGB RO concerned. (Hard copies via courier; soft copy via <u>Official</u> <u>email of</u> <u>MGB RO)</u>	1.1. Receive, record, and forward the application documents to the Office of the Regional Director (ORD).		5 Minutes	Records Officer Finance and Administrative Division (FAD)
	1.2. Record and forward the application documents to the Regional Director.		30 Minutes	Administrative Staff ORD
	1.3. Receive and endorse the application documents to the Mine Safety, Environment and Social Development Division (MSESDD).			Regional Director ORD
	1.4. Record and forward the application documents to the Chief, MSESDD.			Administrative Staff ORD
	1.5. Receive and forward the application documents to the Chief, Mine Environmental Management Section (MEMS)		10 Minutes	Chief MSESDD
	1.6. Receive and forward the application documents to the Technical Staff of MEMS.			Chief MEMS
	 7. Check the submitted application documents. Prepare an Order of Payment for the application fee. 		1 Hour	Technical Staff MEMS



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	1.8. Review and initial the Order of Payment.			Chief MEMS
	1.9. Review and sign the Order of payment and forward the Order of Payment to FAD.			Chief MSESDD
	1.10. Review, sign and forward the Order of payment to the Cashier.		20 Minutes	Accountant Finance Section FAD
	1.11. Provide an electronic copy of the signed Order of Payment to MSESDD.			Cashier FAD
	 Email the electronic copy of the Order of Payment to the applicant. 		5 Minutes	Technical Staff MEMS
	ing time stops after the Orde the Deposit Slip/Proof of po			
required fee within seven (7) working	 2.1. Accept deposit slip/ proof of payment via email. 2.2. Verify payment and issue Official Receipt (OR) and forwards the OR to MSESDD. 	Application Fee: PHP 5,000.00 per application PD 1856 Fee: PHP 20.00	15 Minutes	Cashier FAD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
address of the MGB <u>RO</u> concerned.				
	2.3. Checks and records the OR.2.4. Emails an electronic copy of the OR to the applicant.		15 Minutes	Technical Staff MEMS
	3. Coordination with Envir Office Concerned	onmental Mo	anagement Bu	ıreau Regional
	3.1. Prepares a memorandum to the Environmental Management Bureau (EMB) Regional Office (RO) requesting assistance for Environmental Management and Community Relations Record (EMCRR) assessment/ evaluation/ validation/ survey.		30 Minutes	Technical Staff MEMS
	3.2. Review and initial the memorandum to EMB RO.		30 Minutes	Chief MEMS and Chief MSESDD
	3.3. Records and forwards to ORD the prepared memorandum to EMB RO.			Staff MSESDD
	3.4. Records and forwards to the Regional Director, the memorandum to EMB RO, for signature.		2 Hours and 20 Minutes	Staff ORD
	3.5. Reviews and signs the memorandum to EMB RO.			Regional Director ORD
	3.6. Records and returns to MSESDD, the memorandum to EMB			Staff ORD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	RO, for record and release.			
	3.7. Records and forwards to FAD, the memorandum to the EMB RO, for release.		15 Minutes	Staff MSESDD
	3.8. Records and releases the memorandum to EMB RO thru email and courier.		5 Minutes	Records Officer FAD
resume after resume after fi	ssing time stops after the m receiving the response me ve (5) Days from the release the said agency).	morandum fi e of the mem	rom EMB RO orandum once	(Processing will
	4. Evaluation/validation of	f EMCRR appl		ſ
	4.1. Records and forwards the response memorandum to the ORD.		5 Minutes	Staff FAD
	4.2 Records and forwards the response memorandum to the Regional Director.		30 Minutes	Staff ORD
	4.3 Receives and endorses the response memorandum to the MSESDD.			Regional Director ORD
	4.4 Records and forwards the response memorandum to the MSESDD.			Staff ORD
	 4.5 Prepares Travel Order(s) for EMCRR validation/survey. 4.6 Conducts EMCRR assessment/ evaluation/validation/ survey. 	Verification Fee: PHP 1,000.00/ man-Day (Section 260 of DAO No. 2010-21)	3 Days and 10 Minutes	Technical Staff MSESDD
5. (Issuance of CEMCRR/	5.1 Prepares the necessary/applicable documents with		4 Hours	Technical Staff MSESDD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Notice Letter)	attachments (Accomplished assessment/evaluation form, OR, etc.).			
	5.1.1 If the report shows an unsatisfactory rating from one (1) or more Offices concerned, a notice letter for not issuing CEMCRR is prepared.			
	5.1.2 If the report shows a satisfactory rating from all Offices concerned, the CEMCRR and transmittal letter to the applicant are prepared.			
	5.2 Reviews and countersigns the notice letter/ CEMCRR and transmittal letter to the applicant and endorse it to the ORD for approval.		1 Hour	Chief MEMS and Chief MSESDD
	5.3 Records and forwards to ORD the notice letter/ CEMCRR and transmittal letter to the applicant.			Staff MSESDD
	5.4 Records and forwards to the Regional Director the notice letter/ CEMCRR and transmittal letter to the applicant.		2 Hours and 20 Minutes	Staff ORD
	5.5 Reviews and approves the prepared notice letter/ CEMCRR and transmittal letter to the applicant.			Regional Director ORD
				Staff



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	5.6 Records and forwards to the MSESSDD the notice letter/ CEMCRR and transmittal letter to the applicant.			ORD
	5.7 Records and forwards to the FAD, the notice letter/ CEMCRR and transmittal letter to the applicant (with attachments), for record and release.		5 Minutes	Staff MSESDD
	5.8 Records and releases the notice letter/ CEMCRR and transmittal letter to the applicant (with attachments) thru email and courier.		30 Minutes	Records Officer FAD
	TOTAL	Application Fee: PHP 5,000.00 per application PD 1856 Fee: PHP 20.00	4 Days, 7 Hours	
		Verification Fee: PHP 1000.00/ man-Day (Section 260 of DAO No. 2010- 21)		



Processing and Issuance of Certificate of Exemption in lieu of Certificate of Environmental Management and Community Relations Record (CEMCRR)

A Certificate of Exemption (COE) will be issued by MGB Regional Offices, in lieu of the CEMCRR, to an applicant with no past mineral resource use or mining related ventures. (Section 167-A of DENR Administrative Order No. 2010-21)

Application for COE shall be filed by the applicant on the Mines and Geosciences Bureau (MGB) Regional Office (RO) concerned, where the present mining-related venture is located/proposed to be located.

Office or Division:	Mine Safety, Environment and	Social Development Division
Classification:	Simple	
Type of Transaction:	G2B – Government to Busines	ses
	G2C - Government to Citizen	
Who may avail:	Applicants of mining/mineral processing operations who	
	have not ventured to any resource extractive industry such	
	as mining or quarrying	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
1. Three (3) hard copies and a soft copy of the		Client Records; Contractor/
Application for CEMCRR/COE		Permit Holder/ Permittee
2. Three (3) hard copies and a soft copy Affidavit of		
Non-Operation		

		FEES TO BE	PROCESSING	PERSON
CLIENT STEPS	AGENCY ACTIONS	PAID	TIME	RESPONSIBLE
4. Submit the required documents to the MGB RO concerned. (Hard copies via courier; soft copy <u>via</u> <u>Official</u> <u>email of</u> <u>MGB RO</u>)	4.1. Receive, record, and forward the application documents to the Office of the Regional Director (ORD).		5 Minutes	Records Officer Finance and Administrative Division (FAD)
· · · · ·	 4.2. Record and forward the application documents to the Regional Director. 4.3. Receive and endorse the application documents to the Mine 		30 Minutes	Staff ORD Regional Director ORD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Safety, Environment and Social Development Division (MSESDD). 4.4. Record and forward the application documents to the Chief, MSESDD.			Staff ORD
	 4.5. Receives and forwards the application documents to the Chief, Mine Environmental Management Section (MEMS) 4.6. Receive and forward the application 		2 Hours, 10 Minutes	Chief MSESDD Chief MEMS
	documents to the Technical Staff of MEMS. 4.7. Check the submitted application documents. Prepare an			Technical Staff MEMS
	Order of Payment for the application fee.			Chief MEMS
	4.8. Review and initial Order of Payment.			Chief, MSESDD
	4.9. Review and sign Order of payment, and forward the			



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	Order of Payment to FAD.			
	4.10. Review, sign, and forward the Order of Payment to the Cashier.		20 Minutes	Accountant Finance Section FAD
	4.11. Provide an electronic copy of the signed Order of Payment to MSESDD.			Cashier FAD
	4.12. Email the electronic copy of the Order of Payment to the applicant.		5 Minutes	Technical Staff MEMS
	ssing time stops afte will resume once the nemail			
5. Pay the required fee within seven (7) working	 5.1. Accept deposit slip/ proof of payment via email. 5.2. Verify payment and issue 	Application Fee: PHP 5,000.00 per application PD 1856 Fee: PHP 20.00	15 Minutes	Cashier FAD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
payment to the <u>official</u> <u>email</u> <u>address of</u> <u>the MGB</u> <u>RO</u> <u>concerned.</u>				
	 5.3. Check and record the OR. 5.4. Email an electronic copy of the OR to the applicant. 		15 Minutes	Technical Staff MEMS
	6. Evaluation/ valid	ation of COE	Application	·
	6.1. Check for records of the applicant and prepare COE and transmittal letter to the applicant (original OR as		5 Hours, 5 Minutes	Technical Staff MEMS
	6.2. Review and countersign the COE and transmittal letter to the applicant and endorse it to the ORD for approval.			Chief MEMS and Chief MSESDD Administrative Staff MSESDD
	6.3. Record and forward to ORD the COE and transmittal letter to the applicant.			
	6.4. Record and forward to the Regional Director the COE and transmittal letter to the applicant.		2 Hours, 20 Minutes	Administrative Staff ORD



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	6.5. Review and approve the prepared COE and transmittal letter to the applicant.			Regional Director ORD
	6.6. Record and forward to the MSESSDD the COE and transmittal letter to the applicant.			Administrative Staff ORD
	6.7. Record and forward to the FAD, the COE and transmittal letter to the applicant (with attachments), for record and release.		5 Minutes	Administrative Staff MSESDD
	6.8. Record and release the COE and transmittal letter to the applicant (with attachments) thru email and courier.		30 Minutes	Records Officer FAD
	TOTAL	Application Fee: PHP 5,000.00 per application PD 1856 Fee: PHP 20.00	1 Day, 3 Hours, 40 Minutes	



FEEDBACK AND COMPLAINTS MECHANISM				
How to send feedback	 Please let us know how we have served you by doing any of the following: ✓ Accomplish and submit the Feedback Form at the Public Assistance and Complaints Desk. ✓ Send your feedback through electronic mail at <u>central@mgb.gov.ph</u> or write us at Mines and Geosciences Bureau, North Avenue, Diliman, Quezon City ✓ Talk to the OFFICER OF THE DAY 			
	If you are not satisfied with our service, your written/ verbal complaints shall immediately be attended to by the Officer of the Day at the Public Assistance and Complaints Desk.			
How feedbacks are processed	 All feedback forms are collected every day and consolidated for submission to the Administrative Division for evaluation and review. Feedback forms requiring answers are forwarded to the concerned divisions and they are required to act on the complaint within fifteen (15) working Days upon receipt. The response of the office is then transmitted to the client via official communications. For the client inquiries and further follow- ups, the client may contact the Bureau through our official contact numbers or through our electronic mail at <u>central@mgb.gov.ph and the office will</u> act on the inquiries immediately. 			
How to file a complaint	 Complaints received through 8888 Hotline via denr@8888.gov.ph Filling up of the complaint form available in the Public Assistance and Complaints Desk Contact the Office via official landline and/or electronic mail at central@mgb.gov.ph with complete details: Name Incident Evidence Contact Number 			
How complaints are processed	 If the complaint is within the jurisdiction of the Bureau, coordinate with the concerned parties; Prepares communication to the complainant and other concerned 			



	 parties regarding the schedule of the field investigation. The field investigation team composed of the personnel from MGB, and other concerned parties and/or agencies shall conduct the following:
	 Coordinate with the concerned LGUs. Interview the opposing and other concerned parties. Site inspection. Other necessary investigation to gain concrete evidence/s. Ensures that the complaints are acted within 15 Days from receipt of letter-complaint For 8888 complaints, it should be acted upon within 72 Hours upon receipt Provide copies of the investigation and endorsement reports to the complainant and other concerned parties. For 8888 complaint, request ticket from <u>denr@8888.gov.ph</u> to close the complaint ticket.
Contact Information of CCB, PCC, ARTA	 8888 - Presidential Complaints Center (0908)881-6565- CSC Center ng Bayan 478-5093- ARTA



LIST OF OFFICES

Office	Address	Contact Information
MGB Central Office	MGB Compound, North Avenue, Diliman, Quezon City	(02) 8920-9120
Cordillera Administrative Region	80 Diego Silang St., Baguio City	(074) 442-6392
Region I	DENR Region I Bldg., Government Center, Brgy. Sevilla, San Fernando City, La Union	(072) 607-2686
Region II	Regional Center, Carig, Tuguegarao City, Cagayan	(078) 304-5561
Region III	Matalino St., Diosdado Macapagal Government Center, Brgy. Maimpis, San Fernando City, Pampanga	(045) 404-1963
CALABARZON	8/F DENR BIdg., 1515 Roxas Blvd., Ermita, Manila	(02) 5310-8897
MIMAROPA	7/F DENR BIdg., 1515 Roxas Blvd., Ermita, Manila	(02) 8536-0215
Region V	DENR Region V Annex Bldg., Regional Center Site, Rawis, Legazpi City	(052) 481-8373
Region VI	2nd Level, Queen City Garden Mall, J. de Leon Street, Iloilo City, Iloilo	(033)336-2815
Region VII	DENR Region 7 Compound, Greenplains Subdivision, Banilad, Mandaue City	(032) 344-3047
Region VIII	Manlurip-McArthur Park Road, Candahug, Palo, Leyte	(053) 323-8009
Region IX	Pasonanca Park, Pasonanca, Zamboanga City	(062) 992-2194
Region X	Macabalan, Cagayan de Oro City	(088) 856-2110
Region XI	2/F EMB-MGB XI Building, 3 rd Avenue cor V. Guzman, Barangay 27-C, Davao City	(082) 221-6535
Region XII	Prime Regional Center, Barangay Carpenter Hill, Koronadal, South Cotabato	(083) 228-6130
Region XIII	Km 2, National Highway, Surigao City	(63-86) 8265256